

Feb. 13  
1997

VCC COMMUNITY INTERNAL NEWSLETTER

Vancouver Community College  
King Edward Campus - Library  
P.O. Box 24620, Station F  
Vancouver, B.C. V5N 5T9

# Connections

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Congratulations to Sandra North: CC Associate Registrar position created.

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The biggest pot so far: February's lucky winner of the employee 50/50 draw.

Downtown students surf the Web: Internet access lab opens at City Centre.

### Measles alert! Stop, look and listen

**A measles clinic will be set up at VCC on both campuses next week, Wednesday to Friday, February 19-21.**

**Watch your mailboxes early next week for details. More information will also be provided through the college voicemail bulletin system.**

## VCC grooms pick of the crop

The hospitality industry lined up to meet nearly 200 students at City Centre Campus on February 12 and 13, doubling the exposure for VCC students entering BC's booming tourism industry. And the students were ready — nerves tweaked, hair coiffed, attired in their best bibs and tuckers.

"What began four years ago as a simple introduction has grown into a human resources bonanza with more than double the participants from industry conducting interviews with students this year," said Dave Donaldson, department head, Hospitality Management.

VCC has worked closely with industry to not only develop employment opportunities for its students but to meet industry needs. According to Donaldson, these two straight days of back to back interviews are just one example of how VCC's Hospitality program works so ardently to guarantee the success of its students.

It has proven such an effective recruitment exercise that this year restaurants like White Spot, Red Robin and Starbucks Coffee have jumped on board with the big hotels to get first dibs on "the keenest, best-trained applicants BC has to offer," reported the Province newspaper on February 12, 1997.

From the minute the sign up sheets are posted students are tussling for an interview with a dream employer: the Four

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bring as many as  
five or six people to  
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interviews.*

Seasons, the Empress, the Hotel Vancouver, Sutton Place, Coast Hotels, Chateau Whistler and the Pan Pacific among them. VCC's hospitality department is there to support its students all the way.

"As soon as they drop off their resumes the wheels are in motion," exclaimed

*see "Pick of the Crop" on page 2*



### Pick of the crop...

Donaldson. Resumes are typed, formatted and distributed to each employer the student expresses an interest in. Ultimately, the classrooms and labs are converted into temporary HR departments from 9:00 am to 4:30 pm each day.

The employers bring as many as five or six people to conduct interviews scheduled 10 to 20 minutes apart, amounting to 670 interviews, conducted by 57 interviewers, representing 18 prospective employers. And it is all coordinated and carried out fastidiously by the hospitality department. The hospitality industry couldn't be happier.

"Our philosophy embraces that positive, keen enthusiasm you see in students. It also provides a wonderful opportunity for our own HR staff and new managers to gain experience honing their interview skills," explained Maureen Calder, Human Resources, Pan Pacific Hotel.

Sandra Bishop

### Prior Learning Assessment orientation scheduled for April 25

Susan Simosko, a well known author and developer in the field of Prior Learning Assessment, will be presenting an orientation for Vancouver Community College on April 25, from 1:00 pm to 4:00 pm.

Ms. Simosko is the author of several publications on Prior Learning Assessment, the most current being "Applying the Principles of the Accreditation of Prior Learning to Flexible Assessment." Currently Susan Simosko is working with the B.C. colleges on implementing Prior Learning Assessment.

To attend, please call Evonne Fong at 871-7488. Room location TBA.

## Associate Registrar position created for City Centre

We are pleased to announce the appointment of Sandra North to the newly-created position of Associate Registrar, City Centre Campus, effective February 17, 1997. This position was created as a result of the recommendations made in the Report of the External Review of the Registrar's Office.

Sandra originally worked for VCC as a program assistant at Langara Campus from 1975 to 1979. She then rejoined the College as Financial Aid Advisor in 1989, where, among many other things, she was instrumental in developing the financial aid data base, working with MOEST and was also seconded by the Ministry to aid

in the implementation of the new financial aid program under B.C. Benefits.

Sandra received her BA. in Canadian History from SFU in 1975 and followed that up 20 years later with her Master of Education at U.B.C. in August 1995.

In addition to her Associate Registrar duties, Sandra will be responsible for the administration of the Financial Aid Department when that Department, at a date yet to be determined, moves under the jurisdiction of the Registrar's Office.

Congratulations, Sandra. Our best wishes are with you in your new position.

Linda Martin, Vice President  
Educational Support Services

## Tips for avoiding e-mail angst

- put a one-hour delay on your e-mail in case you need to cool down or rethink it
- treat e-mail as you would any other publication — don't say anything you wouldn't say in print
- avoid humour, sarcasm and satire, especially when broadcasting e-mail to multiple readers
- abandon e-mail if you become embroiled in a dispute; it's not an effective way to argue
- remember that e-mail is a record that can be saved forever and can also be forwarded to anyone and everyone without your knowledge
- doublecheck the address to save yourself from a potentially embarrassing situation
- when you receive e-mail, don't overread it; recognize that each time you read, it can cut a little deeper and that is probably not what the sender intended
- try starting your message with the person's name and include your own at the end
- think before you send; don't send in anger

**The next issue of VCC Connections will be published February 27. The deadline for submissions is February 20.**

#### More 1997 issues:

- March 13, 27 / April 10, 24 / May 8, 22 / June 5\* / July 10\* / August 7\*
  - September 4, 18 / October 2, 16, 30 / November 13, 27 / December 11
- The deadline for copy and submissions is one week prior to the dates listed.

\*Subject to change

## ICS INFO CORNER

### Student Internet access lab opens February 21

Join the City Centre Business and Computer Application Programs and Information and Computing Services for the **official opening** of the pilot student Internet access lab at City Centre. All twenty workstations in LAB 519 will be Netscape Enabled for use in **Internet Classes** in the Business and Computer Applications division.

Paul Hunt, Associated Dean, and Michael Lynn, Manager Systems and Computing will make the opening remarks. All interested and involved faculty and staff are invited to attend the exciting opening, **at noon on February 21.**

Refreshments will be available. Please join us in celebrating this exciting opening!

#### Helpdesk stats

From Aug 11/96 to Feb 12, 97 the Helpdesk has:

- logged 2,315 calls (1001 at CC, 1,236 at KEC, 78 other locations)
- 1972 of these calls have been resolved

### When submitting items for Connections:

- use only **one space** between sentences. Desktop publishing and wordprocessing programs use **proportional spacing**, rendering the "two spaces between sentences" practice extinct.
- avoid creating tables or using excessive tabs and other fancy formatting. They aren't usually necessary, and most often have to be removed before your text can be used.

## High-profile concerts continue at King Edward Campus

By all accounts, the February 3 concert of the Joe Magnarelli Quarter in the KEC auditorium was a "swinging" success. VCC staff and visitors, including students from Killarney and Britannia high schools, were treated to an hour of "Jazz from New York," performed by some of the finest professional jazz talent anywhere. The musicians even provided an impromptu "clinic" partway through the show, with the audience participating in a question and answer session. The concert was the first in the four-part "Musician's Performance Trust Fund" concert series.

### Upcoming concert to feature duo pianists

Be sure to make your way to the KEC auditorium Monday, February 24 to hear **duo pianists Sylvie Beaudoin and Stephen Smith** perform works by Poulenc, Saint-Saëns and Ravel. This accomplished pair will bring a wealth of performing experience to VCC for what promises to be an exciting and dynamic concert.

**Sylvie Beaudoin** has performed as a recitalist, guest soloist of orchestras and accompanist in Canada, Spain, Japan, France and the U.S. She has appeared on television and CBC radio as well as in concert with internationally acclaimed musicians such as members of the Vienna Philharmonic Orchestra. Sylvie has performed extensively in Vancouver, with the Vancouver Philharmonic Orchestra as guest soloist, CBC's "Westcoast Performance," the VAG "Performer's Choice" series and the "Noon at Ryerson" series.

**Stephen Smith** is in great demand in the Vancouver area, not only as a piano soloist, accompanist and chamber musician, but also as an arranger, conductor, teacher and adjudicator. In 1994 he obtained his doctorate at UBC as a student of Jane Coop. Stephen's extensive performing

experience includes national and international competitions, CBC radio and television broadcasts, and most recently, a debut solo CD, "Kaleidoscope."

*The Musician's Performance Trust Fund concert series is made possible through the generous support of VCC, KESA and the Vancouver Musician's Union. Upcoming concerts: March 3 (solo percussionist Sal Ferreras) and March 10 (Alan Rinehart Guitar Quartet).*

## Staff member triples 649 winnings!

February's winner of the college's 50/50 draw was **Doreen Sharan**, Confidential Secretary to the Vice President, Finance and Administration. The pool this month was \$1,374.00! Doreen took home fifty percent or \$687.00 cold, hard cash, more than three times the amount she's ever won in the 649 lottery. "I've been buying 649 tickets for years. The most I've ever won is \$200. This is great. It really is great!", said Doreen.

The draw was held in the faculty/staff lunchroom at King Edward Campus on Wednesday, February 5, 1997. Doreen was one of 158 participants whose numbers were in the draw barrel for a total of 747 tickets. And, as Doreen will testify, you only need to sign up for one ticket per payroll to win!

*It's never too late to sign up for the VCC Employee 50/50 draw. Call Jane at local 7237 for more information. Next draw: CC Campus, March 4.*



## announcements

### Appointment: Facilities Dept.

On behalf of the facilities department I would like to introduce Yvonne Lam to the College Community.

Yvonne was the successful applicant for the permanent part-time Occupational Health and Safety Clerk Specialist position. Yvonne brings to the position a strong occupational health and safety and clerical background and will be a great addition to the facilities staff. Yvonne's office will be at City Centre and her local is 8456.

Steve Triviss

### New Books in CC Library

- Beginning Life
- Claiming our Future: a Back to School Handbook for Women
- Complete Book of Dental Remedies
- Essential Book for Microsoft Office: the Get-It-Done Tutorial for Professionals
- Greece: a Lonely Planet Travel Survival Guide
- Hospitality Information Technology: Learning How to Use It
- How to Run Seminars and Workshops: Presentation Skills for Consultants, Trainers and Teachers
- Jeweller's Guide to Effective Insurance Appraising
- Mental Illness and Violence: Proof or Stereotype?
- Netscape Navigator 6 in 1
- Netscape Navigator: an Introduction
- Technical English: Writing, Reading, and Speaking
- Therapeutic Caregiving: a Practical Guide
- Tutorial Guide to AutoCAD Release 13 for Windows
- Upgrading and Maintaining Your PC
- Wireless LANs
- Wireless Computing Primer

### Attention students: Music West '97 call for volunteers

Vancouver's 6th annual Music West Conference and Festival, May 8-11, 1997 needs volunteers in all areas, including: hospitality, sound and light techs, crew chiefs, computers, media, administration, stage managers, site crews, security, transportation, production, registration, etc. For an application, visit #306, 21 Water Street, Vancouver, BC V6B 1A1.

## First Nations: First Stories

The Knowledge Network is presenting a new documentary series of aboriginal programs, "First Nations: First Stories." The series explores many compelling aspects of First Nations' history, values, cultures, artistic achievements and contemporary concerns and runs from January to April on Thursdays at 8:00 p.m. for one hour. The remaining episodes in the series are:

- February 6 "The Trickster: Edward Poitras in Venice"
- February 13 "Healing of Nations"
- March 13 "O'Siem"
- March 20 "Washing of Tears"
- March 27 "Pulling Together, Part 1 - An Untold BC History"
- "The Awakening of Elizabeth Shaw"
- April 3 "Pulling Together, Part 2 - Unfinished Business"
- "It's Time: First Nations and the Future of BC"
- April 10 "Pulling Together, Part 3 - Ayuuklh Nisga'a - A Common Bowl"
- "Returnings"
- April 17 "Pulling Together, Part 4 - Delgamuukw v. The Queen - Aboriginal Rights"
- "Urban Elder"
- April 24 "Pulling Together, Part 5 - Watching Over Gwaii Hanaas"
- "Gwaii Hanaas"

Linda Martin, V.P.  
Educational Support Services

## Education program offers courses on mental illness

The Vancouver-Burnaby Branch of the Canadian Mental Health Association is holding its Spring Mental Health Education Program for those interested in volunteering or learning about mental illness.

Through introductory level presentations, psychiatric professionals and mental health consumers will discuss the major mental illnesses, the consumer perspective, the Vancouver/Burnaby mental health system, myths and stigmas surrounding mental illness, and effective communication skills. Certificate issued for four session attendance.

There are four evening sessions: Wednesday, April 2, 9, 16 and 23; 6:30 to 9:00 pm. Call 872-4902 for more information.

## Cartoonist available to all faculty

For my PD project during January-April, 1997, I invite all VCC faculty to submit to me requests for their cartooning needs. Are you working on a new manual or textbook? Preparing handouts? Need posters? Wayne Wilson at your service. First come, first served, and it's free!

Contact Wayne at 871-7279 or send a message to me via intercampus mail at the ABE CF Math Department, KEC Campus.



## VCC Board news

### Change of meeting structure

At the January 30, 1997 Board meeting, a new format was approved for Board meeting structure, on a one year trial basis, beginning Thursday, February 27, 1997.

In future, monthly Board meetings, as we know them, will start at 6:00 p.m. **BUT** they will be preceded at 5:00 p.m. by a Public Forum, which will be an open discussion period. The College community is invited to submit topics of concern or interest for the consideration of the Board Development Committee. The Board Development Committee meets every second Thursday of the month. All topics submitted will be reviewed and a topic chosen for the next Public Forum. The subject for discussion will be announced in *Connections*.

and as much notice as possible will be given, at least one month. Please submit your topics to the Executive Assistant to the President and Board, Sarah Lucas (local 7158). Board members want to hear from you and therefore encourage you to attend these open discussion sessions. The changes suggested have been made to improve interaction between the Board and College community.

Each Board meeting will be followed by a Board Development Session and an "In Camera" meeting of the Board, when necessary.

*Board meetings take place every month on the fourth Thursday of the month, at alternating campuses.*

## Analysis of skills preferred by businesses

A new report, Employability Skills for British Columbia, provides the first analysis of skill sets preferred by BC's medium and small businesses when they hire new recruits.

Skill sets chosen by 50% to 95% of the 195 BC businesses surveyed include "acting with 'common sense' in the work context," being open to "learning new uses of information technology," and specific skills related to communication, numeracy, literacy, planning and ethical behaviour.

The report concentrated on medium and small businesses, the main source of new

jobs. Of particular note is the fact that many employers had never thought in detail about what they required of new hires, until participating in the survey. The report was sponsored by HRDC, supported by the B.C. Labour Force Development Board, and coordinated by BCIT. The full report is available on the MoEST home page at: <http://www.est.gov.bc.ca/btp>; or by calling Joanne Pasquale at the Centre for Curriculum and Technology Transfer at 250-387-9268.

Reprinted from the  
Winter 1996/97 AECBC Bulletin

## Stumped for PD? Try FF!

Please consider attending the Fast Forward Educational Media Showcase, May 14 and 15 at Capilano College. Most major educational media distributors offer their latest video and CD-ROM titles for preview. It's an excellent opportunity to catch up and keep current in your field. Also, VCC Media Librarians Phyllis Butler and Mark Goertz will be at the Showcase and

would be happy to entertain your recommendations for library purchase. Early registration is only \$80.00 for the whole showcase and includes two lunches as well as the popular "Après View" social event with tasty tidbits and a full range of British Columbia VQA wines. Applications can be picked up at the Media Booking desk in CC and KEC Libraries.

## 1997 Board Meeting dates

Meetings take place at 5:00 pm, fourth Thursday of the month, except July, when no meeting will be held.

### KEC, Room 5025:

January 30, February 27, April 24, May 22, October 23, November 27

### CC, Room 240:

March 27, June 26, August 28, September 25, December 11

\*pending Board approval

## Trivia break

In a poll of 15,000 juniors and seniors at 31 universities, more than 87 percent of business majors admitted to *cheating* at least once in college, the largest such percentage. Engineering students came in second, with 74 percent admitting to cheating. Next came science students, with 63 percent. Humanities majors, at 63 percent, are least likely to cheat.

The Conference Board

## classifieds

### FREE STUFF

#### Storeroom clearance

The following items are available to you, your Department, friends, or whoever!

- 1 In/Out Name Display Board
- 1 Large "Wang" Floppy Disk Tray
- 1 Telescoping Computer Keyboard Tray
- 2 Used Stepping Stools
- 1 New Stepping Stool - \$25.00
- 10 boxes Binding Cases (Accounting)
- 2 rolls Fax Machine Paper
- 1 3½ x 5 Floppy Disk Tray
- 5 Typewriter Pads
- 10 boxes Duotang Fasteners
- 10 Small Desk Calendar Trays
- 6 Large Desk Calendar Trays

Please contact Sherry at 8559.



## PUBLICATION SCHEDULE

- Published Thursdays
- Bi-weekly January-May and September-November
- Monthly June, July, August and December

Produced by the College Advancement Department,  
Vancouver Community College

VANCOUVER  
COMMUNITY  
COLLEGE



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**CITY CENTRE CAMPUS**  
250 West Pender Street  
Vancouver, B.C. V6B 1S9

## classifieds

### EMPLOYMENT OPPORTUNITIES



**Executive Director**, Contract Training and Marketing Society. Location: Victoria. Closing date: February 14.

**Instructors, Canadian Retail Management Education**, Ryerson Polytechnic University. No closing date provided. Contact Personnel Services.

**Probationary Regular Instructors (two)**, Drafting Department, CC. Closing date: February 14.

**Probationary Regular Instructor**, Business Management Program, CC. Closing date: February 14.

**Library Technician (B), Internal/External Media Booker**. CC Library. Closing date: February 17.

### RENTALS



#### Rental wanted

**Self-contained large bachelor or one-bedroom suite wanted** within 5 km radius of KEC, for April 1st. Prefer hardwood floors. Under \$600. If you know of one, please call Susan at 871-7093.

#### Rental available

**Clean and warm three-bedroom ground floor suite of a two-storey house** Kilarney area (off E 47th & Boundary, Vancouver). 1,300 sq. ft. Full kitchen & full bath. Dryer, washer provided. Separate entrance with garage (remote door control). Close to school, bus and five-minute ride to banks and shopping areas. Near new carpet. Fireplace. Quiet neighbourhood. Non-smoker, Non-drinker, No pets. Available after February 15, 1997. \$950/month including utilities. Call Alice at 871-7130 (office hours) or 438-3899 (other times).

### WANTED



**The Pharmacy Technician program is moving to CC and we need as many boxes as possible.** If people could save them for us and give us a call when they have some, we will make arrangements to pick them up. Our local is 7367.

### FOR SALE



**Batman 2 video.** Excellent condition \$5.  
**Microwave popcorn popper.** Excellent condition \$10. Call Chris at 871-7361

#### Moving Sale

- 1 white oval diningroom table with six swivel chairs - \$50
- 1 Epson Homewriter Printer - \$20
- 1 Hexagon-shaped side table - \$10
- 1962 Encyclopaedia Britannica with Yearbooks to 1987 - free
- 1 glass rectangular centre table and 1 glass side table - \$250

**Please call 871-7019**

### EDITOR, DESIGN AND LAYOUT

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### CAMPUS CONTACTS

CC: Ngee-Moi Voon, Word Processing  
KEC: Sue Devison, Administration

Produced by the College Advancement Department  
Lilli Milder, Executive Director

**Please recycle this newsletter** ♻️

### 1997 PUBLICATION SCHEDULE

January 16 and 30  
February 13 and 27  
March 13 and 27  
April 10 and 24

Please provide your article through email, the I:\common\connect directory or on a PC disk with hardcopy (text-only if non-email). Your submissions are welcome, but please be aware that space limitations may prevent publication. Material may be edited for clarity and length. Deadline for submissions is Thursday of the week prior to publication.