



VCC Connections

Inside

2

President's Update.

3

CityFest 2000: come and help, and stay for the entertainment.

Important notice concerning course and program revisions.

4

In honour of our retiring employees.

5

Summary of the April and May Education Council meetings.

6

Test your knowledge of hospitality terms with this fun crossword puzzle.

7

CC Police Operations Centre officially reopens in an improved location.

VCC gets a new downtown centre

It's official . . .
we're expanding!

VCC's international students will soon have the opportunity to study at our newest location at Thurlow and Alberni in downtown Vancouver.

The Centre, scheduled to open later this fall, will enable us to offer even more international students access to our high quality language programs in a bright, central downtown location. We will be able to provide flexible timetable options (including morning classes!), add new and innovative programming choices, and generate additional revenue for the college. The Centre will have 15 classrooms, three computer/audio labs, a bookstore and a new international student centre. In addition to having a full schedule of daytime programs for international students, the centre will be used on evenings and weekends for contract training and continuing education classes.

We are excited at the opportunities that lay ahead for international education at VCC and look forward to working together with you on making this a real success.

Name-the-Centre Contest

We need your help in finding a name for the Centre—and have established a Name-the-Centre Contest. Grand Prize is a dinner for four at JJ's Restaurant. Submissions must include VCC as a prefix to

Vancouver Community College
King Edward Campus - Library
Box 24520, Station F
Vancouver, BC V6N 5T9



the proposed the name, and be submitted by 5:00 pm, Friday, May 26. The contest is open to all VCC faculty, staff, students and friends of VCC. Selections will be reviewed by a committee and the winner will be announced June 2.

Entries should be sent to the International Education Name-the-Centre Contest, 4th Floor, King Edward Campus by e-mail: ccameron@vcc.bc.ca, fax: 682-2857, or interoffice mail.

If you'd like any further information, don't hesitate to contact Cathy Cameron, Manager International Marketing and Recruitment, telephone 871-7538.

Financial Assistance for ESL/ABE Learners (September to December 2000 classes)

Applying for TAB Funding - (September to December 2000 classes)

TAB funding (Training Assistance Benefits) is financial assistance to pay for fees, books and transportation for Income Assistance recipients taking developmental programs at VCC. Although this funding is issued by VCC, learners must have obtained written authorization from Income Assistance (MSDES). Funding is limited. The next TAB application day at VCC is Monday, June 12, 2000 at 9:00 a.m. The Financial Aid Office expects that applicants will arrive early and in large numbers.

Applying for ABESAP Funding - (September to December 2000 classes)

The Adult Basic Education Student Assistance Program (ABESAP) provides fees only for needy learners. Applicants who do NOT obtain TAB funding because of the limited budget, can apply for ABESAP. ABESAP applications can be submitted to the Financial Aid Offices throughout a four-week period—June 15, 2000 to July 14, 2000. ABESAP applications will be made available any time after June 1.

*Dana Fister, Financial Aid
Department Head*

President's Update

There have been some slight changes in the organizational structure of the College since my earlier update at the beginning of the year.

Upon review and subsequent to the recent "Learner Support and Success" Report, we have decided that the Library will now report to Education and Education Services and specifically to the Dean of Academic and Developmental Programs, Moira Macleod.

I also referred earlier to the need for someone to coordinate contract development in the College, thereby increasing alternate revenue streams. To assist in this, Michael Yue has been appointed to the position of Coordinator of Contract Training. A recent posting for the position of Director of Ventures and International Enterprises emphasizes this direction. The overall responsibility of this new position, which replaces the position of Director of I.E., will cover international education recruitment, marketing, domestic and international contract development, sponsorship and ancillary services. Also reporting to the Director of Ventures and International Enterprises will be a new position, Manager of Ancillary Services. This position will assume responsibility for Bookstores, Food Services, Laundry and Duplicating.

Purchasing, which has reported to the Director of Facilities, will now report to the Director of Financial Services, thus freeing the Director of Facilities to take a lead role with the development of a Downtown International Education Centre, to play a key role in the Facilities Feasibility Study and to interface with the development of the new Skytrain station.

You will have seen the May Budget Update in which I announced that we have received Ministry funding to cover the projected shortfall, including the 2% wage increases for employees, but that we have not received sufficient funding to restore the previously planned reductions of approximately 100 FTEs in ESL. For more budget information or if you have any questions about this year's budget, please plan to attend Budget Forums scheduled for May 23 at 12:00 noon in Room 205A at City Centre Campus and at 2:30 p.m. in the Boardroom at King Edward Campus.

You likely have heard the announcement regarding the VCC skytrain station. We are assured that access will be facilitated by an overpass and that we will receive due consideration in the planning process. Overall, the plans look very exciting. We await the recommendations of the Facilities Feasibility Study, before proceeding with any facilities proposal to the Ministry.

CityFest will again take place at King Edward Campus on Friday evening, May 19, Saturday, May 20 and Sunday, May 21. I encourage you, if you have not yet attended one of these festivals, to come out and enjoy the many and varied sounds, sights and activities. I also encourage those of you who have attended in previous years to support this year's event.

There is no lack of College news. For details, I refer you to the College Report which you will find on the College web site. If you do not have access to the web, and want to find out what has been happening in other departments, please contact my office for a hard copy.

Dale Dorn, President

Upcoming Board Meetings

Room 5025, KEC

- May 25, • June 22
- October 26, • November 23

Room 240, CC

- August 24
- September 28

CityFest, May 19-21: Come help, then stay for the entertainment!

Once again, the time approaches for CityFest, Vancouver's annual celebration of cultural diversity in the performing arts. Every year for the last six years, the Victoria Day weekend has seen the transformation of KEC into this unique and exciting community festival.

CityFest brings together performing artists of all kinds from all over the world—Sri Lanka, India, Iran, Greece, Britain, Latin America, Polynesia and dozens of other cultures. There will be workshops in various disciplines and in unpredictable art forms. And if that's not enough to stir your interest, there's food and drink, artists and craftspersons selling unique products, and of course, the indispensable espresso bar. **And new for**

this year: several great prizes will be auctioned off on Saturday afternoon on the South Court Stage.

Virtually all the work is done by volunteers, and the performers donate their time and talent as well. There is no admission charge, and all the performance venues are free. These include a full-scale theatre, outdoor stages, two dance areas (one grass, one artificial surface), a lounge area and more intimate performances and workshops in class rooms.

Volunteer at CityFest!

Gain valuable work experience. There are so many things we need help with:

- event planning
- spread the news with posters, leaflets

and media publicity

- prepare with site with tables, booths, banners and performance locations
- make buttons and maps
- sell T-shirts
- provide information to guests
- work behind the scenes as a stage hand
- register performers

VCC has its own CityFest contact: Michael Daniel of the KEC Learning Centre. To volunteer or for more information, contact Michael at local 7219.

Please come, help out, and be entertained!

Important notice concerning course and program revisions

Do you have a course or program change that needs approval from Education Council before the start of the September term? If so, it is imperative that your request(s) for approval be submitted to the Curriculum Committee for either their May 16 or June 13 meeting. This will

allow time for the Committee to present the changes to Education Council at either the June or July meeting.

Submitting changes at the Education Council meeting in August does not allow enough time for final approval and changes to be implemented before the beginning of the September term.

Course/Program Revision requests and appropriately-signed forms can be sent to Della Glendenning in Administration at KEC. Questions can be directed to either Della (7016) or Pat Kennedy, Chair of the Curriculum Committee (8607).

It's Whats Inside that Counts....

and whatever is inside your car is attracting criminals all over Vancouver!

VCC employees work in an area that is highly vulnerable to auto theft—in fact, the area around the City Centre campus has the highest rate of auto crime in Canada!

Loose change, CDs, umbrellas, and papers with personal information in the glove compartment—these are all hot commodities for thieves that work the street. Your car is not an exception—unless you take steps to help deter theft.

VCC and ICBC will be at both campuses to share valuable information with staff and students about preventing auto crime.

Expect lots of pamphlets, prize giveaways, and hard core statistics from the Vancouver Police Department.

Check out the Lock out Auto Theft Display on May 16 at City Centre, Hamilton-Dunsmuir Entrance and May 17 at King Edward Campus, near the Cafeteria, from 11:00 am to 1:00 pm, and learn how to drive thieves away from your vehicle.

Operations Council notice

As you know, the monthly business conducted by Operations Council is summarized for you in the Connections. Beginning with the Council's June meeting you will now also be able to view the agendas and the last approved minutes on the shared common directories of your respective campuses. The agendas and minutes will be located in the Operations Council directory. You can currently access the approved minutes of April 11, 2000. You may also contact Doreen Sharan at 871-7163 if you wish copies of any of the attachments being presented to the Council.

Mary Hoekstra, Chair, Operations Council

VCC will have a booth at the Employment and Training Fair

Thursday, May 18
Vancouver Public Library,
350 West Georgia St.
10:00 am - 8:00 pm

- 25+ Exhibitors
- Free Admission
- Meet Employers and Trainers
- Job Applications
- Communications Centre
- Classified Ads

If you are available to help out for two to three hours that day, please let me know. The last Employment and Training Fair, held at the Vancouver Public Library in September 1999 was very busy and well-attended. The emphasis is on community groups and schools that as-

sist people on Income Assistance or Employment Insurance, but with the location of the fair at the library the majority of people attending the fair were not on I.A. or I.E. We had requests for information on all types of programs, including many requests for ESL training and international education information.

Please pass this information on to instructors, staff and students in your area. If you have any new information you would like to have available at our booth please send it to me in Counselling at City Centre. Thank you.

Brenda Toporowski,
Community Liaison,
Phone: (604) 443-8442,
fax: (604) 443-8444, email:
btoporowski@vcc.bc.ca

In honour of our retiring employees

The 2000 Annual Retirement Dinner in honour of VCC's retiring employees will be held on Wednesday, June 21, 2000 at JJ's Restaurant. Honoured guests are invited to bring a guest and are introduced by a College colleague who provides a special tribute. The dinner is hosted by the Board and is attended by the Board Chair and Vice Chair. It is a small token of recognition, but it offers an opportunity to thank these special people for their contribution to the College and to wish them well for the future. It is traditionally a very warm, meaningful evening.

This year the list of retirees up to June 30, 2000 includes:

- Doug Buck, Coordinator, CCA - BEST Program
- Anthony Crawford, Support Staff, Library - KEC

- John Godfrey, Instructor, ESL - ELS
- Anna Goss, Instructor, ESL - Outreach
- Beth Inglis, Support Staff, Bookstore - KEC
- Donald Keyes, Instructor, Diesel
- Ruby Lan, Support Staff, Payroll - KEC
- Jeanine Lucas, Support Staff, Library - KEC
- Margaret Morris, Support Staff, Food Services CC
- Sheila Oxholm, Instructor, Practical Nursing
- Russell Porter, Coordinator, CCA - ABE Youth
- Marg Rosati, Instructor, CF - Mathematics
- Mary Wilson, Counsellor, CC
- Wayne Wilson, Instructor, CF - Mathematics

Dale Dorn, President

Summary of Minutes: Education Council

Tuesday, April 4, 2000,
3:30 p.m., CC Room 240

1. Welcome to New Education Council Members

Three new student representatives were in attendance: Charles Chapman from KESA; Rick Parker from CCSA; Melinda Toldy from CCSA.

2. Report of Education Council Chair

The Chair reported on the provincial Education Council Chairs conference. Some of the matters discussed included:

- a national initiative for recognition of immigrants' credentials;
- the Learner Support and Success document;
- Education Councils' roles in C.E. curricula;
- key performance indicators and performance funding;
- revisions to the College and Institute Act as it applies to University Colleges.

3. VCC Board Report

Sharon Olsen has resigned from the College Board.

A new VCC International Education Centre was proposed, to be located at 1060/1080 Alberni Street.

4. Committee Reports

The Committee continues to work on a draft of a new policy to cover the appeal of academic matters to Education Council.

5. Election of the Education Council Executive Committee

The election has been deferred to the May 2 Council meeting.

6. Program Review Policy

This Policy will be presented for approval at the May meeting.

7. Definition of a Student in Good

Standing

The proposed definition will be presented to the May Council meeting.

8. Appeal of Final Grade Policy

This Policy will be presented for approval at the May meeting

Tuesday, May 2, 2000, 3:30 p.m., KEC Room 5025

1. Election of Executive Committee

The Executive Committee positions were filled as follows:

Chair: Frank Fornelli
Vice Chair: Moira Macleod
Two Executive Members: Ted Hougham and Rick Parker

2. Report of Education Council Chair

The Chair reported on correspondence received.

He will be attending both a meeting of the B.C. Chairs of Education Councils and an AECBC Conference in Nelson from June 14 to 17.

The lease has been signed for VCC's new international education location on Alberni Street.

The position of Director of Ventures and International Enterprise has been advertised. (This position replaces the former I.E. Director's position.)

3. Program Review Policy

This item was deferred, and will be brought forward for approval at the June Council meeting.

4. Definition of "A Student in Good Standing"

The "Student in Good Standing" definition was approved.

5. Appeal of Final Grade Policy

The Appeal of Final Grade Policy was approved.

6. Program Changes

Changes were requested and approved for the following programs:

- Building Service Worker Program - curriculum change
- Drafting Program - change to entrance requirements
- Computer Application Support Specialist - name change (for information only)

7. Program Profile / Academic Schedule

The draft Program Profile for 2000/01 was introduced at the meeting, and will be presented for approval at the June Council meeting.

8. ITAC / Entry Level Trade Training Apprenticeship

A study of institutions providing ELTT apprenticeships is being conducted, and results should be available within two years.

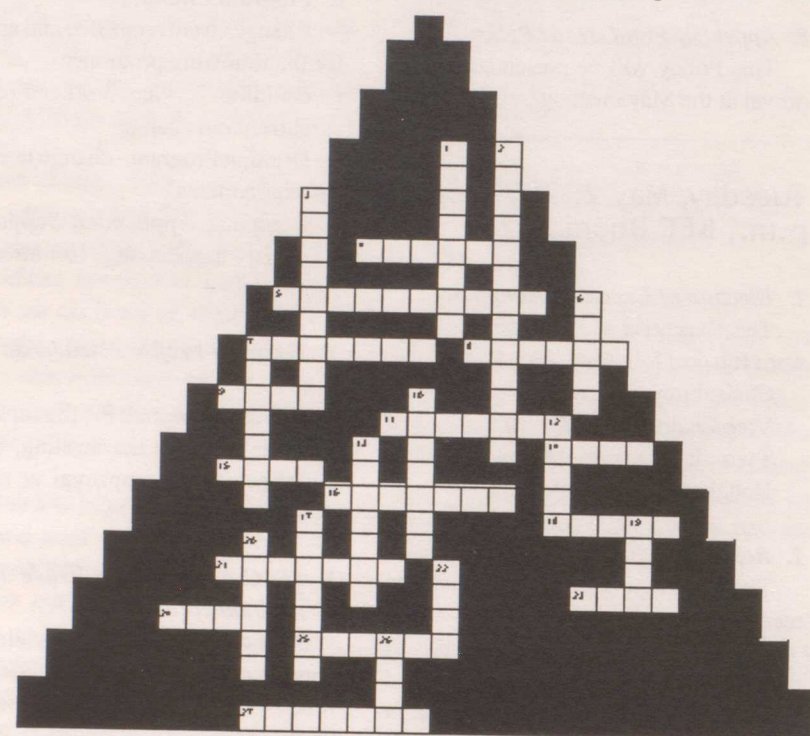
9. VCC and Justice Institute Agreement

An agreement has been signed between VCC and the Justice Institute for the College to provide a DNA investigative sampling course.

(Reminder to everyone: The latest, complete, approved Minutes of Education Council appear as file on the J:\Common Drive, called "Ed Council Mar.Min" and Ed Council.Apr.Min)

Test your knowledge of hospitality

Tourism, Hospitality & Business



Across

- | | |
|---|--|
| 4. minimum number of persons who must be present in order to hold a valid meeting | 15. the embryo extracted from grain kernels, high in fat and vitamins |
| 5. a double boiler for heating ingredients and mixes | 16. error |
| 7. (2 wds) by the day | 18. brownish-red color acquired by some red wines in aging |
| 8. (2 wds) vertical structure supporting the front bar | 21. combination of odors released by a mature wine when it is opened |
| 9. term used to describe a very sweet champagne | 23. long handled, flat, wooden tool for placing yeast doughs directly on the oven hearth |
| 11. (2 wds) refers to topping up a cocktail with soda | 24. Very Superior Old Pale |
| 14. fermented juice of ripe fresh grapes or other fruits | 25. distilled, purified liquid |
| | 27. doughnut shaped, chemically leavened, deep fried product |

Down

1. section of the bar where most of the items are stored
2. to perform a civil or religious marriage ceremony
3. female who makes a will
6. term used to describe the smell and taste of some wines although no spices have in fact been added
7. a heated, humidified box for controlling the leavening process, in yeast doughs
10. a low moisture content sugar syrup which is used for icing cakes and pastries
12. twisting a piece of lemon or lime over a cocktail so that a fine spray of citrus oil flavors the drink
13. the appearance of a poorly emulsified butter
17. gift of personal property set out in a will
19. professional wine-taster term describing quality of bouquet
20. amount of a fund
22. term used to describe a wine that lacks acid bite
26. a kind of bacteria that forms long, stringy, foul smelling, viscous threads in baked products

You're invited:

Official Launch of the new City Centre Police Operations Centre - May 23, 10:00 a.m.

Come welcome the Vancouver Police to their new VCC office by attending the official launch of the City Centre Police Operations Centre at the Pender Street entrance on May 23.

VCC established a Satellite Drop-in Office for the police three years ago to support a joint effort to keep our communities safe and secure. Experience has shown that the increased presence of uniformed officers has a positive effect on crime in the area.

The new office will be accessible to the police 24 hours a day with easy com-

munity access. As a "community" College, we will be partnering with the police to assist in improving the Victory Square area, as well as improving safety on campus.

Please join us on May 23 and 10:00 a.m. The reception will take place at the Pender Street entrance, City Centre Campus, and will begin with a few words from College President Dale Dorn and the Vancouver Police Department, ending with an official ribbon cutting. Cake and refreshments will be served.

Hope to see you there!

Report of the April 27 Board Meeting

The Board meeting began with presentations on the "Current Capital Crisis and the Board's Role in Assisting the College" by Dave Donaldson, Associate Dean Tourism, Hospitality and Business, and Pat Hartley, Associate Dean Health Sciences. The first presentation on this topic was made at the previous Board meeting by the Trades division.

Mary Hoekstra provided an overview on Funding and Capital Funding, in preparation for the forthcoming budget, which will be presented for information at the next Board meeting and for approval in June.

Elections took place for Board Chair and Vice Chair. Cathy Agnew was proclaimed Board Chair for a second term, and Ken Smith was elected Vice Chair. Both are two year positions.

The Board approved Education Council's recommendation for changes in prerequisites for College Foundations English courses.

A suggested amendment to the Violence Prevention Policy passed at Operations Council in May will see the definition of "weapons" incorporated into the policy.

The Board reviewed resumes of prospective candidates for nomination as Board members. The shortlist will be forwarded to the Ministry for consideration in the next appointment process. Two of the current Board members will have completed their six year term in July and one Board member, Sharon Olsen, recently resigned to take up a provincial government position, leaving three vacancies. New Board members are appointed at the end of July.

For your information, the College Report to the Board is now available on the website.

The May Board meeting date has been changed. It has been rescheduled for June 8, 2000 at City Centre Campus. This meeting will be preceded at 5:00 p.m. by a Public Forum Session on the Budget.

Call for nominations: Citation for Citizenship

Do you know an individual or organization deserving of recognition for helping newcomers adjust and integrate in Canadian society? If so, they may qualify for one of 20 Citations for Citizenship. Citizenship and Immigration Canada will be awarding citations to individuals and organizations from across Canada during Citizenship Week, October 16-22, 2000.

To obtain copies of the brochure and nomination form, visit their Web site at www.cic.gc.ca (the documents can be downloaded).

Complete nomination forms must be received or postmarked by June 16, 2000.

Eyes on Art - Legacy for Vision 2000: a CNIB fundraiser

Toni Onley and The Canadian National Institute for the Blind (BC-Yukon Division's 20/20 Foundation) request the pleasure of your company at Eyes on Art - Legacy for Vision 2000, 2nd Annual Gala Art Auction

- 6:30-10:00, Wednesday, May 24, 2000
- Le Versailles Ballroom, The Sutton Place Hotel, Vancouver
- \$75 per person

All proceeds from Eyes on Art will support specialized programs and services available for over 16,000 blind, visually impaired and deaf blind children and adults in British Columbia.

For more information, or to order tickets by telephone, please call Jennifer Davis at 431-2027.

Rise to the challenge on Clean Air Day

To All VCC Employees:

As part of our commitment as a "community" college, VCC will participate in the Commuter Challenge on Clean Air Day, Wednesday, June 7, 2000. This challenge is a friendly competition between workplaces in the Lower Mainland and is part of an effort to reduce pollution and traffic congestion. It is an annual event, established by Better Environmentally Sound Transportation (B.E.S.T) in 1996. VCC participated last year, but we did not do as well as we might have done, in that we were unable to get the message out to the College community as a whole. I hope that this year we can do better. We have challenged Langara College to beat their employee participation rates and, in this regard, we are asking for your cooperation.

In support of this goal, I would like to encourage VCC employees to participate in the Commuter Challenge by walking, cycling, taking transit, vanpooling or carpooling to work. I have not yet decided which of these modes of transportation I will be using, but I am prepared to accept the challenge by switching to one of them. By moving away from the single occupancy vehicle to one of these choices (and we recognize that the list is not exhaustive), we will be making a contribution to cleaner air and a healthier living environment. Additional benefits are a decrease in commuter cost and less stress.

Someone in your department will be recording the mode of transportation used that day by all the employees in that area. You will be receiving more details through Connections and through your department. I hope that you will join in with the spirit of the challenge and communicate

VCC's concern for the environment to the rest of the Lower Mainland.

If you have any questions about this event, please contact Sarah Lucas at local 7158.

Thank you in advance for your participation. Dale Dorn, President

PS: I will let you know how I get to work on June 7th!

Deadlines for print advertisements

Does your program require newspaper advertisements? If the answer is yes, here's a guide to help ensure the most timely placement of your ads.

Local Newspapers (two weeks):

For the following papers, I'll need to receive your ad request two weeks before the publication date:

Publication schedule for commonly used newspapers:

- Vancouver Sun Monday to Saturday
- The Province Monday to Friday and Sunday
- Georgia Straight Thursdays
- Employment Paper Saturdays
- Vancouver Courier West Side version publishes Sundays, Wednesdays
East Side version publishes Wednesdays
- Community papers within the GVRD varies, usually weekends and some Wednesdays

Newspapers representing various ethnic communities and languages (three weeks):

Deadlines and publication dates for newspapers in other languages often vary significantly. In some cases, translation is required. I'll need to receive ad requests for all ethnic media three weeks in advance of the publication date.

Newspapers outside of Lower Mainland (three weeks):

Requests should be received three weeks in advance of the publication date.

Magazines:

Deadlines and publication dates for these publications also vary greatly (often one or two months in advance of publication). Phone local 7152 for more information on placing ads in magazines.

Every effort will be made to accommodate your requests. Please note, however, that placement cannot be guaranteed for ads received after the above deadlines.

I appreciate your consideration and co-operation when planning your next ad buy. Thank you.

Dale Rasmussen

For those who have enquiring minds....

What happens to our graduates, anyway?

There are several distinct projects which measure Student Outcomes in British Columbia's post-secondary and K-12 education system. The goal of these projects is to create a body of data that can be used to analyze former students' employment and further education outcomes after leaving their programs and their satisfaction with the education they received.

1. BC College and Institute Student Outcomes Survey

This project is overseen by the Outcomes Working Group (OWG). Every year, former students from BC's Applied, Arts and Sciences and Adult Basic Education Programs are surveyed approximately nine months after they complete or substantially complete their program. Respondents include former students from the province's 21 public colleges and institutes.

Survey Themes:

- Student satisfaction with college experiences and skill development
- Further education outcomes
- Employment outcomes, including wages, job titles, length of time to find employment

The Office of Institutional Research will produce a Graduate Outcome booklet for VCC programs - look for it in June 2000.

2. BC College and Institute ESL Student Outcomes Survey

The ESL Student Outcomes Project was funded by the Ministry of Advanced Education, Training and Technology and overseen by the ESL Student Outcomes Steering Committee. Using quantitative and qualitative survey methods the three main objectives of the project were to assess students' perceptions of the

effectiveness of ESL programs in BC, develop a profile of ESL students attending public institutions, and develop questions for further discussion and recommendations. The following reports contain findings from three surveys carried out over three years; these included an in-class questionnaire in 1997, a follow-up phone survey in 1998, and a focus group study in 1999. The Detailed Report contains findings from all three studies, while the Highlights report contains an overview of the first two surveys. The detailed reports should be arriving from the printer and CEISS to VCC in the next month.

3. BC College and Institute ASE Student Outcomes Survey

The 1999 Adult Special Education Programs (ASE) Student Outcomes Pilot Survey is the first outcomes survey of former students with disabilities, from six British Columbia colleges who enrolled in ASE courses of study. A total of 16 colleges offer ASE Programs in BC. ASE programs are made available to individuals with permanent disabilities or combinations of learning difficulties that hinder scholastic success in regular college program offerings. The individuals contacted for this study were surveyed for their satisfaction with their studies, their evaluation of the programs, and their employment and education outcomes.

Although the results of this survey cannot be generalized to the former ASE programs students population (because the cohort submitted by the six participating colleges is neither a random selection nor a census of former ASE programs students in the province of British Columbia), the results of this survey do provide preliminary demographic and outcomes information about the sample group surveyed and it has established a good foundation for future

ASE programs research.

Former Adult Special Education (ASE) students from five of BC's public colleges and institutes are surveyed if they had a "significant" exposure to their institution's ASE program and are no longer enrolled.

Survey Themes:

- Student satisfaction with ASE studies
- Integration into community and college life
- Further education outcomes
- Employment outcomes

In addition, other related BC research includes: University Graduate Outcomes Survey, On Track (Private Training Outcomes Survey) and the 1999 K-12 Adult Learners Outcomes Survey.

For more information, contact Institutional Research at City Centre, or visit CEISS's website at www.ceiss.org

Total number of individual STUDENTS at VCC in the fiscal year 1999/00 : 27,883

Total number in CE: 9,255 (included in the above figure)

Justice Institute wins award

The JI, through their social Services and Community Safety Division, received the provincial organization of the year award for their work in training and education around the prevention of violence against women.

The award was presented last Friday at the Building a Safer Future Awards, presented by the Ministry of Women's Equality, The BC Society of Transition Houses and the BC Association of Specialized Victim Assistance and Counselling Programs.

Announcements

Rosie the tarantula fondly remembered

The Science Department at King Edward Campus is sad to report the death of one of our oldest members, *Rosie*, who passed away on Monday, May 1, 2000. Rosie has been with us since the old campus and was estimated to be almost 25 years old.

Rosie was a sometimes disliked member of the class Arachnida, commonly known as a Chilean Rose-haired Bird Spider, or Tarantula (*grammostola spatulata*). Viewing hours are 9:00-4:00 p.m. daily.

On a happier note, four chirping (celebrating?) crickets were liberated from Rosie's cage this week.

The Science Department

The envelopes, please. PLEASE.

Now it's getting serious: the KEC Mailroom is running desperately low on interoffice envelopes. Where could they all be disappearing to?

If you've been hoarding them, or you have a stash at the bottom of your filing cabinet and you forgot about them, now's your chance to come clean. No questions will be asked; in fact, only a grateful smile will greet you when you return your envelopes to the KEC Mailroom.

Please, please, please: make Mailroom Clerk Helen Fraser's life easier by sending back your interoffice envelopes.

College Board - change of meeting date

Please note that the May 25 Board Meeting has been rescheduled to Thursday, June 8, 2000, in Room 240 at City Centre Campus.

At 5:00 p.m., prior to the Board meeting, a Budget Forum will be held and the College Community is invited to attend to ask questions on the budget. The formal public Board meeting will start at 5:30 p.m.

New scholarship fund honours Charlie Trimble

Brandt Louie, Chairman of H.Y. Louie and London Drugs, announced the new Charles E. Trimble Scholarship and Bursary Fund for the students of Vancouver Community College. The announcement was made at The Notable Event on March 31, the annual fundraiser for the VCC Foundation. The \$25,000 fund, which will be matched by the Provincial Government, has been named to honour Charlie Trimble, a board member of the Foundation and as Mr. Louie said, "a man who gets things done behind the scenes."

Mr. Trimble has been very active in the grocery industry for more than 50 years, culminating with his ownership of Oppenheimer Bros. & Co. Ltd, and has worked tirelessly to raise funds for organizations like the Vancouver Community College Foundation, Canuck Place, Ronald McDonald House, the Make-a-Wish Foundation and many others. He continues his involvement in the food industry with his work on the Phoenix Food Group Retirement Committee and the Bruce Nicoll Food & Drug Charity Golf Classic.

Mr. Trimble's peers in the industry recognized his contribution when they honoured him as the first recipient, along with Tong Louie, of the Astra Award. He has also received the Golden Pencil Award



l-r: Charlie Trimble and Brandt Louie

and the Broker's Hall of Achievement Award. The Prime Minister of Australia presented him with a Certificate of Appreciation for Outstanding Efforts in promoting Australian products in B.C.

The Notable Event, a gala evening, showcases the talent of the students and faculty of the VCC Jazz Orchestra, Soundwave, Wednesday Night Jazz Ensemble and the College Concert Choir. The money is raised for The Notable Event Endowment Fund and distributed to the students for scholarships and bursaries.

Run for Light: a BC Blind Sports and Recreation Association fundraiser

"Light up the Night" in support of the BC Blind Sports Association. The Run for Light is an annual night fun run for both blind and sighted participants. Runners carry lightsticks, which create a fabulous illumination in the night air. Registrants also receive a glow-in-the-dark t-shirt.

- Friday, May 26, 2000
- Stanley Park Seawall, Vancouver

Registration fee varies from \$25 for individuals to \$70 for family of four.

Pick up registration forms at BC Blind Sport (suite 115-5050 Kingsway, Burnaby) and the Running Room (679 Denman Street, Vancouver).

For more info, call the Run Hotline: (604) 321-1638.

BEST's Peer Tutor Program at Children's and Women's Hospital

The BEST program at Children's and Women's Hospital held its fourth graduation on Wednesday, April 27. The current program began in November 1999 with a diverse, highly motivated group of 11 peer tutors and 18 students. The participants are employees from all over C & W Hospital and beyond. This session included participants from neighbouring St. Jude's Nursing Hospital, St. Vincent's Hospital, Heather and Langara sites, and Arbutus Care Centre. The participants came into the BEST Program for many different reasons, but all share two common goals: to pursue life-long learning and to support their co-workers in the learning process.

For four hours a week, for the past 24 weeks, the students and peer tutors have worked together on setting learning goals and finding the resources needed to enable learning. Groups have worked on improving communication in the workplace through speaking, listening, reading and writing, computer keyboarding and Internet. Others have studied mathematics, Foodsafe, biology, medical terminology and administrative writing.

Reports and comments from the tutors

and students send a clear message; that BEST is a valuable program, both personally and for the workplace. The current group has shown great enthusiasm for learning and they now face the challenges and opportunities of continuing this learning. Congratulations to the participants and thank you for the vision and support from all the players: C & W Health Centre, the HLAA, the Hospital Employees' Union (HEU), the department supervisors and managers, and the BEST Coordinating Committee.

Sally Gellard, Coordinator of the BEST Program Basic Education Department

A Report From One Of The Participants

I am very glad to have this opportunity to be part of the BEST program. I think it is useful program for people who work in the hospital. Although it is a short term program and I go only once a week for four hours, I have learned a lot. First, I have improved my reading speed and comprehension skills by reading books

and doing exercises. Secondly, I have improved my English pronunciation and felt more comfortable when I speak English through conversation with the tutor and other members of the group. Thirdly, I am learning how to write memos and fill out incident reports which will help me whenever I read the postings and fill out the forms. Finally, I am improving my typing speed by practicing the typing tutor program. All of the above make me feel more comfortable when communicating with my co-workers and have more confidence to deal with people.

The BEST program is very useful and helpful. I wish the program could go longer than six months and could continue for all staff who need it. On the other hand, this program is short, so we cannot expect too much for an individual's need. However, it is only a seed which spreads in our heart and tells us that we can do something despite our age.

Student from the BEST Program Children's and Women's Hospital

Diversity and Inclusion: Do you want to get in on the act?

Would you like to assist others in organizing college-wide educational events on the topics of diversity and inclusion? To help you decide, the following is a sample of events and the names of the people who have participated.

To coincide with the **International Day for the Elimination of Racial Discrimination**, we had a weeklong event displaying students' personal stories and drawings on the topic of racism. We also

organized a celebratory performance by Ache Brasil and held two First Nations forums, one dealing with student success issues and the other with media representation pertaining to the Gustafsen Lake standoff. This weeklong event on racism was arranged and supported by Rob Henderson, Robert Kiyoshk, Brenda Andrews, Judit Neil and Mihran Keurdian of KESA, Heather Gratton, Steve Travis, Bill Miller, John Norman, Zoro Mihajlovic and others.

Last February I had the pleasure of helping Wayne McNiven, Maureen Mills and Sally Gellard put on an art contest and show on the topic of homophobia. The artwork was submitted by employees and students from colleges in the Lower Mainland and was on display at both campuses. The feedback we received was very positive. Thanks to the efforts of Wayne

continued on the next page

PUBLICATION SCHEDULE

- Published Thursdays
- Bi-weekly January-May and September-November
- Monthly June, July, August and December

Produced by the College Advancement Department,
Vancouver Community College

VANCOUVER
COMMUNITY
COLLEGE



KING EDWARD CAMPUS

1155 East Broadway
Box 24620, Station "F"
Vancouver, B.C. V5N 5T9

CITY CENTRE CAMPUS

250 West Pender Street
Vancouver, B.C. V6B 1S9

classifieds

WANTED



It's time for Spring Cleaning!

Do you have old magazines and clothes (prior to 1970) in your closet? I am teaching the History of Fashion Course for the Fashion Arts Program, and am hoping to enhance lectures with actual garments. Please call me if you can assist me. Thanks.

Brigitte Kirmis, 443-8317
email: bkirmis@vcc.bc.ca

HOUSING



David Kirshner, LSU professor and former VCC employee, will be in Vancouver for a conference from around July 20 - August 8. David, his wife Janet, and two children are seeking accommodation during this time. They are fastidious housekeepers. Janet is allergic to pet hairs

and cigarette smoke. If you have any suggestions, David can be reached at dkirsh@lsu.edu.

Gulf Island cabin for rent

Fully equipped, two rooms and deck. Sleeps up to five people. Five minutes from a great beach. Available August 13-27. \$300/week. Call Vicki at 734-4542.

Diversity and Inclusion (from page 11)

McNiven, this event has gotten bigger and better every year.

Another event that has been organized each December is the memorial for the 14 women who were killed at Montreal's Ecole Polytechnique in 1989. Holly Cole, Heather Gratton, Eva Sharell and Jami Nystrom put the memorial up this year at the City Centre campus. Two other memorial displays were put up at the King

Edward campus by Judit Neil and by Aphrodite Harris. The memorial displays have been in place each year, due to the commitment from Holly, Eva and Aphrodite.

I believe such events contribute towards making the VCC community a more aware and accepting environment. Please let me know if you would like to participate in any of these annual events, or if you have other suggestions.

Thank you to everyone who has helped to promote an inclusive atmosphere.

Rob Henderson,
Human Rights Coordinator

**Next
Connections:
May 26
Deadline:
May 19**

Editor, Design and Layout

Dale Rasmussen, Marketing and Communications
Tel 871-7152, Fax 871-7451
email drasmussen@vcc.bc.ca

Upcoming Publication Schedule

May 26 / June 9 / July 7 / August 4

Please recycle Connections ♻️

The printing and paper used in the cover shells for VCC Connections was generously donated by HEMLOCK PRINTERS

How to submit your article:

1. email drasmussen@vcc.bc.ca; OR
2. save your file to the J:\common\connect\ directory (call the editor at 7152); OR
3. through the VCC Connections On-line website. Go to "Submit Your Article" and follow the directions.
4. text only on an IBM-formatted disk, with hardcopy attached.

Your submissions are welcome. However, material may be edited for clarity and length. Deadline for submissions is the end of the week prior to publication.

Appeal of Final Grade Policy

Effective Date: May 2, 2000

Policy Category: Education

Number: C.1.2

Purpose

To inform the College community of the procedures for appealing a final grade.

Policy

The College provides all students with an opportunity to appeal a final grade.

The grade determined by means of the appeal process shall be recorded as the final official grade, regardless of whether it is identical to, higher than, or lower than the original grade.

Applies to

All VCC students in courses or programs that fall within the mandate of Education Council.

Responsibility

The Registrar, department heads, associate deans. *

Procedures

All days referred to in this document are working days.

Timelines specified are the maximum number of days allowed for each stage of the process. However, the College recognizes that a timely decision is desirable and encourages all parties to proceed without delay.

In exceptional circumstances, the Registrar may agree to change the timelines, with the consent of both parties.

* For Continuing Education, replace Registrar with Director or Delegate, and replace Department Head and Associate Dean with Program Coordinator.

1. Students are encouraged to discuss their concerns informally at the department level before initiating a formal Appeal of Final Grade.

2. The student will obtain a Formal Appeal of Final Grade form at the Office of the Registrar at King Edward Campus or City Centre, or at Continuing Education.

3. The student will fill out and submit to the Registrar one form for each final grade to be reassessed. Along with the form, the student will include any supporting course materials, any relevant data that should be considered, and the specific grounds upon which the appeal is based.

4. The Registrar's Office will accept formal appeals no later than ten (10) days after final grades are available at the Registrar's Office. The student will submit the final grade appeal fee for each final grade to be reassessed. The College will refund this fee if the appeal results in a final grade change that raises the student's grade. This time limit may be extended by mutual agreement between the department head and the Registrar.

5. While an appeal is in progress, the student will be permitted to continue the program of studies or attend the next level of a course or program until the appeal process has been completed. This continued attendance does not apply if the student's practice, knowledge, and/or theory base are deemed unsafe.

6. The Registrar will forward formal appeal requests to the appropriate department head within three (3) days.

7. Within five (5) days of receiving the request from the Registrar, the department head will do the following:

a) The department head will collect from the instructor the course outline, evaluation criteria, and all materials relevant to the appeal. In cases where the grade is based on a clinical or practicum situation, the department head will collect all documentation used as part of the evaluation process. The department head will add this collected material to the material originally submitted by the student.

b) The department head will select two instructors who are familiar with the course content but did not evaluate the student for the course in which the grade is being appealed. The selection of these grade review instructors is not limited to those within the department. If the department head is not able to find instructors who meet the requirements stated above or the department head is the instructor who gave the grade, then the associate dean responsible for that department will ensure that an appropriate selection is made.

c) The department head will delete

continued...

from all materials all references to the identity of the student and all grading marks, and will give a copy of those materials to each of the two review instructors.

8. The review instructors will independently assess the collected materials. They will take note of the evaluation instruments and the application of the marking criteria. The instructors will independently submit their recommended final grade to the department head within five (5) days of the receipt of those materials.

9. The department head will review the submissions from the two review instructors and determine if the original grade should be revised. In the case of differences between the grades recommended by the review instructors, the department head will make the final decision. Within three (3) days of receiving the submission from the review instructors, the department head will forward the completed Formal Appeal of Final Grade form and a copy of all data assessed to the Registrar.

10. Upon receiving the appeal form from the department head, the Registrar will inform the student of the appeal decision and include a copy of the Formal Appeal of Final Grade form and a copy of all the data assessed.

11. If a grade change is the result of the appeal then the Registrar will also instruct Student Records to revise the student's permanent record. The Registrar will initiate the refund of the appeal fee if the grade is raised.

12. When a student is of the opinion that this Policy's procedures were not followed or there is relevant new information, then the student may appeal to the Education Council in accordance with the Appeal of Academic Matters to Education Council Policy.

Replaces:

Appeal of Final Grade Policy, 2.1.0.5

Policy Sponsor:

Policy Committee, Education Council