

Give us a test, please!

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Celebrating



he Program Development Department is looking for exams and quizzes. If you have out-of-date examples of evaluation instruments that you would like to share, please send them to us.

We will use the material in *ID 104A: The Evaluation of Learning* to illustrate principles of test design. New instructors find real world samples of measurement tools to be one of the best ways to learn how they should word and structure evaluation instruments.

What kind of subject matter examples are we interested in? As you know, participants in the Instructor Diploma Program come from

all disciplines: vocational, academic and basic education. The participants need to see examples of a wide variety of tests, both subjective and objective, both short quizzes and longer exams.

And, if you have developed an innovative or unusual way of documenting learner progress, we would be very happy to include it in our portfolio of examples.

Please be assured that any material that you provide us will be reformatted and used anonymously if you wish. For more information, or to send us an evaluation sample, contact Norm Dooley at Program Development Department, KEC, Local 7513.

What bugs callers?

recent survey asked 564 business people what bothers them most about the way a business phone is answered. Fourty-two percent of respondents cited automated phone menus; 25 percent are annoyed when a phone isn't answered by the third or fourth ring; and 21 percent are bothered by busy toll-free numbers.

When asked to identify the most annoying phone habit, 34 percent mentioned using the

hold button without asking the caller for permission to do so.

Other phone habits that bother respondents:

- being uninformed about the subject of the caller's inquiry—30 percent.
- Using poor grammar—15 percent.
- Not identifying who is speaking—11 percent.
- Mangling the company name—6 percent.

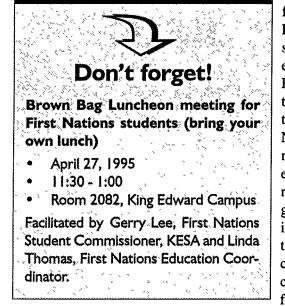
reprinted from "ideas unlimited"



Upcoming events off campus:

• First Nations Summit

First Nations Steering Committee is hosting a conference May 2 and 3 at the Squamish Recreation Centre. The conference will cover



such matters as the different approaches for First Nations to assume jurisdiction over education, Quality Education-What does that mean to First Nations?, existing First Nations education models, special needs education and Aboriginal language programs. The conference is open to all First Nations people who are concerned about education. No registration fee. Contact Christa

Williams at 990-9939 for more information.

• First Nations Fashion Show—Spring Benefit for Pacific Association of First Nations Women

Featuring designs by Dorothy Grant Inc., entertainment and dinner; at the First Nations Longhouse, UBC, 1985 West Mall, May 12, 6:00 pm. Three scholarship awards to be presented to First Nations women currently attending school. Tickets are \$100.00, available through Linda Thomas, local 7020 or through Pacific Association of First Nations Women, 873-1833.

Employment Opportunities

• Faculty Advisor, Yukon College

Yukon Native Teacher Education Program Ayamdigut Campus (Whitehorse); \$50,195 -59,757 per annum. Details posted on First Nations Education Board, 4th floor.

• First Nations Worker—Summer Program First Nations Worker will assist the program coordinator and other program staff in working with established First Nations and non-First Nations parents groups to implement family and childrens' summer programs. This will include assisting in the setting up of new family resource centres in Collingwood. Qualifications:

- · Student in recognized Post Secondary Institution who will be returning to school in the Fall.
- Knowledge of First Nations issues
- First Nations ancestry an asset
- · Experience working with community organizations, particularily First Nations organizations
- Strong interpersonal, organizational and communication skills.

Deadline date: May 10

More details posted on First Nations Education Board, 4th floor and from the Counselling Dept.

 Childcare Staff in Schoolage Childcare Summer Program - deadline May 10, 1995 Details on First Nations Education Board, 4th floor or Counselling Department.

Spring Sale at Retail Meats, City Centre

Beef Hinds \$2.29/LB

Beef sides \$1.69/LB. Whole Lamb \$2.59/LB Contact: VCC Retail Meat Pork sides \$1,49/LB

... Phone 443-8465

Bursary recipients say "thank you"

eing an adult learner is never easy. Not only are you devoting extraordinary amounts of time and effort to your studies, but more often than not you are contending with the day-to-day challenges that any adult faces, including monetary ones. A financial crisis for an adult student can sometimes mean having to make the choice of whether to continue studies. Student Society Emergency Aid Fund An emergency aid bursary can help a student through this difficult time. Couple days ago we (my wife and me) received a bursary check and were really excited. Your Two recent recipients of the KEC Studonation will help us a lot in our efforts to overdent Association Emergency Aid Fund come our poor knowledge of English, and we bursaries took the time to write us and show their appreciation. Please note that Thank you to such a generous people like you, we are reprinting them here exactly as we really appreciate it. many students have a chance to realize their received them. Their names are withwishes. It's a very pleasant feeling having somebody behind you, supporting you on your held to protect the privacy of way to reach your goals, to conquer new the indivuals. To: The King Edward Student As you can see from this letter, we still have Association (To All My Dear) How sweet of you to offer your generous dohe you can see nom uns remen, we sum nave problems and difficulties with English, but with nation bursary cheque. It means a lot to me knowledge. your generously we'll surmount them. and my children. We are delighted and appre-In the name of my family, thank you, good peo-Thank you very very much! We wish all of ciate your help. ple on your generosity. you good health and peaceful. Sincerely yours.

Go for the gold!

his is your last chance to purchase your tickets in the Educational Foundation's special spring Honda Gold Wing promotion for VCC employess. Buy a ticket in the Gold Wing Lottery before April 30 and your name will be entered to win one of the following: an enormous plush squirrel, a beautiful wood

cheese board, a cuddly plush teddy bear, or a delightful Soundwave CD.

Tickets are \$20 each or three for \$50. Contact Jane Westhauser at 871-7237. If you've already purchased a ticket, be sure to let Jane know in order to have your name entered into this special spring promotional draw.



Notice to all email/internet users:

When you long into your account, before the System Menu is displayed, you will see a message similar to that below:

Disk quotas for user user_id (uid nnnn). Filesystem blocks quota limit grace files quota limit grace /home 1887 2000 2200 68 0 0

This message is the output of the Unix command "quota." It informs you of your disk usage. Since there is no quota on the number of files you can have, ignore the last four columns of this message. As well, ignore column 1, as it is irrelevant to the purpose of this writing.

Blocks: This tells you your current usage; each block is equivalent to 1k.

Quota: This is the "soft" limit; it represents the amount of disk space allocated to you. The unit of quota is also in blocks.

Limit: This is the "hard" limit; it represents the absolute maximum of disk space the system allows you. Also measured in number of blocks.

Grace: When you exceed your quota, you have, by default, a 7-day grace period to reduce your usage to below the quota. If you failed to do so within this period, you will no longer be able to do much with your account (including delete files to reduce your disk usage).

In the example above, the user has used up 1887kb of the 2000 of disk space allocated to her. This user can exceed this quota by 200kb, but only for seven days.

We strongly recommend that you pay close attention to this message, especially if you do a lot of file downloading. Some tips to remain within your quota are to periodically clean out your email, and to remove your internet files after you have downloaded them to your PC. You can also issue the quota command whenever you are at the Unix Command Line (see Basic Unix Command Quick Reference).

Basic Unix Command Quick Reference 1. List files:

- List fil ls
- -l long listing
- -a how hidden files (files beginning with.)
- -R recursive listing
 - displays subdirectory contents places / after directory in listing
- p places / after directory in listing
 more displays a screen of information at a time (must be final option)
- 2. Display contents of a file: more filename To abort display of file contents: CTRL - C
- 3. Remove or delete file: rm filename
- 4. Copy file: cp filename1 filename2
- 5. Rename file: mv filename1 filename2
- 6. Make a new directory: mkdir directory name
- 7. *Remove a directory* (directory must be empty): rmdir *directory name*
- 8. Change directory and identify present working directory:
 - cd takes you to your home directory cd .. moves you down one directory level
 - cd *ldirectory name* moves you to directory name
 - pwd present working directory
- To display your account's disk storage used and allocated: quota displays blocks used (1k block) and quota

(Seven days grace to get usage below quota.)

Courtesy of Information and Computer Services



The young and the old are closest to life. They love every minute dearly.

> —Chief Dan George



announcements

New Books at KEC Library

- Bellydancer Stories (Sky Lee)
- A Blueprint for Social Security Reform: a Report by the National Council of Welfare
- Home-based Business Manual: Starting your Home-based Business
- How to Get Your Teaching Ideas Published
- Strong Medicine: How to Save Canada's Health Care system
- Winning Proposals: How to Write Them and Get Results
- Women and Politics Worldwide
- Firing the Heather: the Life and Times of Nellie McClung
- Mankiller: a Chief and her People
- Affirmation: the AIDS Odyssey of Dr. Peter
- Appropriate Methodology and Social Context
- The Canadian Patient's Book of Rights
- Constitutional Crack-up: Canada and the Coming Showdown with Quebec
- Daring Lady Flyers: Canadian Women in the Early Years of Aviation
- The Microphone Wars: a History of Triumph and Betraval at CBC
- A Nation too Good to Lose: Renewing the Purpose of Canada
- Inter-cultural Marriage: Promises and Pitfalls

New Videos in CC Library

- **Building Customer Relations**
- Communication Stragies for Alzheimer's Patients
- Cooking of France: an Alpine Menu
- Fiat Mode 5: "Let There be Fashion" Graduate Show
- Germany: a Southern Menu
- How to be Exceptional
- Video Produce Identification Training System
- Women in Science
- Your PC, Inside Out

Teaching Excellence Essays

Master copies of the second set of Teaching Excellence essays prepared for the 1994-95 academic year have been sent to us by the Centre for Curriculum and Professional Development. The Teaching Excellence series is published by the Professional and Organizational Development Network in Higher Education, with eight es-

says produced each year. The Centre has negotiated a system subscription that allows each college and institute in BC to reprint multiple copies for local distribution. If you would like a copy of any of these essays, please contact Carol Mercier at 8598.

The second set of essay titles are: Mistakes and Other Classroom Techniques; Emerging Trends in College Teaching for the 21st Century; Helping First-Year Students Study Part I; Helping First-Year Students Study Part II.

Reminder to all Dept. Heads and Administrators:

Please forward your Departmental Holiday Schedules to Sandy Mooney, Facilities Department, as soon as possible. She needs them to work on the parking pool. Even if you only have a few months' vacation listed, please send them in.

FYI:

International Education Contract Development Services has just completed its report on the March/April Education Fairs in Hong Kong, Taiwan and Malaysia. Copies of the report can be obtained by calling Hilary Wong at local 7490.

The new fax number for

the Executive Offices, Budget and Planning, Institutional Research and Public Relations is 871-7451. The previous number, 871-7200, is now being used by the Educational Foundation.



Don't even think of giving out this phone number! The number above, (443-4300), appeared on a recent batch of letterhead as the City Centre switchboard number. It is incorrect. In fact, it is the personal line of the General Manager of a large trade cor-. poration, and he has been receiving a great. number of calls wanting City Centre program information. Needless to say, he's "not amused."

The correct City Centre switchboard number is 443-8300. Please discard (into your recycling bin, of course) any letterhead with the incorrect number on it.





Connections

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Communications Coordinator: Sarah Lucas, local 7158

Connections publishes every Thursday, and the deadline for submissions is 3:00 pm on the previous Friday. Please supply your article to Manijeh or Vickki in a simple, wordprocessed format (text only is best) on an IBMcompatible disk. Please include a hardcopy.

Please recycle this newsletter.



The Maple Ridge Choral Society presents a Spring Concert: Welcome to All the Pleasures. Live! love! laugh! and be happy! Saturday, May 6, 7:30 p.m. and Sunday, May 7, 2:30 p.m. Featuring music by Purcell, Handel, Vaughan-Williams and others, they will survey a variety of life's pleasures in song styles ranging from madrigal to romantic and musical comedy. Choose from two performances at St. Andrew's United Church, 22165 Dewdney Trunk Rd, Maple Ridge. Admission is \$7.00 adults, Seniors and students \$6.00. Call Alice at 467-2248 for more information.

300 bands! 96 hours! No mud! Music West, the international music syposium, gets underway in Vancouver May 11-14. 300 bands and solo artists, chosen from 1,500 submissions will perform at 30 venues as part of the Swatch Music West Festival. Performers include Jann Arden (recent Juno winner), Montreal's Bootsauce, New York's John Cale and Ani DiFranco. Festival wristbands (\$40 before April 30, \$40 plus gst after that) are available through Ticketmaster and at Music West. Call

CLASSIAICAS

JOB POSTINGS

Instructional Assistant (D), Assessment Centre. This is a temporary position until January 31, 1996. Closing date: May 2, 1995.

Senior Secretary, Business and Computer Applications Division. Closing date: May 1, 1995.

Bookstore Cashier, King Edward Campus. This is a temporary position until approximately December 31, 1995. Closing date: May 1, 1995.

Senior Secretary, Administration, King Edward Campus. This posting has been delayed.

Food Services Cashier, City Centre. Closing date: May 3, 1995.

Assistant Department Head, College Preparatory English Dept. (ESL Programs). Closing date: April 30, 1995. *Coordinator I—English/Social Studies*, College and Career Access Dept. No closing date available at printing.

EXTERNAL

684-9338.

English as a Foreign Language (EFL) teacher, Singapore. Posting is from May-December, 1995. Closing date: 9:00 a.m., May 1, 1995. Contact Fred Wuhrer, International Education Dept.

FOR SALE

92 Mazda Miata Limited Edition, loaded, tan leather, OD, PW, PDL, HT, 5 SPD, alarm, 3700 miles. Black immaculate, \$17,000. Call Wayne at local 7279 or Dolores at 543-8871 or 666-6875.

WANTED

My daughter is looking for a long hair kitten. Please contact Vickki Montigny at 443-8589.