

# Connections

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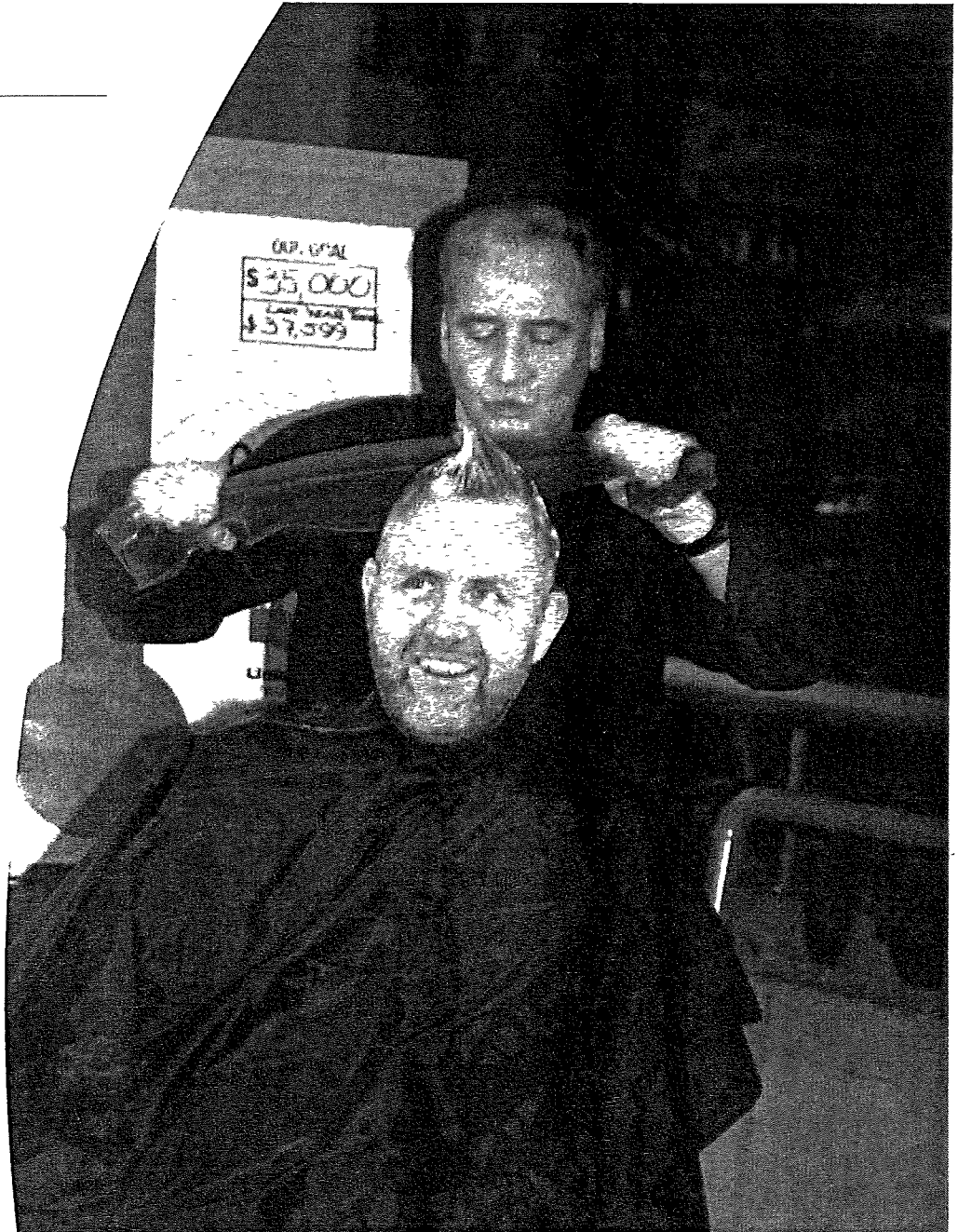
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## One Bald Des! United Way Campaign a Success!

Des Dougan (above) gets his head shaved on November 21 at City Centre after the United Way Campaign reaches \$40,500. Story on Page 3.

# President's Message

## Season's Greetings

With the holiday season and festivities fast approaching, I would like to take this opportunity to wish you and your family a happy and safe holiday.

This past term has been a busy one for the College and all its departments. December can quickly turn into a whirlwind of activity, both in our work and personal lives, as we prepare for the holiday break, so it's important that we all find some time to rest and relax during the holidays.

This time of year is about our own individual communities: friends, families and neighbours, getting together to celebrate the joy of the season.

I'd like to extend my warmest wishes to everyone at the College this holiday season and wish you all a prosperous and peaceful 2003.

I look forward to seeing you back revitalized and rejuvenated in the New Year.

**Dale Dorn**  
President



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## APPOINTMENT OF MANAGER OF FINANCIAL REPORTING AND ANALYSIS

I am pleased to announce that Kim Tsok has been appointed to the position of Manager of Financial Reporting and Analysis effective Monday, November 25, 2002. In her new position, Kim will be responsible for preparing financial reports and analysis, managing year end audit process, developing and monitoring the college's forecasting model, providing financial expertise to the College's International Education Centre and managing special projects.

Kim has over 5 years of experience in financial reporting,

spanning numerous organizations and across many industries. Prior to joining the College, Kim held the position of Manager in the Audit Department at Grant Thornton Chartered Accountants. Her responsibilities included preparing audit plans for various business entities, preparing relevant reports and information relating to all aspects of the audit field work to clients, analyzing financial statements and budgets for various clients and training, supervising, and evaluating professional accounting personnel.

Kim is a Chartered Accountant and a graduate of Simon Fraser University's Bachelor of Business Administration Program.

Kim reports to the Director of Financial Services and her office is located in the Financial Services Department at King Edward Campus. She can be reached by phone at 604-871-7015 or by email at [ktsok@vcc.ca](mailto:ktsok@vcc.ca). Please join me in welcoming her to VCC.

**Trish Pেকেles**  
Chief Financial Officer and Bursar

# UNITED WAY Campaign a Success

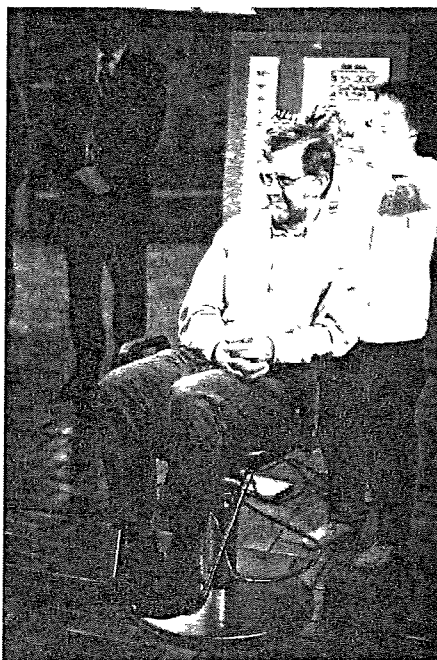
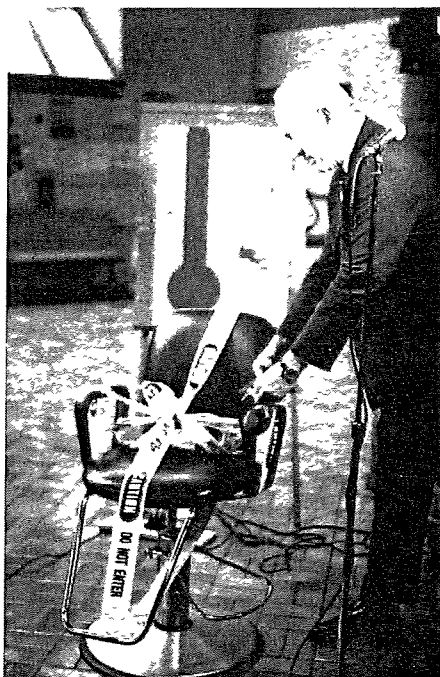
VCC's United Way campaign came to a resounding climax on Thursday, November 21<sup>st</sup>. The long awaited shearing of Des Dougan took place amid cheers and laughter on the concourse adjacent to the Barista Cafe at City Centre. First to wield the scissors was Joan Billesberger an instructor from the Visually Impaired department. Joan quipped that there were two things she had always wanted to do, cut someone's hair and drive a car. Well, one down, one to go, Joan. Next, Des was turned over to the capable hands of Colin Cullimore who ably demonstrated some of the design skills one can acquire in the Hairstyling department. It's surprising other 'victims' didn't step forward for a cut! It was a fun-filled event for a good cause. Des Dougan deserves recognition and a huge round of applause for being such a good sport.

This year's campaign has been the most successful ever raising over \$40,500 (and still counting).. \$17,643.50 of this will go to the VCC Foundation for student scholarships and much needed equipment. A very big thank you to all of you who generously supported the campaign this year!

*Above Right Top: President Dorn inspects the "chair" and cuts the ribbon to start the event.*

*Above Right Middle: Visually Impaired instructor, Joan Billesberger makes the first cut*

*Right: A newly-shorn Des shares a laugh with onlookers.*



## Annual Ismaili Walk for Charity

On a VERY wet Sunday in September, five College employees participated in the annual Ismaili Walk for Charity. Despite the rain, we had a lot of fun, walking, bidding in the silent auction, watching local dancers, building bird houses with the kids and eating some yummy traditional foods.

The annual Walk is in its eleventh year. Each year, the Ismaili Council of BC chooses a non-profit organization to become Walk Partners. In addition to helping coordinate the Walk, the non-profit also receives the funds raised through the event.

This year's Walk Partner was Habitat for Humanity, an organization that seeks to eliminate poverty housing in Canada and around the world. Next year, the funds raised will support the United Way's "Success by Six" program.

Jane Westheuser  
VCC Foundation



*Above from L-R: Manijeh Golkhizi, Zul Laji, Jane Westheuser, Akoo Hirji, Robyn Muccillo, Charly Jadranin, Shanez Hirji, Anthony Muccillo, Anthony's friend and Muricio Marsical*



*Above from L-R: Charly Jadranin, Jane Westheuser and Robyn Muccillo*  
Photo credit: Hakam Bhaloo Photo

# CHINA: PERSONAL REFLECTIONS

From September 6 to 26, 2002, David Tickner, Director of Centre for Instructional Development, and Jackie Kinnersley, Head of Tourism Travel Department, went to China to deliver training workshops on instructional skills and tourism marketing to 51 Guiyang trainers from the tourism industry, vocational schools and employment centres. This is the third training seminar of a four-year international project funded by the Canadian International Development Agency. The project enables VCC to work with its Chinese partner, Southern Yangtze University (SYU) to enhance the training capacity in Guiyang (the provincial capital of Guizhou). As an integral part of the project, the Vocational Skills Development Centre has been established in Guiyang and was inaugurated by VCC President Dale Dorn, SYU President, and senior officials of the Chinese partner on September 23. This Centre will organize and support training activities during the project period and will continue to function when the project is complete. David and Jackie were accompanied by VCC Project Coordinator, Sik On Hon, and four SYU professors who co-taught with the Canadian instructors. A graduate from the B.C. Instructor Diploma Program also went with the team to work on a case study in China.

Following are excerpts from the journals of Jackie and David:

**David Tickner-**

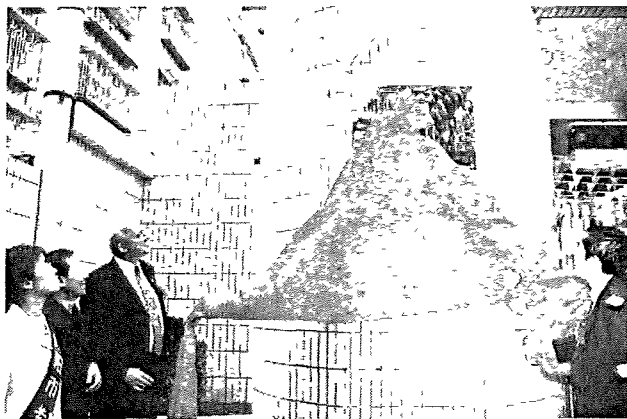
During September, we conducted two concurrent workshops. Jackie coordinated a workshop on tourism

marketing with about forty participants from the industry around the province. I conducted a train-the-trainer workshop for a dozen people from the Guiyang Labour Bureau. These new trainers will conduct workshops in the new Vocational Skills Development Centre. Both workshops were conducted in Mandarin with our Chinese co-trainers translating for Jackie and I when they were not themselves teaching.



*Above: VCC and SYU Instructors jointly deliver a tourism marketing workshop.*

*Below: VCC President Dale Dorn unveils plaque to open the Vocational Skills Development Centre*



We joked that they had to conduct the workshop twice \* once in English and then once in Mandarin!

The project provides an interesting and challenging opportunity for a small number of students from the B.C. Instructor

Diploma Program to participate in each of the coming training workshops. ID participants who visit China share their experience and expertise in the workshops as well as make a contribution to the marketing and materials of the ID Program. Lydia Miller, who works as a consultant in hospitality management, was the first ID participant selected for involvement in the project.

**Jackie Kinnersley -**

One of the best parts of the project is I have made friends with some of the greatest people in the world...especially the Chinese instructors from Southern Yangtze University in Wuxi and had the good fortune of being able to instruct with them again during the September training. We worked, toured, ate and drank together and most of all laughed and shared experiences from across the miles. The greatest thing is we learned from each other and our students. The role that we played in the program was instructing tourism marketing and our students were involved in the travel and tourism industry. They really wanted to learn how to develop their industry and to learn more about other countries. They had a high regard for Canada and certainly enjoyed maple syrup candies and winning prizes that I brought with me from Canada.

Now that I'm back home. When I think of Guiyang, I think of the friendly people with their smiling faces and my new found friends. I can hear the sound of the clock at the local rail station which makes it feel like a village rather than a city of over 5 million people, and the people singing beautiful songs, and can smell the spices and foods served on the streets of Guiyang.

## KEC Learning Centre Contest a Success!

In October, the KEC Learning Centre tutors ran a contest to gather student feedback on TLC services. Many students participated and voiced their opinions on how they used the centre and how it serves their individual needs. Tutors received an overwhelmingly positive response reflecting the 'heart and soul' of the Learning Centre at KEC.

Here is a sampling of the responses.

"TLC is the comb where you get honey to sweeten and nourish your English skills." -Tania

"TLC is good for students who want to improve their English abilities such as speaking, listening, reading and grammar." -Jenny

"TLC is a warm family for students" -Jing Qiu

"TLC is a great place to get help with math, biology, physics and chemistry, wonderful staff, love them all." -Josie

"TLC is the most comfortable place to learn English with the tutors. I love it!" -Chun Ying

"TLC is very active and a pleasant place to study. The tutors are helpful and friendly. I love to study in our learning centre." -Yordanos

"TLC is the place where I can find special staff who help me with my English skills" -Leonor

"TLC is very good for me. I can do homework, talk to the tutors. I can ask questions if I have them." -Jing

"TLC is an ocean of wisdom that gives me warmth and strength." -Yi

"TLC is a supermarket for the brain" -Dawn

"TLC is the best place to study after class. It seems like a boat that

takes me sailing in the sea of English studying." -Cindy

"TLC is a social place to meet people, get help with homework and problems and has a good home-like, no-pressure atmosphere." -Lavine

"TLC is a place where someone can study and get assistance to develop different skills" -Rezarto

"TLC is like my favorite beverage, chai tea. It is full of rich 'spices' and uniform with the smoothness of milk. This combination gives me a sense of comfort and a wake-up feeling." -Caroline

With such wonderful feedback, TLC hopes to continue the tradition of providing learning support, resource materials and a family-type atmosphere where students' needs are placed first and foremost. TLC tutors encourage staff and students to drop in and use this fabulous resource. Tours can be arranged by calling 604-871-7219.

## VCC on "the Drive"

The VCC Job Readiness Programs funded by the Ministry of Human Resources would like to invite you to an...

~ Open House ~

**When: December 13, 2002**

**10:30 am \* 2:00 pm**

**Where: # 206 \* 2555 Commercial Drive**

**Vancouver, BC V5N 4C1**

**RSVP to John**

**at 604-801-5029**

## Christmas Food Bank Drive

In December, the College will be holding a Food Bank Drive for the Christmas season. Please bring \*non-perishable food items. Boxes will be available at both campuses, so watch for the Food Bank Posters advising of box locations. If you would like to make a collection of food in your department, please call Vivienne Garrott at 7159.

Collection boxes for money donations will be available at:

### King Edward Campus:

- ✓ 5th Floor Administration
- ✓ Cafeteria (collection tins also provided)
- ✓ Counselling
- ✓ Financial Services
- ✓ Registrar's Office

### City Centre Campus:

- ✓ Administration
- ✓ Bookstore
- ✓ CCSA
- ✓ Counselling

You may also make donations directly to the Food Bank, 1150 Raymur Avenue, Vancouver, V6A 3T2. Your \$50 donation can provide \$150 worth of food, which enables the Food Bank to purchase perishables that will provide a balanced nutritious food bag that includes items such as, eggs, milk, fruits and vegetables.

\*Non-perishable food items include canned goods, rice, pasta, prepared dried foods and baby food.

Vivienne Garrott

## NEW BOOKS:

### CITY CENTRE LIBRARY

- 📖 Canadian Organizational Behavior
- 📖 French the Easy Way
- 📖 Inside Today's Home
- 📖 Not-for-Profit Accounting Made Easy
- 📖 Oxford Illustrated Companion to Medicine
- 📖 Oxford Take Off In Italian
- 📖 Spanish the Easy Way
- 📖 Who's Hiring
- 📖 Bernini: Genius of the Baroque
- 📖 TEAL, the First Twenty-Five Years
- 📖 Dictionary of Computer and Internet Words: an A to Z Guide to Hardware, Software, and Cyberspace
- 📖 Clear Answers: The Economics and Politics of For-Profit Medicine
- 📖 Compendium of Nonprescription Products
- 📖 Martin Yan's Asian Favorites: from Hong-Kong, Taiwan, and Thailand
- 📖 The Shoe: Best Foot Forward
- 📖 Luscious Lemon Desserts
- 📖 Tandoori: The Great Indian Barbecue
- 📖 Oz Clarke's Encyclopedia of Grapes
- 📖 Writing for Publication in Nursing
- 📖 Guide to Airport Airplanes
- 📖 Technology, Methodology, and Business Education: 2002 Yearbook
- 📖 A Canadian Heraldic Primer
- 📖 MLA Handbook for Writers of Research Papers
- 📖 Risk Management Handbook for Healthcare Professionals
- 📖 Four-Handed Dentistry: a Handbook of Clinical Application and Ergonomic Concepts
- 📖 Pharmacology for Technicians
- 📖 Finding Your Own North Star: Claiming the Life You Were Meant to Live
- 📖 Get to the Point: Painless Advice for Writing Memos, Letters, and E-Mails Your Colleagues and Clients Will Understand
- 📖 Office 2001 for Macintosh: The Missing Manual
- 📖 The Airline Business in the 21st Century
- 📖 Fashion Marketing: Contemporary Issues

- 📖 The Development and Management of Visitor Attractions
- 📖 Alaska Ports of Call: What to See & Do When You Go Ashore
- 📖 Teach Yourself Visually: Digital Photography

### KING EDWARD CAMPUS LIBRARY

- 📖 Nitassinan: The Innu Struggle to Reclaim Their Homeland
- 📖 Naming Canada: Stories about Canadian Place Names
- 📖 Next Steps for the Community College
- 📖 For the Learners' Sake: Brain-Based Instruction for the 21st Century
- 📖 How the Brain Learns: A Classroom Teacher's Guide
- 📖 Multimedia Learning
- 📖 Child Abuse: A Global View
- 📖 The Challenge of Children's Rights for Canada
- 📖 Small Business Marketing for Dummies
- 📖 Globalization Unmasked: Imperialism in the 21st Century
- 📖 Energy Policy
- 📖 Reggae & Caribbean Music
- 📖 Mande Music: Traditional and Modern Music of the Mankanda and Mandinka of Western Africa
- 📖 Music: An Appreciation
- 📖 Frederick Banting: Hero, Healer, Artist
- 📖 Fish Behavior: In the Aquarium and in the Wild
- 📖 Pacific Seaweeds
- 📖 Time for Science Education: How Teaching the History and Philosophy of Pendulum Motion Can
- 📖 Contribute to Science Literacy
- 📖 RoadSense for Drivers: BC's Safe Driving Guide
- 📖 Planet Earth: The Latest Weapon of War
- 📖 Resumes for Re-Entering the Job Market
- 📖 China
- 📖 McGraw-Hill's Big Red Book of Resumes

Janet Wurzbach  
Library

# 54<sup>th</sup> Annual Employee Recognition

## CONGRATULATIONS!!!

On December 5, we announced the recipients of the Employee Recognition 2002 VCC Awards in the following categories.

### Excellence in Education

☆ Kie Tio, CF - Mathematics

### Excellence in Customer Service

☆ Gwen Guile, KEC Learning Centre

### Excellence in Leadership

☆ Joan McArthur-Blair, Vice President Education

### Excellence in Community Involvement

☆ Culinary Arts Department

### Excellence in Teamwork - There was a tie between:

☆ Ngee-Moi Voon, College & Career Access and

☆ Assessment Centre

The following is a list of criteria that all nominees must meet to be selected.

- Demonstrates consistent and universal levels of excellence in area of achievement.
- Performs above and beyond what is required.
- Demonstrates enthusiasm and pride in all related tasks.
- Inspires others to attain higher levels of achievement.



# 54<sup>th</sup> Annual Employee Recognition – Long Service

We are pleased to once again honour our employees who have reached their 20, 25 and 30 year anniversary with the College.

## 20 Years

Joanna Brockley  
- College Foundation - Science

Karl Brown  
- Electronics

Graham Burns  
- Health Services

Ellie Casey  
- Interpreting & Braille Services

Cheryl Draper  
- ESL - College Preparatory English

Janet Fisher  
- ESL - College Preparatory English

Moreah Hamend  
- Continuing Care & Allied Health

Pi Lien Lai  
- Food Services

Edie MacKenzie  
- Basic Education

Fiona McComb  
- Registrar's Office

Derek McCorkell  
- Food Services

Ross McPherson  
- Automotive Collision

Nancy Misener  
- ESL - Outreach

Linda Rapson  
- College & Career Access

Dianne Stojak  
- Dental Hygiene

Tom Szeto  
- Information & Computing Services

Perry Taylor  
- College & Career Access

Ngee-Moi Voon  
- College & Career Access

## 25 Years

Barbara Ash  
- Administration

Fiona Chin  
- ESL - Outreach

Jeanie Cockell  
- CF - Science

Lily Der  
- ESL - Vocational

Stanley Foo  
- Information & Computing Services

Jean Heep  
- Financial Services

Moirra Henderson  
- Administration

Ann Hinkle  
- ESL - Outreach

Dorothy Ho  
- Registrar's Office

Hanneke Janssen  
- Hairstyling

Sandra Jones  
- Library

Sherie Kaplan  
- ESL - College Preparatory English

Carl Meadows  
- Diesel

Hans Obeck  
- Hospitality Management

Dana Rezek  
- Financial Services

Dennie Rothschild  
- ESL - College Preparatory English

Jackie Sandy  
- Administration

Roger Schoefer  
- Continuing Education

Lesley Thomson  
- ESL - Vocational

Keh Kie Tio  
- College Foundation - Mathematics

Mary Trivisano

- ESL - College Preparatory English

Susan Yee  
- ESL - Vocational

## 30 Years

Peter Ballin  
- CF - Science

Ruth Behnke  
- CF - Mathematics

Walter Behnke  
- CF - Business & Computer Studies

Helen Cunningham  
- ESL - English Language Skills

Raminder Dosanjh  
- ESL - Vocational

Janet Essig  
- ESL - English Language Skills

Geoffrey Flack  
- ESL - English Language Skills

Frank Fornelli  
- CF - Business & Computer Studies

Rita Leroux  
- ESL - English Language Skills

Sue Ling  
- ESL - English Language Skills

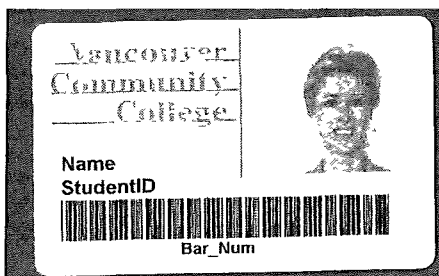
Angela McWhirter  
- ESL - English Language Skills

Tom Quinn  
- ESL - English Language Skills

Maureen Sawkins  
- ESL - English Language Skills

Grace Shaw  
- CF - Humanities

Beginning this year, we are designating an area at each campus for Employee Recognition. We look forward to recognizing the Employee Recognition 2002 VCC Award recipients and Long Service employees.



## Important Information Concerning Photo ID Cards

To improve service to you and your students, Photo ID schedules have been simplified and made more flexible!

Photo ID will now be offered on Wednesdays and Thursdays at any time between 10:00 a.m. and 6:30 p.m. (Exceptions to these times and days will be at the start of semesters and major registration times. For example, in addition to the above, there will be Photo ID sessions on Friday, January 3, 2003 and Tuesday, January 7, 2003.)

Schedules from January 2 - April 30, 2003, will be posted at key locations at both City Centre and King Edward Campus. Copies of these schedules are also available for printing or consultation on the shared network drives (I: and J: drives, common/PhotoID.) These are Adobe Acrobat [PDF] files. To access them, simply:

- 1.) click on MY COMPUTER,
- 2.) click on I: or J: drive,
- 3.) click on COMMON,
- 4.) click on PHOTOID, and
- 5.) select the folder for either KEC or CC.

The posted dates and times will accommodate both students and employees.

Please ensure that your students are aware of the changes as well as the following information:

- Student ID cards are available to all students registered in the College Banner system.

- Students *must* show their registration form in order to obtain a Student ID card or expiry date sticker.
- Students may obtain their ID cards at either King Edward or City Centre Campus.
- Student ID cards are required in order to access Library services and to obtain FASTTRAX transit discount stickers from the Student Association Offices. (a \$2.00 fee applies.)
- There is no charge to obtain a Student ID card although if the card is lost or stolen, there is a \$20.00 replacement fee payable at the Cashiers' Office. The cashier will issue a new registration form which is necessary to obtain a replacement card during posted hours.
- Students who currently have a Student ID card can obtain an expiry date sticker from the Cashier's Office at either campus.

## Happy Holidays From Connections!

Due to holidays,  
the next issue of Connections  
will be  
**January 31, 2003.**

Deadline for submissions is  
**January 19, 2003**  
at 5 p.m.

Submit pieces via email to  
[kwilson@vcc.ca](mailto:kwilson@vcc.ca).

## Summary of Minutes of the Education Council Meeting

Held on Tuesday, November 5, 2002 in KEC Room 5025 at 3:30 p.m.

### 1. Advice to the College Board:

Intensive TEFL Certificate Program for Teaching Young Learners (TESO 1252) - *approved new certificate*

Automotive Technician Program - *approved content change from 3 modules to 4 modules. In October, Education Council had approved content change from 4 modules to 3 modules.*

Distance Delivery Dental Assisting Program - *approved new program*

### 2. For Information:

Self-Paced ESL for Professionals - *renamed Self-Paced Academic & Professional English.*

WebCT; On-line Chat Room - *As a member of the Distributed Learning Committee, Lorna Downie will be liaison person for Education Council.*

*Members will have further discussions with regard to on-line learning and distance delivery at future Education Council meetings.*

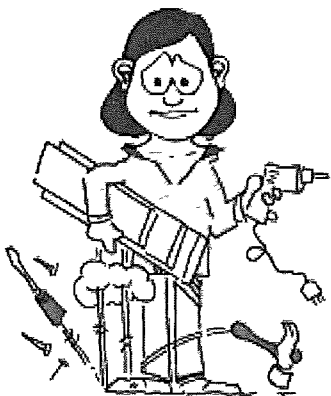
*Orientation for members of Education Council will take place at the December meeting*

### 3. Report of Education Chair

The Chair is a member of the President's Performance Assessment Committee. The consultant's report will be submitted shortly.

The Chair attended the Co-Education Council Meeting (CoEdCo) on November 2. An update on BC campus was given. The functions of Education Council and the Board will probably be reviewed by the Ministry of Advanced Education within the year.





# Maritza's Maintenance Message

## Tip-top Shape: Using laptop computers with LCD projectors

By Maritza Nunez  
Maint. & Repair Tech IMS

Computer projection systems, composed of a computer, presentation software such as PowerPoint, and a projection system, are increasingly being used in the classroom.

There are several advantages to computer projection:

- Changes can be made at the last minute.
- Messages can be broken into smaller units since cost per slide is not an issue.
- Computer projection permits the use of multimedia including sound and motion graphics (video).

Answers to common questions when using a laptop in combination with a LCD projector:

**Which component should I turn on first, my projector or my computer?**

- 1.) Always attach the cable from your laptop computer to the projector.
- 2.) Turn on the projector (first).
- 3.) Turn on your computer (last).

In most cases the computer will detect the projector as an external monitor and it will set itself up automatically. By following this order you will avoid having to figure out the proper keystrokes required on most laptops to get things working

**What should you do if the laptop computer fails to turn on the external display automatically?**

- 1.) Consult your owner's manual for the proper keystroke command
- 2.) Or, consult a chart of commands for many popular brands of computers that we keep in our Media Services Department

**Why are there colored dots in the projected image?**

- 1.) Dust specks on the LCD panels inside a LCD projector will appear as colored dots in the projected image. This is a confusing situation since dead pixels look similar and require replacing the LCD panel to eliminate them (very expensive). Dust on the LCD can be labor intensive to fix, but it is a comparatively inexpensive repair.
- 2.) Report any colored dots to Media Services and I will do the cleaning immediately!!

## Please Post

### COLLEGE BOARD MEETING SCHEDULE FOR 2003

Meetings are held on the fourth Thursday of each month<sup>1</sup> starting at 5.30 p.m. at one of the following locations:

**King Edward Campus: Room 5025**

**City Centre Campus: Room 240**

<u>Date</u>	<u>Location</u>
January 23	King Edward
February 27	City Centre
March 27	King Edward
April 24	King Edward
May 22	City Centre
June 5	City Centre
June 26	City Centre
July *	no meeting
August 28	King Edward
September 25	City Centre
October 23	King Edward
November 27	City Centre
December *	date to be determined by the Board

<sup>(1)</sup>With the exception of June 5, 2003.)

For further information, please contact Vivienne Garrott at 604-871-7159.



Volume 8, Number 10

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#### Submissions for Connections:

Send details of your upcoming events, department news and achievements, and information to Connections. Due to time constraints, we can only accept electronic versions. We do, however, accept photos.

Submit your pieces via email to

Karen Wilson, kwilson@vcc.ca

Please title submissions

Connections: (with article name)

Deadline for submission for next issue

January 19, 2003 by 5 p.m.

Please note

Material may be edited for clarity and for length.

Karen Wilson

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The printing & paper used in the cover shells for VCC Connections was generously donated by

**Hemlock**  
PRINTERS LTD.

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## For Sale

Michelin Arctic Alpine snowtires on rims. Set of 4 Size 15's (205165R15). Excellent condition - used for only 2 seasons \$300 obo.

Call Carol at local 7142.

Housesitting Wanted - Looking to housesit for the months of Feb and Mar, 2003, as I prepare to travel. Excellent references available.

Contact Helen Dempster at 604-738-7793 or at hdempster@look.ca

Coffee table, mixed exotic solid wood, lacquered birch top, koa sides, padauk stretcher, and oak feet \$125.00

Call Sandy at local 7403

Antigued, Pale Oak Coatrack with mirror, \$60 OBO;

Large Black Laquered Wall Unit with Mirrors and Glass Doors, \$400

OBO; Full Set of Drums (Tama Tom and Bass, Ludwig Floor Tom and Pearl Chrome Snare) and Zildjian Cymbals (18" Crash, 20" Ride, 14" Hi-Hat and Stands,) \$750 OBO.

Call Lindsay at local 7131 or 604-205-5896

