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Farewell to outgoing Board members and welcome to new Board members.

Visit VCC
on the web:
www.vcc.bc.ca

Message from the President

Vancouver Community College
King Edward Campus - Library
Box 24620, Station F
Vancouver, BC V5N 5T9

September, to me, always seems like the beginning of a new year, more so even than does January 1st. As a College that operates year round, it is perhaps puzzling as to why it seems so, but the energy, the sense of re-commitment and commencement of new activity do seem at their annual high in September. To those of you returning from vacation, welcome back to this exciting time. To those yet to slip away for a well deserved break, may the energy sustain you until your vacation arrives. To all of you best wishes as we move into one of our busiest seasons.

Soon it will be one year since I was appointed President, and one year since the Interim Planning Document was approved. That document and my own goals for the year have guided much of my activity. In June, I was able to report to the Board considerable progress toward achieving the goals, but such work is seldom complete. Improved quality of programs and services is an ongoing goal, and we are about to pilot our new Program Review Process. Service Review Process is being finalized. As part of a goal to provide a better learning environment, we have undertaken a major facilities feasibility study. I will be reporting on the progress of that study at the September Board meeting. As a means to addressing the need for VCC's message to be heard with more clarity and volume in the communities we serve, we are developing a

plan for improved visibility with a view to enhanced marketing, community relations, and fundraising. All of these initiatives need to be within the context of our strategic planning, the next phase of which is also being reviewed. You should expect to hear more about all these initiatives in the next few months.

Other good things to look forward to are the official openings of the wonderfully renovated J.J.'s Restaurant, the opening of the VCC International Education Centre downtown, a follow-up event to our VCC Day Learning College discussion, and all the more usual, but nevertheless important events that make VCC a great place to learn and to work.

Again, my best wishes to you all. I hope that this will be an even more successful year for you personally and for the College.

Dale Dorn, President

Summary of Minutes: VCC Operations Council

July 11, 2000 KEC,
Room 5025
Chair: Mary Hoekstra

1. Managing a Potentially Violent Situation - Procedures

A document called How to Respond to a Potentially Violent Situation was presented, with a request that any comments be forwarded to Steve Traviss. It is a working document to be reviewed annually.

2. Code of Ethics Document

Rob Henderson distributed a revised Code of Ethics. Changes were reviewed and the Council provided additional input for Rob to pass onto the Code of Ethics Committee. The document will be brought forward for endorsement in September.

3. Carbonated Beverage Proposal Update

Mary Hoekstra reported that the College would not be pursuing an exclusive beverage contract as it would add only at \$66,000 to revenue over a five year period. The College will re-negotiate contacts with current vendors.

4. Draft Parking Policy

The Draft Parking Policy was introduced by Larry Waddell. The Policy will be reviewed on an annual basis. The Council requested that the document be submitted to the Policy Committee for review. There will be further discussion on the Policy at the September Council meeting.

From the City Centre and KEC Learning Centres

Book now for Learning Centre Orientation Tours!

The Learning Centre staff invite you to bring your students in for a tour. Meet the friendly tutors and give your students a chance to see what work they can do in the Learning Centre. Students can get **free help** with their math, science, English, and other course work with a wealth of materials, computers and a friendly, helpful and knowledgeable staff. Tours take approximately 25 minutes and must be **booked in advance**.

When you book your tour, please let us know:

- your name and phone number
- number of students (if known)
- level or program and
- any special requests you have
- (If requested, we can also visit your classroom.)

To arrange a tour at City Centre Learning Centre, call local 8607.

City Centre Learning Centre Hours:
Monday to Thursday, 9:30 - 7:00
Friday, 9:30 - 5:00

To arrange a tour at KEC Learning Centre, call local 7219.

KEC Learning Centre Hours:
Monday to Thursday, 9:00 - 7:00
Friday, 9:00 - 4:30

Student computing centres in the Learning Centres

The Student Computing Centres are free drop-in labs for VCC students. Students can learn keyboarding, wordprocess their assignments, use various business programs, do on-line research and much more. Bring student I.D. to sign up. Printing is twenty cents a page.

Free KEC student workshops

There will be free workshops held in the KEC Learning Centre Workshop Room for students starting the last week of September. Details will be posted around KEC campus and in the KEC Learning Centre soon. Workshops are limited to 16 students. Students can sign up at the workshop with their student cards. No pre-registration.

Student Photo I.D. cards

Students must bring photo I.D. cards with a new expiry sticker to use the Learning Centres and Computing Centres. Schedules for getting photo I.D. cards are posted around campus. Returning students can pick up new expiry stickers from the cashier. Please remind your students.

ICS INFO CORNER

Upcoming ICS Open Forums

**Wed, Sept 20, 12:00-1:00
Room 200, CC**

**Tue, Oct 17, 12:00-1:00
Room 5025, KEC**

- Come and see what's happening in 2000
- Meet some of our staff
- Talk to us about the computer needs in your area
- Arrange your own meeting with the ICS team
- Come in just to chat

Calling for contract training ideas, contacts, and expertise

Michael Yue, Contract Training Coordinator

Suppose that during a conversation with one of your business contacts, you realize that his/her company has training needs that your department can only fulfill partly. You can call other departments to see if they can help, or you can contact me instead (local 7052 or myue@vcc.bc.ca). Even better, pay me a visit if you happen to be at the King Edward Campus (Room 4064).

Through training contracts, VCC is "exporting" its expertise to the outside world. These contracts represent training activities that go beyond our regular programs, often entailing the customization of training packages to meet specific needs of our clients.

What are the benefits of contract training? For one, it is good professional development for you and your colleagues by delivering training directly to industries. And, there is the chance to generate extra revenue. This would benefit your department, and the college as a whole.

Contract training is not new at VCC. Many departments have been doing won-

derful jobs in securing a wide spectrum of training contracts. My role, however, is to provide more support in the process of contract training development. More specifically, Contract Training can act as a gateway for clients to access VCC's rich web of training expertise, design holistic and cross-divisional training packages, maintain continuity in customer service, and develop under- and un-developed areas of contract training. My office plays the roles of a clearinghouse, broker, and facilitator, while working closely with the various departments.

An important project is underway to build a VCC databank that houses faculty/staff profiles in relation to their contract training capabilities. This databank is one of the steps towards developing a more responsive mechanism to training contract opportunities. Guideline information on how to compile your profile is available from your department heads or program coordinators. You can also contact me directly to know more about this project. I look forward to hearing from you.

Getting credited pensionable service while on STD under the College Pension Plan

(Applies to Faculty Members and Administrators Only)

The College has recently received official confirmation and approval from the Pension Corporation that while a faculty member or administrator is on leave without pay for Short Term Disability Benefits while enrolled in the Pension Plan, they will be credited pensionable service without any contributions from the plan member or the College. This new provision is retroactive to March 31, 1980.

The Human Resources Department has STD files from January 1, 1987 and has submitted the relevant data to the Pension

Corporation for crediting service from that date onwards.

As our records do not go back past 1987, your must notify Eugenie Wong (Human Resources Coordinator) at 871-7136 if you were on a leave of absence without pay for Short Term Disability Benefits from March 31, 1980 to December 31, 1986 and enrolled in the College Pension Plan in order to receive credit for pensionable service. If you wish to confirm your service from January 1, 1987 onwards while on STD, please call.

*Karen Kelly,
Director of Human Resources*

One hundred cooking shows . . . and counting



For the second consecutive year, VCC hosted the Pacific Cooking Show at the PNE. Chef instructors from the Culinary Arts department hosted the show three times a day throughout the 17 days of the PNE and introduced a celebrity chef from some of Vancouver's finest restaurants each day.

The show was, once again, a success and allowed VCC to showcase not only its culinary programs but through display and volunteers to provide fairgoers with the full range of programs offered at VCC.

Opera @ VCC

After two successful ventures last year, the VCC Music and Culinary Arts departments have collaborated to provide a season over opera for 2000/1.

Tickets for all four of the Vancouver Opera's presentation, with a three-course table d'hôte dinner at the newly renovated JJ's and a presentation on the opera by David Duke and his colleagues are available for \$180 for the full package. Individual operas are available for \$50.00 each.

The season this year includes Lucia Di Lammermoor, the Rake's Progress, the Flying Dutchman and the Magic Flute.

Contact Brigitte Kirmis at 443-8317 for more information and to reserve your tickets.

To All Department Heads

Student Services Day

King Edward Campus:

10:00 a.m. to 1:00 p.m.

Second Level Courtyard

Thursday, September 21*

*In case of inclement weather,
4th Floor Counselling area.
Watch for signs.

City Centre Campus

10:00 a.m. to 1:00 p.m.

Second Floor Mall outside Library

Thursday, September 21

- Financial Aid
- Human Rights
- Assessments
- CCSA, KESA
- IEPA
- Learning Centre
- Media Services
- Bookstore
- Counselling
- Student Advocates
- Registrar
- Food Services
- First Nations
- Health Services
- Security

... will all be on hand to provide information on their services to your students.

Welcome to Buy-a-Book 2000!!

VCC Library is about to launch its first Buy-a-Book Campaign

What is the BUY-A-BOOK Campaign?

The BUY-A-BOOK Campaign is a concentrated effort to raise money within the College Community for much-needed acquisitions at both King Edward Campus and City Centre Libraries.

WHY are we having a BUY-A-BOOK Campaign? We are having a BUY-A-BOOK campaign because of an urgent need for new materials for the Library. Library materials at VCC are circulated approximately twice as frequently as materials at other Colleges and Universities, and consequently wear out faster. Furthermore, there are many books and other items that faculty, staff and students have requested for which there is no money in the budget. The amount of money available through the College budget is simply not sufficient to meet the requirements.

WHEN will the BUY-A-BOOK Campaign happen? The BUY-A-BOOK Campaign will be launched September 18 and run for four weeks until October 14.

WHERE can I donate to the BUY-A-BOOK Campaign? Look for donation cards and envelopes in the cafeterias and Libraries.

HOW can I donate to the BUY-A-BOOK Campaign? You may donate by cash, cheque or credit card, or through payroll deduction. Complete the donation card, and be sure to include your name and address so that the Foundation can issue a receipt for tax purposes. Give your sealed envelope to a Library staff person, or put it in the campus mail.

If you donate \$50 or more, a bookplate with your name on it will be placed on material purchased with your donation. A class or other group might choose to make a donation together. Receipts will be issued for all donations of \$10 or more.

Names of donors of \$10 or more will appear on a list posted at both campuses.

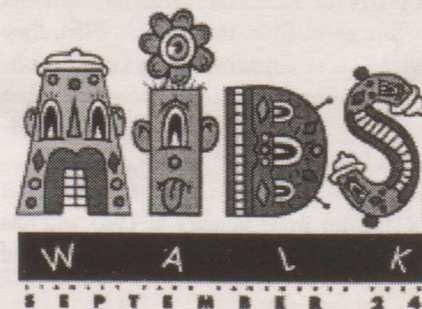
WHO can I ask for more information about the BUY-A-BOOK Campaign? The following people form the committee to coordinate the Campaign:

- Brenda Appleton 7318
- Virginia Adams 7223
- Cathie Perry 7487
- Paul Browning (KESA) 7146
- Annemiek Stoodley 8636
- Deanne Bates 7167
- Christine Wallace 7323
- Nancy Espinoza 7386
- Charlene Wong 7002/8345
- Irene King 7183/8641
- Rebecca Davey 7148 (Foundation)

And here's the best part!!!

Donations to the buy-a-book campaign will be matched through the provincial government's equipment matching program!

Each dollar you donate is worth two dollars toward the purchase of new books and materials for the VCC libraries!!



Announcements

Proud parents

Congratulations to Doug Workman and his wife Erika on their new baby BOY, Kagen.

WebCT demonstration and discussion of On-Line Learning

With DaniLynnPedrotti@webct.com and Chloe O'Loughlin, on-line Instructor in the Fundamentals and Ethics of Non-Profit Management, Continuing Education. Wednesday, September 27, 2000, 3:30-4:30 p.m., room 5025.

Career opportunities in education and training

Information on job postings is available on the ACCC (Association of Canadian Community Colleges) website at www.accc.ca/jobs. Job ads submitted to the "ACCC Jobs" web page refer to positions available within the 175 ACCC member institutions across the country. The list is updated almost daily. For further information, please contact Sarah Lucas at local 7158.

Correction: Gardening Club

There has been an error in the recently circulated HRD Employee Development Events Booklet on page 22 under the subject Gardening Club. The correct contact person and local is Holly Cole at local 8437. Our apologies for any inconvenience this may have caused.

Job postings at Canadian Institutions:

Postings for jobs available at colleges and institutions within Canada are available on the ACCC website at www.accc.ca/jobs. Information on jobs within administration, faculty and support staff areas is constantly updated by ACCC.

VCCFA Wellness

Grace (7290) KEC and Irene (8519) CC are back on deck as your friendly

flower girls. Please call us with requests for your colleagues. Our apologies to our fellow members who got missed in the summer when we were not available.

Grace Shaw, Humanities

"Managing the Hostile Individual" – a Justice Institute credit course

We are fortunate to receive financial assistance from the Safer Campus Committee to be able to bring to Vancouver Community College this two-day course which is required for and credited toward the Justice Institute's Certificate in Conflict Resolution. The instructor is Mario Govorchin. There are no prerequisites for this course.

This course provides alternatives for constructively managing hostile individuals. Attention is given to risk factors and ensuring personal safety. Participants will have an opportunity to identify factors that escalate the level of hostility, identify personal responses to hostile behaviour, learn and practise a model for defusing hostility and increase skills in constructively confronting problem behaviour.

We recommend this for employees who deal directly with the public and for all instructional and support supervisory staff.

The class is limited to 20 participants, and it will be offered from 8:30 a.m. to 4:30 p.m. on Friday, October 27 and Friday, November 3, 2000 in Room 5025 at KEC. This is a very expensive course and we wish to fill every seat. Seats will be allocated to respondents who are able to attend both days. Please register no later than Friday, September 22, 2000. If you must cancel, please contact Parviz at 8312 or Carol at local 7011.

Volunteers needed for this year's United Way campaign

Anyone interested should contact either Malcolm Cant (7220) or Roger Schofer (8384).

Thanks from Community and Career Education

The Community and Career Education Department would like to thank the following people for their patience, understanding and care that they demonstrated during the process of admitting students to our programs: Financial Aid - Dana Fister, Charlie Jadranin, Anita Kapoor and Lina Yung. Registrar's Office - Sandra North, Janice Balace, Ivette Alvarado, Helen Campbell, Raj Kapoor and Karen Gray. Incoming students are often stressed at the prospect of entering college and truly appreciate the extra care. Thanks

Forms for Processing:

New courses/programs or course/program revisions for submission to Education Council

The forms you will need to process a course or program revision, or to introduce a new course or program are available on the common drive. These are the documents you will need to attach to your proposal before presenting it to Education Council for approval or for information. Here are the locations on the common drive.

- Information about the process: summary and templates: J:\Common\Education Council\Curriculum\Process
- Routing slip required when requesting approvals: J:\Common\Education Council\Curriculum\Approval Form
- Routing slip required when submitting changes for information only: J:\Common\Education Council\Curriculum\For Info Form

Pat Kennedy, Chair,
Curriculum Committee

Recipe books

For the past two years, VCC Chef Instructors have hosted the PNE Cooking Show, providing audiences with a flavour of Vancouver's best fusion cooking recipes. For the recently completed PNE 2000, a recipe book was developed with the co-operative effort of the Media Services department.

The VCC Recipe Book includes colour photographs of a number of dishes and the complete menu from PNE 2000, some of the favourite dishes from PNE 1999 and signature dishes from JJ's Restaurant.

Copies of the recipe book are available from the bookstores at KEC and City Centre and at JJ's.



**Next issue of
Connections:
September 29
Deadline:
September 22
Upcoming
issues:**

**October 13 and 27
November 10 and 24
December 8**

Interested in affordable legal advice?

We have been contacted by Pre-Paid Legal Services, Inc. to see if any employees would be interested in becoming members. The concept is to provide ordinary Canadians with affordable legal advice or help when necessary, a kind of "legal insurance plan".

For a nominal joining fee of \$15.00, the members have access to the most reputable legal firms who have expert lawyers covering different fields. The member contacts the law firm and within 48 hours, a lawyer who is a specialist in the given field will return the call.

After the initial fee, for just \$25.00 a month, clients will be entitled to the following:

- Unlimited Phone Consultations: Unlimited toll-free access to your provider lawyer
- Phone Calls & Letters: As a member you will receive one (1) phone call or letter per subject matter. You will receive one phone call or letter for up to two (2) business matters per membership year. Additional phone calls and letters for the same subject will be provided at a 25% discount off your provider lawyer's standard hourly rate.
- Contract and Document Review: An unlimited number of personal legal documents up to ten (10) pages each reviewed by your provider lawyer. Also, one (1) business legal document of ten (10) pages or less reviewed each membership year.
- Will Preparation: With your membership your provider lawyer will prepare a standard Will for you for only \$50.00. Yearly reviews will be at no additional cost and updates for only \$50.00.
- Other Legal Services: You will receive a 25% discount off your provider lawyer's standard hourly rate should you need legal services not covered by this plan. For additional services not outlined in the service provided, there is a

cap of \$180 an hour on legal work.

NOTE: There is no contract and membership is on a month by month basis.

If there is enough interest, a Group Specialist, Laszlo Gati, is willing to come to a group meeting to explain the entire program and sign up those who are interested in joining. He is also willing to set up private appointments if this is more convenient.

Please contact Carol Mercier at local 7011 by Friday, September 22, 2000 if you are interested.

Skills for Success Workshop and Tour Guide

Once again, Counselling, Learning Centre and Library services are offering workshops and tours for VCC students. An Instructor's Guide has been developed to assist you in planning workshop activities and tours. Look for the Guide in your mailbox soon or call the Learning Centre (8607) for the latest edition.

To book a *workshop from the Library*, contact the Information Desk at 871-7326 (King Edward) or 443-8339 (City Centre).

To book a *tour at KEC*, contact the Learning Centre at 871-7219. To book a *tour at CC*, contact the Learning Centre at 443-8607. To book a workshop, call 443-8606.

To book a *workshop from Counselling*, call Ian Forsyth (City Centre) at 443-8454 or Thorne Husband (King Edward) at 871-7203.

Space is limited. Book early in order to avoid disappointment.

If you wish to have one of our areas instruct on a topic not currently scheduled, please contact the appropriate service with your request.

In addition to booking workshops directly for your students, there are many scheduled workshops that your students may sign up for outside of class times. The ads for these workshops are posted widely and any VCC student can attend even if the workshop is scheduled at another campus.

In memory ...

Vincent Stogan Sr. (Tsimilano)

April 19, 1918-
June 28, 2000

*Stop the clocks
and beating of our hearts
A great man
has ascended into heaven ...
The Ambassador of the First Nation,
A teacher of humility,
Acceptor of all humanity,
Loving Husband, Father, Grandfather,
Great Grandfather, and Uncle,
Ever the stand-up comic,
Friend with a generous heart to all,
Respected Elder and Wisdom-keeper,
He set by example
what Mankind is capable of.
Our Best Friend
whom we will always Love,
Vince Stogan*

If the world were 100 people ...

If we could shrink the earth's population to a village of 100 people with all the existing human ratios remaining the same, there would be:

- 57 Asians
- 21 Europeans
- 14 North and South Americans
- 8 Africans
- 52 would be female
- 48 would be male
- 70 would be non-white
- 30 would be white
- 59% of the entire world's wealth would be in the hands of only 6 people, and all 6 would be citizens of the US
- 80 would live in substandard housing
- 70 would be unable to read
- 50 would suffer from malnutrition
- 1 would be near death
- 1 would be near birth
- 1 would have a college education
- 1 would own a computer

-Author Unknown (Originally published in BC PIC [Parents in Crisis newsletter])

Motivationally Based Instruction

The Justice Institute of B.C. is offering two special Train the Trainer sessions with Dr. Raymond J. Wlodkowski. Dr. Wlodkowski is a research professor in the School for Professional Studies at Regis University, Denver and a licensed psychologist who has taught in universities for three decades. He specializes in motivation, adult learning, diversity, and professional development.

Rigor without Mortis: A Motivationally Based Theory of Instruction

Dr. Wlodkowski's presentation advances the idea, as well as the supporting research, that all adults do learn when their perspectives and interests are included in the learning process. How to accomplish motivationally based teaching is the challenge facing educators as they encounter the most diverse group of students in the history of higher education.

Location: Theatre, Justice Institute of B.C.

Time: 7:30 p.m.-9:30 p.m.

Date: November 2, 2000

Fee: \$35

To register: Use Special Events registration form.

Enhancing Adult Motivation to Learn (#TD650)

This is a two-day advanced-level course for participants with a minimum

of two years' experience in instructing adults. It is an immersion experience with a motivationally based instructional approach to teaching all adults, especially those from diverse backgrounds. This course is an experiential process with opportunities for participants to practice and apply all demonstrated teaching methods.

Location: Aspen Room, Executive Inn, 405 North Road, Coquitlam, B.C.

Time: 9:00 a.m. - 4:30 p.m.

Date(s): November 3-4 (Friday & Saturday)

Fee: \$325

To register: Complete the registration form.

For information call Patricia McNeill at (604) 528-5623; e-mail: pmcneill@jibc.bc.ca; fax: (604) 528-5640.

Call for Proposals Advanced Education Council of B.C. (AECBC) AGM and Conference

June 14-16, 2001
Capilano College

The Conference Planning Committee anticipates that from six to eight concurrent sessions will be offered on Friday, June 15, 2001. You are invited to submit proposals for presentation during one of these sessions. The following themes must be taken into consideration:

- Board Development

- Funding and Accountability
- Social Issues
- Technology and Education

Please send your proposals to the Executive Office for submission to AECBC. Submission deadline is September 29, 2000. For further information please call Sarah Lucas (local 7158).

Forufera Centre for Dance, Joy & Well-being

Mezzanine Level, 505 Hamilton Street
Vancouver, B.C. (604) 633-2623 Tel/Fax

Fall Session: September 4th - October 29th (8 weeks)

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Noon Special Ashtanga Yoga \$5 drop-in Ballet Basic I 5:30 - 6:30 Ballet Level IV 6:30 - 8:00	Noon Special Hatha Yoga Starts Sept. 5 \$5 drop-in Jazz Dance 6:00 - 7:30 Kripalu Yoga All levels 7:30 - 8:30 Meditation 8:30 - 9:15 **Free** All Welcome	Noon Special To be announced \$5 drop-in Ballet Basic II 5:00 - 6:00 Ashtanga Yoga 6:00 - 7:00	Noon Special Stretch & Strengthen \$5 drop-in Mitzvah Tech 1:30 - 3:00 Ballet Level V 6:30 - 8:00	Noon Special Hatha Yoga Starts Sept. 5 \$5 drop-in Argentine Tango 8:00 - 9:30 Starts Sept. 8	Ballet Level IV 1 - 2:30 Yoga Ashtanga 1 - 2:30 Tango Milonga 9:00 p.m. - midnight	Ashtanga Yoga 11 - 12

FEES:

60 min classes: **\$80** Card of 8 (1 class per week)
\$145 Card of 16 (2 classes per week)
 90 min classes: **\$95** Card of 8 (1 class per week)
\$175 Card of 16 (2 classes per week)
 Drop-in: **\$12/15** New participants:
 Special half price for your first drop-in!

VCC in the news

VCC helps students out of limbo after Surrey tech school closes - The Vancouver Courier, August 16, 2000

The Courier reported on the help that Electronics Department Head Jostein Indbryn and College staff and faculty provided to about 20 students after the unexpected closure of G.R. Tech College in Surrey this spring. The students, all enrolled in the electronics program at G.R. Tech, are now working towards their diplomas at VCC.

The article focused on the flexibility of faculty and staff to accommodate the new students, and the fact that most stu-

dents were able to hit the ground running when they moved to VCC. The students are all happy, considering their ordeal and the fact that, at the time the article came out, students had not been able to get their unused tuition or latest student loan cheques back from G.R. Tech.

The new students thank the department for not only accommodating them, but also for preparing them better for the workforce by emphasizing hands-on training, which, according to some, was lacking at their former school.

VCC students shine - The Vancouver Sun Style section

Sun fashion editor Virginia Leeming recently wrote a glowing piece on the CE Fashion Arts Program after their most re-

cent design show at the Roundhouse Community Centre. A strong supporter of VCC's art, design and fashion programs, Leeming described highlights from the show, and listed award-winning students from this year's program.

Schools for inner space - The Vancouver Sun At Home section, September 1, 2000

Reporter Susan Balcom's piece highlighted the Lower Mainland's interior design programs, including VCC, Kwantlen, BCIT, Royal Oak College, Pacific Design Academy and Vancouver School Board. Highlighting the article was a large shot of four VCC students at our recently opened design studio, in The Architecture Centre, 440 Cambie Street.

Greet the sunrise at City Centre Library!



In order to meet demand from departments and students who begin classes in the wee hours, City Centre Library is pleased to be able to restore morning library hours that were cut back early in the 90's. From now until April 5, 2001, the City Centre Library will be open starting at 7:30 am, Monday to Friday. Sorry, no bacon and eggs, but we will be serving an outstanding variety of circulation and reference services! Please inform your students of these expanded hours.

KEC Media Desk hours

Due to unforeseen staff absences, the KEC Library Media Desk will be staffed for somewhat shorter hours:

- Monday & Tuesday 9:00 am - 2:30 pm
- Wednesday 9:00 am - 4:30 pm
- Thursday 1:15 pm - 6:45 pm
- Friday 11:30 am - 4:30 pm

Media bookings can be made anytime by leaving a voicemail message at Local 7321. As well, when you are in the Library, it is easy to fill out a Bookings Request form that is available at the Media Desk. Staff will confirm with you by telephone all bookings made by voicemail or form.

If you need help in choosing or finding a video, just ask for assistance at the Information Desk. Please remember that in order to give you the best service possible, give us as much lead time to handle your bookings for videos. If there are any questions or problems, you can contact Eva Sharell at local 8349 or Bel Jung at local 7222.

New books at CC Library

- Salons and Computers: A Starter's Guide for Success
- Techno Textiles: Revolutionary Fab-

- rics for Fashion and Design
- Healing Practices: Alternative Therapies for Nursing
- Delmar's Pharmacy Technician Certification Exam Review
- McCracken's Removable Partial Prosthodontics
- Vancouver's Urban Design: A Decade of Achievements
- Financial Services Canada 2000
- The E-Business (R)Evolution: Living and Working in an Interconnected World
- Paella! Spectacular Rice Dishes from Spain
- The Chinese Kitchen
- Home Comforts: The Art & Science of Keeping House
- The White Death: A History of Tuberculosis

New books at KEC Library

- English Lessons and Other Stories
- Best Practice Guidelines for Higher Level English Language Training Students in Adult Basic Education Programs
- Integrated Pest Management Manual for Home and Garden Pests in British Columbia
- A Brief History of Canada
- Green Grass, Running Water
- The Sound Bite Society: Television and the American Mind
- The Evolution of Wired Life: From the Alphabet to the Sout-Catcher Chip—How Information Technologies Change our World
- Canada's Prime Ministers, Governors General and Fathers of Confederation
- Casino & Other Stories
- No Great Mischief
- Summer Gone
- The Bases of Competence: Skills for Lifelong Learning and Employability
- Vancouver Geology
- Unnatural Harvest: How Genetic Engineering is Altering our Food
- Take Your Soul to Work: Transform Your Life and Work

- Using Learning to Meet the Challenges of Older Adulthood
- Women's Career Development Across the Lifespan: Insights and Strategies for Women, Organizations, and Adult Educators
- Gateways to Democracy: Six Urban Community College Systems
- The Welfare-to-Work Challenge for Adult Literacy Educators
- Adult Learning and the Internet

Get out the popcorn . . . FICTION ON FILM has arrived at VCC Library

The Library is pleased to announce the arrival of the Fiction on Film video collection recently purchased and now ready for use by our library community. The Fiction on Film collection features literary adaptations of many novels and short stories, including recent films such as Ang Lee's *Sense and Sensibility*, Baz Luhrman's *Romeo and Juliet*, Tony Morrison's *Beloved*, and classics like John Schlesinger's *Far From the Madding Crowd* and *Major Barbara* starring Rex Harrison. The collection also includes noteworthy films of social and literary merit requested by VCC staff and students, and represents a wide range of subjects, genres, and cinematic styles. All About Eve, *Vertigo*, *Amadeus*, *Children of a Lesser God*, *Smoke Signals*, *Elizabeth* and *Shakespeare in Love* are just a few examples of the exciting material found in this new collection.

Who has access to these new films?

These new titles are available to our entire VCC community—students, faculty, staff—and can be borrowed from your home campus library. If the title you

continued on page 11

Financial assistance for VCC students

Applying for ABESAP Funding for January 2001 to April 2001 classes

The Adult Basic Education Student Assistance Program (ABESAP) provides fees only for needy students. ABESAP applications can be submitted to the Financial Aid Offices throughout a four-week period - October 16, 2000 to November 10, 2000. ABESAP applications will be made available for pick up only any time after Monday, October 2, 2000.

Financial Aid Information pamphlets listing ABESAP application periods for the year 2001 are available from the Financial Aid Department.

NEW - The dates to apply for ABESAP in the year 2001 are now listed on the Financial Aid Web Page!

Applying for TAB Funding for January 2001 to April 2001 classes

T.A.B. funding (Training Assistance Benefits) is financial assistance to pay for fees, books and supplies for Income Assistance recipients taking ESL and other developmental programs at V.C.C. To obtain TAB, students must obtain written authorization from their Training Consultant at Income Assistance (MSDES). TAB applications (called Employability Agreements) can be submitted to the Financial Aid Office on the following four days - October 10, 11, 12 and 13, 2000.

Financial Aid opens early for the first day of TAB applications and first day of

ABESAP applications. The Financial Aid Offices at both campuses will open at 9:00 on Tuesday, October 10, 2000 - first day for TAB applications Monday, October 16, 2000 - first day for ABESAP applications Regular Financial Aid Hours will apply on other days.

Bursaries

Bursaries are non-repayable grants given to students who demonstrate financial need and are in the second half of their program of studies or course term. Students are expected to have exhausted all other sources of financial assistance including government assistance programs such as TAB, ABESAP and Student Loans (as applicable). For further information on Bursaries, applicants can be directed to the Financial Aid Department.

Dana Fister, Financial Aid Department Head

Summary of Minutes of Education Council Meeting held Tuesday, September 5, 2000, 3:30 p.m., KEC Room 5025

Report of Education Council Chair

The Chair reported that the next meeting of the Council of Education Council Chairs (COEDCO) is scheduled for October 28. (COEDCO is a council comprised of education council chairs from post secondary institutions around the province.)

Curriculum Committee Report

The Chair of the Curriculum Committee emphasized the importance of providing the proper forms when requesting Ed Council approval for new or revised courses or programs. (The forms and information can be found on your computer at J:/ Common/Education Council/Curriculum.)

Resident Care Attendant (Upgrade) Program

Approval was given for a requested change to the PLA residency requirement for the Resident Care Attendant Program.

Baking and Pastry Arts Program

Council recommended to the Board that approval be given to add a Food Safe requirement to the prerequisites of the Baking and Pastry Arts Program.

Institutional Aide Program

Council recommended to the Board that approval be given to add a criminal record search to the required prerequisites for the Institutional Aide program.

Orientation for New Education Council Members

A draft orientation proposal for new Council members was presented and approved.

Review of the "College and Institute Act"

The Chair will summarize responses received from Education Council members with regard to the review of the "College and Institute Act" being conducted by COEDCO. The summary will be on the next Council agenda for discussion before submission to the October 28 COEDCO meeting.

Joint College Board/ Education Council Meeting

The next Education Council meeting is scheduled for Tuesday, October 3 at 3:30 p.m. in KEC Room 5025. The meeting will be only one hour long, after which a social meeting is planned with the College Board.

The Renovation of J.J.'s Restaurant

When faculty, staff and students have an opportunity to dine at the newly reopened J.J.'s at City Centre, they will be pleasantly surprised and, hopefully, proud of the elegant surroundings.

J.J.'s now looks and feels like a fine dining restaurant with its "Harvard library" look, a private dining room and refinished tables and chairs. The collaborative effort to raise the funds and coordinate the redesign and refurbishing is a story of cooperation, focus and the partnership of the College and its partners and friends. It begins, once upon a time...

About five years ago, there was a reality check that redoing J.J.'s as a capital renovation project was not going to happen. Despite the strong arguments of the need for a training facility like J.J.'s, it was seen as a restaurant and therefore not a viable capital project. The challenge for the College was that J.J.'s was a critical element of the culinary arts program and it needed to be redone. Customers were commenting with increasing frequency that it was unfortunate that the surroundings did not match the quality of the food and the training offered to students suffered from declining patrons and dated equipment.

After a couple of aborted efforts to source a single donor to finance the refinishing, the Culinary Arts faculty spearheaded a fundraising effort to renovate J.J.'s. Associations and companies interested in the culinary programs and VCC provided donations of money, equipment and materials or deep discounts on equipment. Fundraising efforts were held, such as the Pacific Cooking Show at the PNE (where all demonstrators donated their time), the Holiday Buffet in December 1999, the Chinese New Year event in February 2000 and raffles and silent auctions. When they became aware of the fundraising activities, the Ministry agreed

to provide partially funding and the College provided cyclical maintenance funds, which would have to have been used to repair the carpet and flooring to assist in new carpet and flooring.

When it appeared that the funds needed were available, Facilities contracted Sunderland Innerspace Design to develop a concept, the VCC team reviewed the concept, made suggestions, finalized the design and bids were solicited for the construction.

The net result is that after two months of construction, the new J.J.'s reopened on August 29, 2000.

The supporters of this project include:

- Canadian Pacific Charitable Foundation
- Serca Foods
- British Columbia Chefs' Association
- Charlie Trimble
- Confrerie de la Chaine des Rotisseurs
- Better Blend Coffee
- British Columbia Restaurant Association - Greater Vancouver Branch
- Hospitality Industry Education Advisory Committee
- Jeanie Stervinou
- VCC Alumni Association
- Royal Bank of Canada
- Royal Doulton

The fund-raising efforts were supported and enhanced by the efforts of the Ministry of Advanced Education, Training and Technology, the VCC Foundation, the faculty and staff of the Culinary Arts department and the generous support and participation of the College's administration, customers, faculty and support staff. Special thanks to Sunderland Innerspace Design Inc. and Heron Construction and Millwork Ltd. for their outstanding work

in the design and construction of the renovation project

The renovated restaurant on the 3rd floor of the City Centre campus is well worth a visit - not only for the fine food but also to appreciate the collaborative efforts of the VCC community.

Dave Donaldson, Associate Dean of Tourism, Hospitality and Business programs

Fiction on Film

(continued from page 9)

need is not available off our video shelves, staff at the Media Desk either at City Centre or KEC can book the video for you. Everyone from both campuses can view the video on-site or take it home for use as well.

Are there any restrictions?

For home viewing or single person viewing, there are no restrictions. There are restrictions for classroom viewing to comply with the terms of our new feature film license agreement. KEC Instructors and CC Combined Skills instructors have copyright clearance to show these films in the classroom. Any other instructors needing to use these new titles in the classroom should contact us.

Come and see us or give us a call!

The library anticipates that the Fiction on Film Collection will be extremely popular so book your titles now. You can call us at the KEC Media Desk at local 7321 or the City Centre Media Desk at 8341. If you have any questions about usage of these videos, please call Virginia Adams at local 7223 or Phyllis Butler at local 8346.

Happy viewing, and thank you to everyone for suggesting film titles for this wonderful new collection!

Submitted by Aphrodite Harris, VCC Library local 7497

Walking Club at KEC

- (A) **CALLING ALL WALKERS!** Calling all walkers! We know there are a number of employees who enjoy going for a walk during their lunch hours. While this has been taking place on an informal basis, members of the the Wellness Committee are wondering if there is any interest out there to form a **Walking Club**. You will not have to give up your personal walking group to join a formal walking group. We are asking you to consider having other interested employees join you on your walks. With your help, we would like to be able to promote this flexible opportunity to encourage others to join together in this team approach.
- (B) **WEEKLY WALK:** To take this one step further, is there anyone interested in scheduling a weekly walk outside of the workplace at various locations around the Lower Mainland? If so, what date/time works best for you (i.e. Sunday at 9:30 a.m.). You do not have to be an avid walker to sign up, just eager to venture out to the great outdoors. There will be people at various levels to share the walk. The walks may vary in length from one to two hours depending on your speed, fitness and enthusiasm.

If you're interested please give us your information below or contact Carol Mercier (local 7011).

RETURN TO: Carol Mercier, Human Resources Department
WALKING CLUB - RESPONSE FORM

- (A) Calling all walkers!

I walk at lunch time and would be happy to have others join me. I usually walk

M T W Th F From _____ to _____

Comments: _____

- (B) **Weekly Walk:**

I'm interested. My best day is _____. My best time is _____.

I'd like to walk year round ____ OR during daylight savings months _____

NAME _____ LOCAL _____

From the VCC community:

An introduction to new board members and a farewell to outgoing board members

We are pleased to introduce and welcome three new Board members who were officially appointed to the Board on August 1, 2000

Gordon Barefoot is currently Senior Vice President Planning and Development at B.C. Gas. A Chartered Accountant, he has expressed interest in membership on the Board Finance and Administration Committee. He worked for many years for Ernst & Young in several locations and has worked on many planning projects in the educational sector. Gordon is also a Board member of the Victorian Order of Nurses and is Past Chair of the Board of the Alberta Ballet.

Ian Mass is currently Deputy Advocate in the Office of the Child, Youth and Family Advocate. He is responsible for the client services division of the office and community development of advocacy services throughout the province. He has considerable experience with Social Services and Community Based Organizations and has expressed interest in becoming a member of the Community Alliance Committee. Ian has coached local youth teams in soccer and softball.

Rachel Notley is Senior Labour Relations Officer at the Health Sciences Association of B.C. She started her career with a year as Student at Law/Associate Lawyer in Edmonton. In 1998, Rachel was one of three B.C. Federation of Labour appointees to a six person advisory committee that worked with the Deputy Minister of Labour and staff to draft Part 3 of the Workers Compensation Act. She has expressed interest in both Community Alliance and Policy Committees of the Board.

Four Board members recently left the Board. We would like to recognize each of them for their contribution to the Board:

Ian Campbell was appointed to the Board in 1997. At that time he was working for the VSB as a school support worker at Point Grey Secondary School, acting as liaison between First Nations students, teachers, parents and the Musqueam community. Ian is now Cultural Coordinator in Community Development with the Squamish Nation's Family and Child Services office. As a VCC Board member, he brought a new awareness of and sensitivity for his culture to the Board and to the College. His singing and drumming at several VCC events added an entirely new and unique spiritual dimension to the occasion.

Karenn Krangle was appointed to the VCC Board and served a full six year term. She served on the Board Community Alliance Committee for several years and subsequently joined the Finance and Administration Committee, which she chaired for almost two years. Karenn is an editor at The Vancouver Sun, so undoubtedly you will continue to see her name in print.

Sharon Olsen was appointed to the VCC Board in 1998. She resigned from the Board in March of this year, in order to become Special Assistant to the Minister of Small Business, Tourism and Culture. She was an active member of the Board, chairing the Community Alliance Committee and representing the Board at Education Council. She was always extremely passionate about the College and its role in the community, seizing every opportunity to learn more about College programs, students and employees. She will undoubtedly continue to visit the College when her busy schedule permits.

Lee Anne Ragan was appointed to the VCC Board in 1994 and completed her six year term. Two of the driving forces in her life are education and a desire to

make a difference in the community, locally and globally. As a Board member, she was most active in the area of Board Development and she chaired the Board Development Committee. Lee Anne recently completed her Masters Degree in Global Education at SFU and now has her own company, Community Works, providing cross cultural resolution training. She also works with Rock Scissors Productions on corporate workplace facilitation.

We take this opportunity to recognize the generosity of all our Board members in their commitment of time and energy to their Board member activities. The duties of Board members require many hours outside the monthly Board meetings. We thank all those who have served or continue to serve on the Board and we welcome new Board members to the College.

Place your special event on the VCC Home Page

You may have noticed the various changes to VCC's home page of late. We have featured VCC Day, the Truck Lottery and J.J.'s reopening. On or about the 18th of September we will feature the "Buy-a-Book" campaign for the library.

Some special events require special attention, and we now offer the opportunity to place your event front and centre on the VCC Home Page. One event per month will be highlighted, so space is limited! Requests will be subject to approval by the administration.

Simply e-mail your request to Tene Barber, VCC Web Manager at tbarber@vcc.bc.ca

NET RESULTS

Welcome to Net Results, VCC's new voice for Internet related issues and web site advice. Current topics and matters of interest will be introduced in each new issue of Connections. You will find links to resources and even learn a few tricks! If you have any questions feel free to forward them to me (Tene Barber, VCC Web Manager, tbarber@vcc.bc.ca) and we will publish the question and answer. I hope you enjoy the column and find it of use.

This issue: Oh what a tangled web they weave...

You have just finished your department's web site and it is live on the World Wide Web! You want to ensure that your program is highlighted to the max, so you consider doing a little advertising. Suddenly from the darkness you are approached by someone selling their brand new Internet marketing scheme to highlight your web site. They schmooze you with the number of hits to their web site, tell you about their vertical resource portal (huh?!), provide rates for banner ads and tell you how much traffic your web site will receive for just a measly thousand bucks.

Our next several columns will de-bunk web site statistics, banner ads, vertical resource portals (huh?!), and various other claims that are designed to eat away at your precious advertising budget. Further, you will learn how to recognize credible Internet related opportunities and how to make the most of them.

De-bunker #1: Web site hit counts

If I tell you that the VCC home page received 10,000 hits today, it does NOT mean that 10,000 people visited the site. The VCC home page is made up of one HTML file containing 78 graphic files. When you download this page once it counts as 79 hits. One hit for downloading the HTML file and one hit for every graphic downloaded to your computer. "Hit" counts basically represent the number of transferred files.

As your dedicated web manager, I work my fingers to the bone updating our web site. I see the VCC home page, oh let me think, about 100 times a day. Guess

what? Between your one visit (79 hits) and my 100 visits (7,900 hits), we account for 7979 of today's hits. This means we only received approximately 2021 hits which breaks down to only 26 real visitors (10,000 hits - 7979 hits = 2021 hits / 79 = 26) figuratively speaking.

When someone boasts hits, ask them what their "Page Visit" or better yet "Visitor Session" numbers are. These numbers reflect how many complete web pages were downloaded and how many people actually moved beyond the home page and spent time (session) within the site. These numbers come with their own reliability issues, but they are at least a good start.

Effective web statistics can track what routes people traveled through your site, popular pages, pages never viewed, where visitors came from and where they left from, how many visitors are external viewers versus how many came from within your own organization and more.

If someone is asking you for dollars, they should have no problem supplying you with these numbers. If they can't or won't, chances are you will not get your money's worth.

For more information on Web Statistics check out: <http://hotwired.lycos.com/webmonkey/e-business/tracking/tutorials/tutorial2.html> or contact your trusty Web Manager.

VCC will be offering a statistics report for all department web sites by summer, 2000. Drop me a line if you would like more information!

Next issue: De-bunking banner ads. Betcha' can't wait!



Food Service Careers student win Zajac award

Rita Grunwald, a student of the Food Service Careers program in Community and Career Education, is the recent winner of the Zajac award.

This is an award offered province-wide, for the first time, to college students with a disability.

Rita is a model student in class and excelled on her work experiences. Her attention to detail and beaming, pleasant personality are appreciated by both her fellow students and the staff at her work experience sites.

She recently accepted a job offer at a local bakery and plans to return to VCC to complete the Baking and Pastry Arts and Culinary program in September 2001.

**Next issue of
Connections:
September 29
Deadline:
September 22**

Media Services news

Photo ID at KEC and City Centre

Photo ID cards are available to all students registered in the Banner system. ID cards are not available at this time to Program Development and Continuing Education students not registered in the Banner system. A photo ID card is required to use the Library and obtain Fast Track transit discount stickers from the student association offices, (\$2.00 fee). Students must have their registration form, with their student number, when they come to get a photo ID card. There is no charge to obtain a student photo ID card. If a card is lost or stolen, there is a \$10.00 replacement fee payable at the cashier's office at either campus. A receipt is issued in order to get a replacement card during one of the scheduled photo ID sessions. All photo ID cards are issued with an expiry date sticker. Returning students, who have a card, can obtain a new expiry date sticker from the cashier's office at either campus. Students can have their ID cards produced at either campus regardless of where they are taking classes. Please make sure your students have this information. The schedule for September to December 2000 is as follows and is posted throughout both campuses.

Photo ID Schedule City Centre Campus, Sept 1-Dec 14, 2000 (MS: Media Services)

September		
13, 14	4:30-8:15	Rm 104G
27, 28	5:45-8:15	Rm 104G
30	12:00-4:30	MS Rm 224

October		
4, 5, 11, 12	1:30-4:00	MS.Rm. 224
18, 19, 25, 26	1:30-4:00	MS Rm. 224

November		
1, 2, 8, 9	1:30-4:00	MS Rm. 224

15, 16,	1:30-4:00	MS Rm. 224
22, 23	1:30-4:00	MS Rm. 224
29, 30	1:30-4:00	MS Rm. 224
6, 7, 13, 14	1:30-4:00	MS Rm. 224

Photo ID Schedule King Edward Campus, Sept 1-Dec 13, 2000 (MS: Media Services)

September		
13, 20	5:45-8:15	MS Rm. 2001
14, 21, 27, 28	1:30-4:00	MS Rm. 2001

October		
4, 25	5:45-8:15	MS Rm. 2001
5, 11, 12,	1:30-4:00	MS Rm. 2001
18, 19, 26	1:30-4:00	MS Rm. 2001

November		
1, 2, 29	5:45-8:15	MS Rm. 2001
8, 9, 15, 16,	1:30-4:00	MS Rm. 2001
22, 23, 30	1:30-4:00	MS Rm. 2001

December		
7, 13	1:30-4:00	MS Rm. 2001

New staff member

I am pleased to announce that Lindsay Bourne, formerly with the Education Foundation, will join our Media Services team at the King Edward Campus as an AV Technician as of September 12. Come by and welcome Lindsay to his new position.

The demand for audio visual resources continues to grow at both campuses. This year, through the capital budget and the Media Services operating budget, we have managed to add some new resources to our inventory of distribution equipment. Specifically, the demand for COWs at City Centre has been addressed with the addition of two new mobile computing units complete with data projectors.

Instructional Media Services Department

Your Media Services Department provides resources to facilitate and support the use of technology in the process of instruction and learning. Media services staff will assist with planning, implementation and operation of traditional as well as emerging technologies. Through Human Resources, Media Services offers workshops throughout the year to assist you with the operation of equipment as well as to introduce new resources and methods. By request, Media Services staff will provide workshops on the set-up and use of audiovisual equipment specific to your needs.

Audio Visual Resources

Media Services provides audiovisual equipment distribution at both campus locations. A full range of resources is available and includes:

- flip charts
- video and audio playback systems
- overhead projectors
- slide projectors
- windows based computers (Mobile units or classroom presentations).
- data/video projectors
- digital cameras
- and more.

In order to avoid disappointments, reservations for equipment are recommended. Reservations can be made by visiting or calling the distribution counter at:

- King Edward Campus, local 713/7314
- City Centre Campus, local 8366/67.

Due to increased demand for audio visual equipment, there is a half hour grace period on the time we will hold a reservation. If you have reserved equipment for 8:00 and have not picked it up by 8:30, we may loan the equipment out if required by another person. If your plans change, please call to make alternate arrangements. It is the responsibility of the person who

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books the equipment to arrange for the pick up and return at the specified times.

High-speed audiocassette duplicator, copystand, laserprinting (BW & Color), scanning - graphics and text

IMS is committed to providing the University community with opportunities to develop basic technology skills and to explore various technologies to enhance student learning.

Graphic Design, Desktop Publishing and Media Related Services

Media Services provides a team of Graphic Designers and AudioVisual Technicians who are qualified to assist with the design and production of instructional material. For example, upon request, we will aid in the production of brochures, student handouts, books, overhead transparencies, manuals, posters, displays, PowerPoint presentations, audio, video and multimedia productions, (contact the Coordinator, loc 8630 or Production Manager, loc 7315), as well as other curriculum related material. Professional photographic services are available.

All production work at Media Services that requires specialist services such as photography, audio and/or video, multimedia or web-site production must be approved by the budget officer for the department initiating the request prior to the commencement of the project. Where multiple projects are initiated, departmental priority must be established prior to commencement.

Procedure: The client must meet with the Production Manager to initiate the project. The Production Request form will be completed at this time, identifying the scope of the project, the resources required and the timeline for completion. Some projects may require 'sign-off' at certain stages to ensure accuracy. If necessary, a Graphic Designer or media specialist may be consulted at this stage.

Revisions and Corrections

In the interest of providing an efficient production service, it is important that the content for any project be fully approved prior to production work commencing. The content must be signed-off by the client. Once the project commences, a partial revision of original content may be acceptable. If further revisions are necessary, the priority status of the project may be reviewed in order that we can provide services to other clients. Corrections in spelling, grammar, punctuation etc. are considered a part of the ongoing project. Every effort should be made to minimize these errors.

We strongly recommend that graphics projects are submitted well in advance of the desired completion date, especially in the cases of large or complex or web-site design projects.

Equipment Maintenance and Repair

Media Services can assist with and provide information related to the purchase of media equipment for your department. The technical staff will provide equipment specifications based on your instructional needs. We will arrange demonstrations, identify suppliers, inventory the equipment after it is received on campus and assist with installation when necessary. Our qualified electronics technician provides in-house equipment maintenance and repair services to all media equipment that is purchased through the Media Services Department.

Colour Copy Service

Media Services at City Centre offers a complete colour copy service using Canon digital copy equipment. We can produce colour copies from flat artwork or digital files.

Instructional Media Services Staff

- Michael Agrios, Coordinator 8630
- Lauch McKenzie, Production Manager 7315
- Malcolm McIntosh, Technical Man-

ager 8365

- Bob Altwein, Graphic Designer 7531
- Keith Parker, Graphic Designer 7535
- Cecil Paris, AV Technician 8366
- Zoro Mihajlovic, AV Tech, Multimedia 8621
- Lindsay Bourne, AV Technician 7131
- Stephen Baldwin, AV Technician 8367
- Maritza Nunez, Maintenance and Repair Technician 8614
- Daniel Rohloff, AV Technician 7131
- Helen Babalis, Graphic Designer 7534

A variety of equipment is available for sign-out by faculty, staff and students (some restrictions may apply). You can reserve equipment with Media Services staff in person, or by calling local 7131 at King Edward Campus or 8366/67 at City Centre.

- Data projectors and lcd panels
- Svga to composite video converters (averkey)
- Digital cameras
- Video cassette player/recorders
- VHS camcorders
- Video and camera tripods
- Portable cd/stereo systems
- Portable p.a. Systems
- 35mm slide projectors
- 16mm film projectors
- Slide/tape dissolve unit
- Projection screens
- Flip charts
- Microphones
- Slide viewers
- Filmstrip projectors
- Overhead projectors
- Opaque projectors
- Audio cassette recorders

The Education Technology Center is dedicated to supporting the production and use of instructional media and technology in education. Our helpful staff can assist you in producing high quality educational materials in a variety of formats from overhead transparencies to video productions to web-site design to computer-generated presentations.

continued on the next page

In her own words . . .

Message from Victoria Megalos, Burnaby Homefront Tutor

While reading the bulletin board in the community centre, I saw an advertisement for volunteers to tutor English in the home. This program for ESL students had been set up through King Edward Campus and had worked well in Vancouver. It was now being extended to Burnaby residents.

After a short training period, I was introduced to a very hospitable Korean lady who lived not too far from me. She had a three-year-old daughter who chattered in three languages all at the same time. We struggled with pronunciation (hard) and vocabulary (easy). She just loved to talk. My proudest moment with this student was when she wrote a letter in English all

by herself, dealing effectively with a landlord who was none too keen on fixing the house.

My next assignment was an Iranian lady, mother of two. The six-year-old daughter went to school and was already fluently bilingual in English and Farsi. The baby boy was four months old when we began the home tutoring, a very energetic boy and very possessive. He would go into paroxysms of jealous rage when I even spoke to his mother. The poor mother was exhausted and depressed, hardly in the right frame of mind of studying anything so complex as the English language.

In all my years of teaching, I have learned the value of persistence and even-

tually the little fellow got used to me, and upgraded my status from "the enemy" to "some kind of grandmother." It was about this time that the mother had the bright idea to include the little girl in the lessons since they had to do the school homework together. This worked wonderfully well and to the satisfaction of all.

We now have a "learning circle" in which the mother and daughter share and increase their knowledge of their new language. The baby boy is now a year old, and is practicing speaking sounds. He takes me for a friend of the family, not just a rival for his mother's attention.

I have derived great satisfaction from tutoring this student. She has obviously fine language skills and now communicates quickly and effectively in her new language. She is impatient to be grammatically perfect, and has a keen ear for correcting the few pronunciation errors still present.

I'm glad they decided to come to Canada

Victoria Megalos

Classroom Equipment Services

Media Services Technicians are available for equipment service and repairs during normal instructional hours. Please call the Maintenance and Repair desk at local 8614 if you experience problems with media equipment in the classrooms. Immediate service is usually available during regular hours.

Playback Services

If you would like to view a video in a class presentation, you can arrange to have it played back directly to the classroom through our closed circuit TV distribution system. Reserving playback times in advance is essential. Contact Media Services well in advance to arrange details. On the day of your reserved playback check to make sure everything is operational for your class.

Laminating Services

A laminator is available for use by faculty and staff (some restrictions may apply). Our laminator can handle material that is up to 24 inches wide and as small 3" by 3". You have a choice of doing the laminating yourself or having an IMS staff member do it for you. Please allow two working days for drop-off laminating.

Other Services

- Photography - location, studio
- Audio production
- Desktop publishing, brochures, flyers, letterheads, forms, Web Pages,
- Computer graphics, Graphic design - posters, newsletters, logos, brochures
- Displays
- Signs
- Duplicating - audio and video
- Laminating and mounting
- Video production and editing (consult with Coordinator)

- Computer generated text and clip art
- Overhead transparency production
- PowerPoint presentations
- Workshops
- Presentation graphics

Instructional Media Services provide college ID cards for VCC students, faculty and staff. ID card production times are posted at various locations throughout the college. It is important that students obtain their ID cards on the posted dates. Students must bring proof of registration. There is a \$10 charge for the replacement of ID cards.

Experience has taught that proper technical support is key to getting the most from educational technology. Our services range from classroom assistance to the development of specific workshops in cooperation with HRD. Consultation is

continued on page 18

PUBLICATION SCHEDULE

- Published Thursdays
- Bi-weekly January-May and September-November
- Monthly June, July, August and December

Produced by the College Advancement Department,
Vancouver Community College



KING EDWARD CAMPUS

1155 East Broadway
Box 24620, Station "F"
Vancouver, B.C. V5N 5T9

CITY CENTRE CAMPUS

250 West Pender Street
Vancouver, B.C. V6B 1S9

classifieds

HOUSING



For Rent: North Burnaby, ground level, quiet large **2 Bedroom**, private entry, near amens, bus. Laundry. N/S, no pets. Available September 1, 2000. \$800 includes utilities. Call Jim at 254-5027 after 6 p.m.

Need room to rent for September 15, 2000. Student coming to N. Van on co-op work term for 4-8 months. Need something close to W. Esplanade. Not interested in room and board, just a room. Furnished would be good but not necessary. House must be clean and no smoking inside. (I smoke, but only outside) Needs to have a washer and dryer available. Call Kamloops(250)374-8875, Lori Johnson

Wanted: housesit in bright home for responsible college instructor and one elementary aged son. Time period flexible. 255-2294.

FOR SALE



12 year old Inglis **Washer/Dryer** in good working condition Price: \$350 for both - o.b.o. Tel: 454-1474 - lv. message.

1998 **Honda Civic** four door sedan, 55k, p/w, p/m, remote keyless entry, cd, 5 spd, extended warranty to 100,000kms. \$15,700. Michael @ 985-7779 leave a message.

Condo for sale by owner. One bedroom top floor condo with mountain view, fireplace, skylight, five appliances, near KEC. Handy to Skytrain, B-Line, #22 bus route. Only \$99,000! Address: 1365 East 7th Avenue. Assumeable 6.2% mortgage due May 2004. Call 879-8745.

FREE STUFF



We have a large number of **small, 3-ring binders**, 9" x 7-1/2" (old Policy Manual Binders) which we would like to give away. If you can use them, please call Vivienne at 871-7159.

Media Services news (from page 17)

equally vital. IMS can be a resource when sophisticated equipment is involved and you need someone to design a system, coordinate a project or liaise with outside services.

Media Services Hours of Operation Sept 5 - Dec 18, 2000

City Centre

- Mon- Thurs 7:30am - 8:30pm
- Friday 7:30am - 4:00pm
- Saturday 8:30am-12:30pm

KEC

- Mon-Thurs 7:45am - 8:30pm
- Friday 7:45am - 4:00pm

Board Meetings

Room 240, CC
• Sept 28

Room 5025, KEC
• Oct 26, Nov 23
*Dec 14

*subject to Board approval

Editor, Design and Layout

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Upcoming Publication Schedule

Sept 15, 29 / Oct 13, 27 / Nov 10, 24 / Dec 8

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How to submit your article:

1. email drasmussen@vcc.bc.ca; OR
2. save your file to the j:\common\connect\ directory (call the editor at 7152); OR
3. through the VCC Connections On-line website. Go to "Submit Your Article" and follow the directions.
4. text only on an IBM-formatted disk, with hardcopy attached

Your submissions are welcome. However, material may be edited for clarity and length. Deadline for submissions is the end of the week prior to publication.