

May 28

1999 C.2



VANCOUVER  
COMMUNITY  
COLLEGE



Vancouver Community College  
King Edward Campus - Library  
Box 24620, Station F  
Vancouver, BC V5N 5T9

# VCC Connections

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## Major ICS projects planned for this summer

There are three major projects which the Systems and Computing team within ICS are working on at present. Collectively, this is the largest and most ambitious workload that the team has ever attempted. This article will provide an overview of what is being worked on, and how it may affect you.

Since I arrived at VCC about 18 months ago, a major objective has been to improve the quality of the network service. As well as the injection of capital for equipment upgrades, the College recently joined the Provincial Learning Network (PLNet) to aid in our migration to a high-speed, high-quality network infrastructure.

The fruits of both of these initiatives will begin to be seen over the coming few weeks as the first phase of the new network comes online. You may also have heard through your manager, Associate Dean or via the College grapevine that the College Board at its last meeting approved the proposal to move towards a lease model for all PCs over the next four years (both Intel and Macintosh architectures).

This year, as part of our Year 2000 remediation efforts, approximately 600 new desktop PCs will be delivered across the College. This is a major undertaking, especially when the objective of implementing the majority by Labour Day is considered. Steve Forrest is coordinating this project and the

associated network and server operating system upgrades required to enable ICS to complete the PC roll-out in a timely fashion.

### Network conversion project

This project is the conversion of the data communications network to the PLNet and the introduction of the new Cisco switching fabric. This project will result in a major capacity improvement to help support the continued expansion of the use of networked computers within VCC for both administrative and instructional purposes.

In order for the project to be meaningful, the number of available Internet Protocol (IP) addresses will be doubled by the move to PLNet. Other benefits will be to enable greater access to the Internet as a communications and learning resource both within VCC and amongst BC academic institutions.

### Network 5 upgrade project

The conversion of the NetWare servers from various versions to Version 5 is a main element in this project. The project also involves a complete redesign of the central directory structure, replacement of several hardware platforms and re-organization of services across servers along with upgrade of all ancillary Novell programs such as Groupwise, ManageWise, BorderManager and Print Services.

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## Why choose the Medical Office Assistant Program?

**What is it about the Medical Office Assistant (MOA) Program at VCC that appeals to so many?**

*Here are a few of the responses from our students...*

"I chose to take this program at VCC for several reasons. The first was because it came highly recommended by several people that I spoke to. The second was because of its location. The third was because of the price of the tuition and what it included. I also appreciate the fact that we had three months to choose the program we wanted to continue with (MOA, Medical Secretary or Medical Transcriptionist)."

"I took the MOA Program at VCC because it was recommended by my doctor and several other health professionals I spoke with."

"Because of easy access to the Skytrain station, and because VCC has a good reputation."

"I thoroughly enjoy taking the MOA Program at VCC, as the instructors are knowledgeable and very helpful compared to other colleges."

### Facts to remember:

1. MOAs are the frontline communicators and managers in doctor's offices, clinics and hospitals.
2. VCC MOA graduates continue to be

### Medical Office Careers instructor develops curriculum for paramedic academy

Susan Fielden has developed a new curriculum entitled "Internationalization of the Justice Institute's Paramedic Academy Programs." Ms. Fielden is an instructor in VCC's Medical Office Careers Department. The project included a literature search focused on internationalization of themes within health care education, as well as materials for an information session to assist staff to modify their curriculum in ways that address multicultural, international and intercultural issues with regard to health care education.

in demand because of their excellent multi-skilled training.

3. VCC MOAs become certified in CPR and Standard First Aid before they go on practicum.
4. The first provincial full-time Medical Office Assistant Program started at VVI/VCC circa 1962-63.
5. The MOA Association of BC Provincial Registered Medical Office Assistant Exam (RMOA) was invigilated at VCC on April 10 by Susan Lesko.
6. Full-time instructors in the MOA Program are Registered Medical Office Assistants.
7. MOA graduates who meet the requirements are eligible to write the MOA Association of BC exam to become Registered Medical Office Assistants.
8. VCC MOA Program Instructors are

active members of the MOA Association of BC and serve on executive positions at the chapter and provincial levels and have a strong commitment to continuing education.

9. This year Susan Lesko, MOA Instructor, was honoured for her 20 years of service to VCC. She is also a Registered Medical Office Assistant (Canada) and a Certified Medical Assistant (CMA) U.S.

10. MOA Week is celebrated the first week of May. This year, the annual MOA of BC conference will be held in New Westminster. The Conference Coordinator is a VCC grad.

### Remember:

When you visit your doctor's office, a medical clinic, or a hospital, chances are you will be greeted by a VCC MOA Grad.

## Finance and HR/payroll Banner training for IRAs

There will be a Banner training session for Instructors with Responsibility Allowances on Wednesday, June 9 from 1:30 p.m. to 3:30 p.m. in Room 5042 at KEC. This is a joint training session on the Banner Finance and Banner HR/Payroll modules.

Any IRAs interested in attending should contact Nikki Campbell in Human Resources (L.7138). If this session is oversubscribed, we will schedule additional sessions in accordance with the number of people waitlisted.

## VCC's web site wins bronze award

The Canadian Council for the Advancement of Education (CCA) has awarded Vancouver Community College the bronze award for Best Institutional Homepage in the 1999 Prix d'Excellence awards.

In the notice sent to us about the award, CCAE cited our home page for:

- excellent use of colour and images
- uncomplicated design
- easily identified logo

- search engine on main page, and
  - the fact that the design doesn't require constant updating
- CCA will acknowledge VCC's achievement at the annual conference in St. John's, Newfoundland, June 13-15. VCC will also receive an official award certificate.

Congratulations to everyone who worked to make the new web site a reality.

## The latest 50/50 draw winners

### Regular draw:

- January - Rhyon Caldwell - \$679
- February - Nancy Rose - \$680
- March - Lauchlin McKenzie - \$684
- April - Jane McCourt - \$686

### Bonus draw:

- Murray MacGregor won a Sharp calculator
- Alan Sacks won a VHS tape, an audio cassette, and three CD cases
- Gwen Masse won a Bruce Nicoll sweatshirt
- Murray MacGregor won a green windbreaker
- Pam Ottridge won a Philips Belgian waffle maker
- John Warren won a Casio calculator
- Jami Nystrom won a Caren MacSheery's Cookbook and Alladin

food containers

- Julie Martin won a portfolio notepad
- Zoro Mihajlovic won a golf shirt
- Lynn Smith won a Bruce Nicoll sweatshirt

- Don Keyes a Lexmark colour printer

Special thanks to Dave Donaldson and Moira MacLeod for conducting the draws and to Dennis Cumming in Receiving at KEC for his incredible hard work helping organize this raffle, recruiting new participants and securing many of the bonus prizes. Thanks, Dennis!

If you wish to participate in the 50/50 Raffle, contact Lindsay Bourne at local 7173. If you already participate, good luck in the future and thanks for your support!

## NEXT ISSUE: JUNE 25

Please note that there will be one issue of Connections in each of June, July and August, with the next issue published on June 25, and in your mailbox the following Monday or Tuesday. The deadline for the June 25 issue is June 18.

## Announcements

### Recent appointment in CCA

I am pleased to congratulate Joanne Gibson on her appointment as Coordinator, English & Social Science in the CCA Department, effective May 3, 1999.

*Moira Macleod, Dean of Academic & Developmental Programs*

## Access to campuses after hours

The following guide is presented to assist employees who wish to gain access to their office or work area after their normal working hours.

Employees have access to their offices or work areas during hours when the campus is open with no need for making special arrangements.

At times when the campus is scheduled to be closed including statutory holidays, nights and Sundays, advanced notice must be given to the Building Services Manager so that arrangements can be made and Security will be prepared to provide access. This would also apply to Saturdays at KEC as some entire wings of the building are locked off and alarmed and Security assistance is required to gain access. Under this situation employees would report to Security when arriving and leaving so that Security can open/lock doors and turn off/on the building alarms as required. This is also necessary in order that Security has knowledge of the employees on campus in the event of a fire or other emergency.

Access to the campuses when they are closed is generally discouraged as there is often only one security guard on duty, the ventilation system is shut off and in the case of KEC most of the public corridors are alarmed with motion detectors. Access will be granted so long as prior arrangements are made and the employee is aware of these conditions.

These procedures are in place to assist access to employees while providing safe access and protecting College property. Please contact the Building Services Manager at your campus or the Facilities Department (local 8319) if you need further information.



## Technology Programs at Skills Canada

Congratulations to this year's VCC Technology Programs student winners at the annual Skills Canada provincial competition.

### Automotive Service category

- Russ Owen (Auto Technician department) - Bronze

### Electronics category

- Joshua Mah (Electronics department) - Bronze

### Automotive Collision category

- Vernon Enns (Auto Collision department) - Gold
- Jamie Barran (Auto Collision department) - Silver.

Hats off as well to the many faculty and staff from our Automotive Collision, Electronics and Automotive Technician departments who put so much time, energy and enthusiasm into hosting of these events on behalf of Skills Canada. It's one thing to simply send students to the event, a great deal more to coordinate judging, resources and sponsors on behalf of students and institutions from all over the province. Congratulations to all who made this once again such a successful event!

*Paul Hunt, Associate Dean,  
Technology Programs*

## ICS projects (continued from pg 1)

The upgrade will simplify the College's central service model of IT delivery. In order to be successfully accomplished, and because the underlying protocol in the new software is the Internet Protocol (IP), the majority of the Network Conversion project must be completed before implementation of this project can commence.

### Year 2000 replacement project

This project will replace approximately 600 of the older desktop computers in the College with leased Dell systems. The new hardware and software used will remove most of the Year 2000 liabilities found at VCC. Other objectives of the project will be to improve the service levels and scheduling flexibility of the City Centre Campus general purpose computer labs by making them all capable of the same software delivery; standardization and simplification of the software in use throughout the College to improve internal communications; central software distribution and data storage to improve serviceability and responsiveness of the VCC Help Desk and the ICS support team.

This project requires the NetWare 5 functionality and new software distribution capability being introduced by the NetWare Conversion Project in order to successfully install the 600 systems within the available timeframe.

The software delivery method previously in use at VCC, where programs were delivered by individually loading each workstation with software prior to desktop installation, would seriously limit the number of PCs which could be rolled out during the summer.

We look forward to the benefits of these projects and request your patience during this busy time.

Should you have any questions on the content of this article, please contact either Steve Forrester or me, Des Dougan.

*Des Dougan, Director, ICS*

## Counsellor's Corner

### Program and career counselling highly regarded: survey

For the past ten years, BC colleges and institutes have conducted a system-wide survey of graduates and completors. The project grew from an annual, institution-managed mailout survey to a centralized, phone survey of approximately 30,000 college graduates.

While the follow-up survey data is important for budgeting purposes at the system level, it is also an important factor in accountability initiatives and reviews at the institution and program levels.

With an annual project budget approaching \$1 million, the survey is recognized as probably the most successful accountability initiative in the BC post-secondary system.

According to information taken from the 1997 Key Student Outcomes Indicators Report (KOI), when over 15,000 college graduates and completors responded to the question regarding their level of satisfaction with their schools' Program and Career Counselling, VCC received maximum value in the Provincial Range of 2.09 - 2.44. The average range for all BC Colleges and Institutes was 2.32. This is a significant accomplishment, given that all BC Colleges and Institutes were represented in the survey.

Information taken from the "Summary of Student Follow up Survey Presentation to the Finance Committee on April 14, 1999" and from a document presented at the April 14, 1999 Finance Committee meeting by Dan Cram, Coordinator of Institutional Research.

## The last, best perk

In a recent Canadian Business article that's the phrase used to describe corporate sabbaticals.

The article goes on to define a corporate sabbatical as "an opportunity for any deserving individual to take up new activities of their own choice, over a predefined time, at full pay." The article concedes that the corporate sabbatical is also a rare perk in corporate Canada.

At VCC the closest you come to having a sabbatical is the opportunity to take a leave—for relief, rest or renewal. But the College probably isn't going to give you full pay while you're off enjoying yourself. (That would be a nice perk!) You can, however, turn your unpaid leave into a paid sabbatical by using VCC's Deferred Salary Sabbatical Leave Plan.

The DSSLP is a College-operated plan that allows you to defer a portion of your own salary, tax free, to fund your own sabbatical. It can be done. All permanent College employee are eligible to join the Plan-support staff, faculty and administrators. Many have done so; they've enjoyed their time out, pursued their passion, and have come back to work feeling recharged.

If years of steady work are taking their toll on you, and you could use some freedom beyond the usual vacation allowance, check out the Deferred Salary Sabbatical Leave Plan. Give one of us a call, and we'll explain.

*Bridget Rivers-Moore, Mary Wilson and  
Eugenie Wong*

## Program Info Sessions

### PRACTICAL NURSING

Wednesday, June 2,  
6:30-8:30 p.m.  
Location: Room 205A, CC

### BUILDING SERVICE WORKER

Tuesday, June 8,  
5:00-6:00 p.m.  
Location: TBA, CC  
For info phone 443-8579

### EMPLOYMENT & EDUCATIONAL ACCESS FOR WOMEN

Wednesday, June 16,  
1:00 p.m.  
Room 628, CC  
For info phone 443-8301

### ELECTRONICS

Tuesday, June 22,  
7:00 p.m.  
Location: Room 407  
For info phone 443-8561

### DENTAL HYGIENE

Wednesday, June 23,  
3:00 p.m.  
Location: Counselling  
For info phone 443-8453

### COMPUTER APPLICATIONS SUPPORT SPECIALIST

Wednesday, June 30,  
6:00 p.m.  
Location: Room 237, CC  
For info phone 443-8546

## Photo Id Schedule

Please ensure that students have their **Student Registration Form** in order to have their Photo ID taken. No other document will be accepted. These Photo IDs are for students registering only after January 1999.

### KEC

May 19, 20, 26, 27

June 3, 9, 10, 16, 17, 23, 24, 30

- Time: 1:30 p.m.-4:00 p.m.

- Location: Media Services Room 2001 June 2

- Time: 6:00 p.m.-8:00 p.m.

- Location: Media Services Room 2001 City Centre

May 19, 20, 26, 27

June 2, 3, 9, 10, 16, 17, 30

- Time: 1:30 p.m.-4:00 p.m.

- Location: Media Services, Room 224

## 1999 BOARD MEETINGS

The College Board meets on the fourth Thursday of each month. At 5:00 p.m. a public forum will take place for one hour and the College community is invited to participate. A different forum topic is chosen by the Board each month. The formal public board meeting starts at 6:00 p.m.

### KEC, Room 5025

June 24, Oct. 28, Nov. 25

### CC, Room 240

Aug. 26, Sept. 23, Dec. 9\*

\*Subject to Board Approval

## MOBILE BLOOD DONOR CLINIC COMING TO CC

Did you know that 60% of patients in BC hospitals require blood, and only 5% of adult Canadians donate?

Be a blood donor: come to the clinic at City Centre Campus on Friday, June 18, 10:00-4:00.



## classifieds

### WANTED

*Nice mom cat and her son need a good home.* Mom is six years old, grey and white with a long-haired coat. Son is five years old, long-haired, and all-over light camel-hair colour. Their family resemblance is in their unusual long face-shape—interesting and attractive.

Both are healthy, neutered, quiet, do not scratch the furniture, and are generally charming personalities.

Their owner is being plunged into new work and home which forbids cats, and needs to find a good, responsible, loving home for the pair, as soon as possible.

The cats know something is up, and clearly wish it wasn't. If you know anyone who would like to make these cats (Tiki and Timu) part of their family (or maybe all of their family), please ask them to call Dianne Wenborn, at 739-0110.

### JOB POSTINGS

*Clerk Specialist (b), Financial Aid, KEC.* Closing date: June 7.

*Part-time Instructional Assistant (a), Culinary Arts Department.* Closing date: June 7.

*Budget Accounting Specialist.* Closing date: June 8.

For more classifieds see pg 8

## Staff happenings around town

### Swing by and catch Chris Potter(CCA) performing in June

With Footprints Jazz Trio at Chazz's Coffee Cantina, 4523 Hasting (at Willingdon); June 4 at 8:30 pm. Myles of Beans, 7010 Kingsway (Edmonds) June 6 at 8:00-10:00 pm. With Urbana (Big Band Jazz), at Granville Market Stage, June 20 at 2:00-4:00 pm.

## HRD Workshop Registration Form, Summer 99

Please tick your choice(s) and return the completed sheet to Parviz Lalji at CC, loc 8312.

### JUNE/JULY/AUGUST

<input type="checkbox"/>	Transformative Learning	Fri June 04	1 pm - 4:00 pm	#TBA @ CC
<input type="checkbox"/>	Performance Management...	Fri June 04	9 am - 4:30 pm	Robson Sq Confer. Centre
<input type="checkbox"/>	Advanced Word	Fri June 04	9 am - 5 pm	#5042 @ KEC
<input type="checkbox"/>	Massage Level II	Sat June 05	9 am - 4 pm	#TBA @ KEC
<input type="checkbox"/>	Brain Research for Support...	Wed June 09	9 am - 12 noon	#206A @ CC
<input type="checkbox"/>	Retirement Seminars			
<input type="checkbox"/>	Faculty & Administrators:	Fri June 11	8:30 am - 11:30 am	#5025 @ KEC
<input type="checkbox"/>	Support Staff & Nurses:	Fri June 11	1 pm - 4 pm	#5025 @ KEC
<input type="checkbox"/>	Advanced Access	Fri June 11	9 am - 5 pm	#5042 @ KEC
<input type="checkbox"/>	Assertiveness Skills	Fri June 11	9 am - 4 pm	#TBA @ KEC
<input type="checkbox"/>	Effective Memo	Sat June 12	9:30 am - 3:30 pm	#TBA @ CC
<input type="checkbox"/>	Finding Time for Results	Sat June 12	9 am - 4:30 pm	#TBA @ CC
<input type="checkbox"/>	Building a Department...	Mon June 14 & 21	9 am - 5 pm	#5042 @ KEC
<input type="checkbox"/>	Which Button Do I Push	Tues June 15	1 pm - 4 pm	#5025 @ KEC
<input type="checkbox"/>	Introduction to GroupWise	Wed June 16	9 am - 4 pm	#5042 @ KEC
<input type="checkbox"/>	Advanced PowerPoint	Thur June 17	9 am - 12 noon	#5042 @ KEC
<input type="checkbox"/>	Introduction to Windows 95	Fri June 18	9 am - 5 pm	#5042 @ KEC
<input type="checkbox"/>	Introduction to Netscape ....	Fri June 25 OR		
<input type="checkbox"/>		Tues July 06 OR		
<input type="checkbox"/>		Thur Aug 05	9 am - 12 noon	#5042 @ KEC
<input type="checkbox"/>	Finding Resources on WWW	Fri June 25 OR		
<input type="checkbox"/>		Tues July 06 OR		
<input type="checkbox"/>		Thur Aug 05	1 pm - 4 pm	#5042 @ KEC
<input type="checkbox"/>	Conflict Resolution Level II	Fri June 25	9 am - 4 pm	#TBA @ KEC
<input type="checkbox"/>	Learning Outcome ....	Mon June 28	9 am - 12 noon	#206A @ CC

Name: \_\_\_\_\_ Department: \_\_\_\_\_ Local: \_\_\_\_\_

## 50/50 draw funds new scholarships for dependents of VCC employees

Money raised through the 50/50 draws will encourage dependents of VCC employees to attend the College.

Limited scholarships of \$500 towards tuition in a full-time program are now available. The criteria includes:

- ❖ September intake only
- ❖ Full-time programs of at least six months duration
- ❖ Letter of support from employer, counsellor, instructor or school principal
- ❖ Official transcript of most recent academic performance
- ❖ Letter outlining career goals and/or community involvement

**Application deadline: July 1, 1999**

In aid of the VCC Educational Foundation

## Will you pledge our walk?

Pauline Reaburn (KEC College Health Nurse), Malcolm Cant (I.E.P.A.) and their friend Margaret Ackroyd leave for Gold River on Friday June 4. After many weeks of training in the rain they start walking at 4:00 a.m. on the morning of Saturday, June 5.

This is the 22nd year of the "Great Walk" (www.greatwalk.com/). The Great Walk is a 63 km trek from Gold River to

Tahsis on Vancouver Island. There are about 500 participants each year and participants are encouraged to collect pledges for their favourite charity.

Malcolm and Pauline are collecting pledges to aid the VCC Foundation (for students in financial need). So far we have over \$300 in pledges and are looking for more. A tax receipt is issued for pledges of \$10 or more.

Will you contribute? Just fill out the form below (or email one of us: preaburn@vcc.bc.ca, mcant@vcc.bc.ca) with your pledge. Also, because time is short and we have to take to pledges with us to the walk, please phone Pauline at local 7187 with your pledge information before June 3/99.

Name	address	phone	pledge/km	total pledge or dept.

Thank you on behalf of our students in financial need, and the three crazy walkers. (PS: Actually, Malcolm is the one who's afraid of the bears and cougars). Watch the July 9 Connections for tales and details from our Great Walk.



## PUBLICATION SCHEDULE

- Published Thursdays
- Bi-weekly January-May and September-November
- Monthly June, July, August and December

Produced by the College Advancement Department,  
Vancouver Community College

VANCOUVER  
COMMUNITY  
COLLEGE



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Box 24620, Station "F"  
Vancouver, B.C. V5N 5T9

CITY CENTRE CAMPUS  
250 West Pender Street  
Vancouver, B.C. V6B 1S9

# classifieds

## HOUSING



### Apartment sublet for fall 1999 into 2000

Suite in character building at English Bay. One block from beach and one block from Stanley Park. Phone 604-669-2029.

### Apartment sublet for July and August 1999

Bachelor suite west of Denman (West End). Completed furnished. \$750. Phone 604-684-9490.

### Seeking rental for June or July

Quiet, nice smelling, house broken couple, good teeth, with two quiet, extremely hygienic kitties seeking two bdr garden level/basement or main floor suite in a pet-friendly, smoke-free house. Prefer quiet residential location away from busy street but close to public

transportation and shopping. For June 15/99 or July 1/99. \$750-\$800 range including utilities. Call Joy or Alex @ 737-0609 or Joy at local 7241.

### Gulf Island cabin for rent

One minute from a sandy beach. Sleeps up to five people; deck; \$300 per week. Available June 25-July 2, July 2-9, July 9-16. Phone Marlene at 251-4231.

## FOR SALE



**Dining Room Suite.** Oval table with one leaf, six chairs, buffet and hutch. White and birch wood. Absolutely immaculate condition. Perfect for smallish dining room or kitchen. \$1200 obo. Call Carol at Local 7142.

**Mission oak dining room table with 4 chairs.** Shaker style round table in solid oak with 22" leaf; sits eight with leaf.

Professionally refinished (looks fabulous!) Come see it and make me an offer. Ian Smith @ 984-7514.

**Inglis apartment size clothes dryer** 220w; hardly used; like new and in excellent condition, white. Will deliver. \$95. Call 255-7499 or 8584

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For more classifieds, see page 6

## EDITOR, DESIGN AND LAYOUT

Dale Rasmussen, Marketing and Communications  
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email drasmussen@vcc.bc.ca

## UPCOMING PUBLICATION SCHEDULE

June 25 / July 9 / Aug 6

Please recycle *Connections* ♻️

The printing and paper used in the cover shells for VCC Connections was generously donated by HEMLOCK PRINTERS

## How to submit your article:

1. email to drasmussen@vcc.bc.ca; **OR**
2. save your file to the I:\common\connect\ directory (call the editor—local 7152—and let him know the file is there, and provide the filename); **OR**
3. through the VCC Connections On-line website. Go to "Submit Your Article" and follow the directions.
4. text only on an IBM-formatted disk, with hardcopy attached

Your submissions are welcome. However, material may be edited for clarity and length. Deadline for submissions is the end of the week prior to publication.