

OCTOBER 1990

Adjustments planned for fall term

College people have been working on their calendars since the resumption of classes, trying to disprove the old saw about there being only 24 hours in a day.

Briefly, here are the changes planned (at press time) to compensate for the two-week work stoppage:

* The term at Langara will be extended from December 14 to not later than Dec. 21

* At City Centre and KEC, some classes may be compressed into the regular term while others may be extended. The beginning of some classes which were due to start in early October will be deferred for the period required to complete earlier classes which were not completed on schedule.

* CE courses may be extended to Dec 20, while one-half hour may be added to the weekly session classes until the time lost has been made up.

Those students who are unable to adapt to the new schedules will be eligible for a refund if they apply before Oct 17.



Wayne Lowes (right) and Sheila Grant turn the keys over to truck winners

Truck lottery raises \$80,000

By Monika Ullmann

What does it take to raise \$80,000, the largest lump sum ever donated to VCC?

For starters, Wayne Lowes--a man with a mission.

Lowes, Vice President of Vancouver Freightliner Ltd., told VCC Langara Principal David Cane that he wanted to help raise \$200,000 for refurbishing Langara's main concourse. Lowes had already helped out with finding prize money for a mural competition at

Langara, and wanted to do even more for reasons of his own.

"I believe the government is not spending enough money on educating the next generation," said Lowes. "They (students) are the ones who are going to be running things, so we should make sure they get the best."

Lowes laid out his plan to the College Board and John Mosier, President of Freightliner Canada. The plan went like this. Solicit the trucking industry in B.C.

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Vancouver Community College
King Edward Campus - Library
P.O. Box 24620 - Stn. C
1155 East Broadway
Vancouver, B.C. V5T 4N3



VCC IN TRANSITION

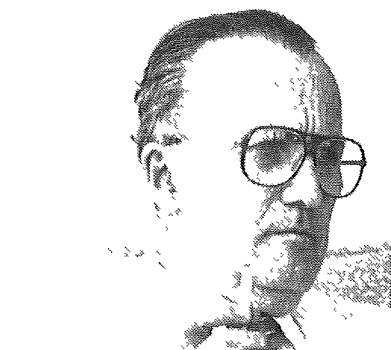
VCC President Paul Gallagher recently released his report on plans to change the college's administrative structure. These interim changes are intended to meet the day-to-day need to manage effectively until "major changes" are implemented--probably by April 1, 1991--as well as serving to position the college for its long term future. The following is a condensed version of that report. See Page Three for a Spectrum interview with Gallagher which provides his analysis and comments on the effects of the re-organization

The plan is based on four premises:

- * The campuses will remain as the basic units of operation as opposed to a "program cluster" form of organization
- * Efforts to increase cross-college collaboration should be increased, but collaboration should not be artificially forced.
- * College Executive Committee (CEC) members should be the primary catalysts for cross-college collaboration.
- * College-wide and centre administrations will work more closely to achieve these objectives.

1. He confirmed the roles of the campus principals as the educational and management leaders of the campuses, and gave analogous roles to the directors of Continuing Education, International Education and Contract Service Development, and College Resources.

2. Hans Rerup will be assigned responsibility for directing day-to-day, college-wide operations (annual activity plans, budget planning, use of resources, manual updating, etc.), with CEC members reporting to him for these purposes. He will also retain his planning responsibilities. This will free more of Gallagher's time for varied external relations func-



"Implementation of major changes will likely be necessary by April 1, 1991. These 'interim' actions to improve the administration of the college are appropriate if we are not to constrain our actions after that date"

- Paul Gallagher

tions as the college positions itself for the future.

It is anticipated that this expansion of Rerup's responsibilities will be in effect only until March 31, 1991. At that time, Gallagher hopes to create, and accept applications for a new position of executive vice-president

3. John Vandenakker will be Principal of City Centre to March 31, 1991 and continues as Dean of Administration and Student Services for that campus. A

search for a principal will be initiated as soon as the future shape of the campus's programming and resources has been established.

4. Max Fleming, Bursar and Director of Administrative Services, will play a more direct role in all aspects of the financial operations of the campuses.

Fleming will also ensure that non-base budget, contracted activity pays for itself. The immediate effect may be a reduction in contract activity and service to the community, but the longer term effect should be better financial administration.

5. The Council of Deans will have a firm mandate to address and make recommendations to CEC on more cross-college issues in both academic and administrative areas. The council will be augmented by a number of specific task forces which will deal with single issues for recommendation to CEC through Rerup. These task forces will be made up of deans and others with the appropriate expertise, and the activities of these "task forces" will be directed by Hans Rerup.

6. A personnel administrator will be appointed to each campus. The role of these people will be to assist primarily in collective agreement administration.

7. Internal reorganizations within International Education and Contract Service Development, and within College Resources, are currently under study and may be implemented before April 1, 1991. These reorganizations will be calculated to improve effectiveness of service and will not have significant cost implications.

Gallagher said: "Implementation of major changes will likely be necessary by April 1, 1991. These 'interim' actions to improve the administration of the college are appropriate if we are not to constrain our actions after March 31, 1991."

Spectrum interview with Paul Gallagher



Spectrum Update recently spoke with VCC President Paul Gallagher about his plans for management reorganization, which are outlined on Page Two of this edition.

Spectrum--Are you aiming for a greater or lesser degree of centralization?

Gallagher--The campuses, as well as Continuing Education and International Education, have been confirmed as the basic units of the college. We could have centralized by de-emphasizing the campuses and making "program clusters" our basic units of operation, but I'm saying "no" to that.

Spectrum--Wouldn't (Bursar) Max Fleming's increased involvement at the campus level indicate a more centralized approach toward the financial operation of the college?

Gallagher--I don't think so. I'd like to see the administration of the campuses and central administration as efficient as possible. One way to do that is to achieve greater collaboration between the management of the campuses and management of central services. In addition to the management of our central services, Max is the bursar for the college and he has a role to play in a number of aspects of the funding of the campuses, such as the funding of auxiliary services (i.e. bookstores and shops). He needs information of a financial nature from the campuses so we can serve as advocates for the college and the campuses. Centralization has always been a question of how to set the balance. This is a confirmation that the balance will remain largely unchanged.

Spectrum--Do you think we're not getting the best bang for our buck at the campus level?

Gallagher--I'm concerned that we don't know for sure. I've been working on a continuous basis for months with people in the ministry, and I've found that the information we need to support our case has not always been available, or it has been difficult to obtain. We need to correct that. But decisions on how money is spent will still be up to the campuses.

Spectrum--Will the availability of this information improve VCC's negotiating position with the ministry?

Gallagher--Absolutely. Our objective is primarily internal, but you have put your finger on something that ought not to be dismissed. Since last June we have been working with the ministry on a program-by-program analysis of where our costs are and why they are there. Part of the difficulty is quick access to that information. The outcome (of re-organization) should put us in a better position to argue, defend and explain our case when we put it to the ministry.

Spectrum--Is the primary consideration financial efficiency?

Gallagher--The primary objective is to deal with the question of drift, in an atmosphere of uncertainty over our future. But we are either going to get a better return on our investment or at least be confident that the return we're getting is the best we can do.

Spectrum--When will that uncertainty be clarified?

Gallagher--I would hope that by the end of this calendar year we will have a clear direction and one that is supported by the ministry. We can not continue in a situation where the expenditures we have to make to fulfil our obligations exceed our revenue. We either have to get more revenue or shape our programs to the revenue we can reasonably project. We have a number of programs that can't make ends meet. Similarly, our overhead structure is more costly than the revenue we get to support it. So we have to re-think right from the ground up what it is.

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we want to do and what we can do. And the ministry has to decide what it is prepared to do to keep this college in operation.

Spectrum--Is it correct to say that the next four months will be the most important in this institution's history?

Gallagher--You bet. I would say that at least the next ten years of this college will be shaped by decisions between now and December, 1990.

(Editor's note: Spectrum will report in October on the budgetary proposals which are designed to assure adequate and consistent long term funding.)

Spectrum--What affect will the interim measures have on the faculty, staff and students?

Gallagher--A lot of people think we have been living with this sense of drift. The changes, I hope, will provide a stabilization, particularly with the faculty. But on a day-to-day, practical basis, it will have very little effect on employees or students.

Spectrum--With the establishment of a position of executive vice-president, do you plan any new responsibilities for yourself?

Gallagher--No. There always has been a great deal of external activity and policy orientation that I have to be involved in, and sometimes that has been done at the expense of internal matters. Therefore, I'm saying that Hans (Reierup) can work on my behalf on operational matters equally well, if not better, than I can. If you compare the size and complexity of this institution to others, to be operating the way we have for the last few years may be unique, but it's not acceptable.

Also, the appointment of an executive vice-president is only a proposal. I think the nature of this institution warrants it, but whether it comes to pass depends on whether we receive adequate funding for the position and a number of other equally important items.

Spectrum--What changes are in store for the Council of Deans?

Gallagher--A clearer and broader mandate. The deans have traditionally been responsible for the programs and student services in their areas, which have been campus-based. They have worked over the last couple of years on some very positive things of a cross-college nature and I want to sustain that. And their advice will, I presume in a vast number of cases, have the affect of conclusion (with the College Executive Committee) rather than just advice. But of course, recommendations from the deans on the management of their campuses and the college--as well as the educational drive of the institution--will need to be vetted by CEC to see if anything has been neglected.

Spectrum--What would you consider to be important examples of cross-college collaboration for 1990-91?

Gallagher--The degree to which we should have a single student record system would be one area. Also, we have a number of comparable programs--the obvious area would be in the business field--so we need to find out if there are ways to provide that same kind of service in a more effective way. Because the deans are closer to the firing line (than CEC members), I'm asking them to suggest areas where cross-college activity might be more appropriate. I expect a great deal from the deans because there is a lot of talent there.

Spectrum--You've stated that no contract should be a burden on the base operations of the college. Has the college taken on too many contracts that have lost money?

Gallagher--Oh yes! For example, we have cancelled two contracts with Employment and Immigration Canada having to do with service for the severely employment disadvantaged because the money was not sufficient to cover costs. We have the possibility of a contract with Employment and Immigration to provide more ESL, but what they're prepared to fund does not match our costs.

Spectrum--Are we no longer prepared to run any contracts at a loss?

Gallagher--In some cases we've gone overboard by taking on under-funded contracts out of a desire to serve the community. We will continue to run some con-

tracts at a loss, but given the severe financial situation we're in, that would be a very great exception. All of us--faculty, administrators and staff--operate above and beyond normal college duties or handle work off the edge of our desks, often to the point where something that is being funded isn't given sufficient attention. The funding we're receiving now doesn't cover our basic obligation, let alone additional contractual obligations.

Spectrum--Are you concerned that the government agencies are taking advantage of our generous nature?

Gallagher--In some cases we've been our own worst enemy. The willingness of people to take on extra work has been phenomenal. However, you can only go the extra mile for so long and then people just plain go.. or they get disenchanted, understandably, or they simply wear out. I guess our funders, given the pressures that are on them, say, "Well, if they continue to produce, that's okay with us."

Spectrum--Why are you placing personnel people on each campus?

Gallagher--We have to have consistent administration of each collective agreement or it can be very costly. And we need to improve our employee relations.

If we have one manager interpreting a clause one way and another manager taking a different view, you run into chaos, or at least what might appear to be favouritism. So the personnel administrator will be on campus to assist the managers in interpreting the collective agreements consistently and fairly.

Spectrum--Stay tuned until December?

Gallagher--Stay tuned. The next four months are crucial.

Photo safari focused on stunning African landscape

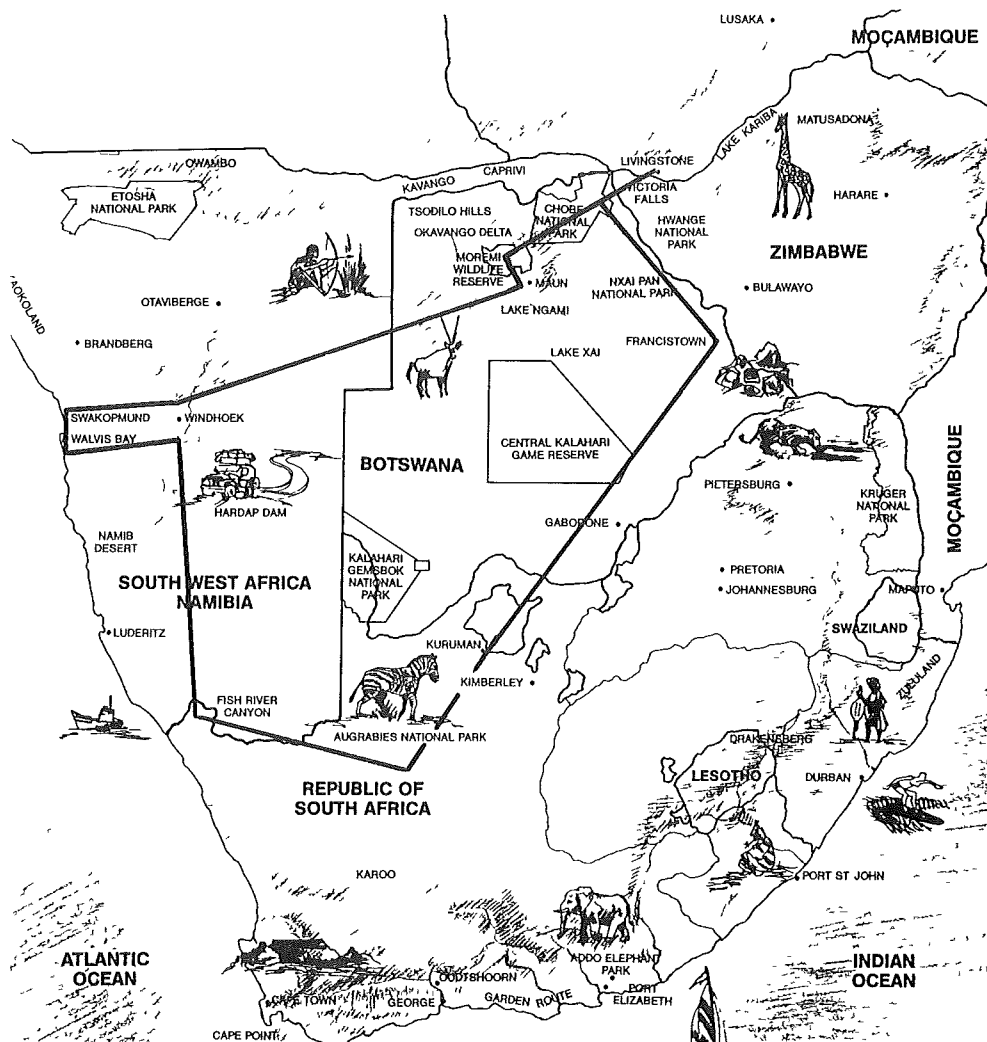
KEC Dean of Instruction Patricia Groves and her daughter Susannah left Vancouver June 4 for a 24-day photo safari in Africa. The adventure covered 8,000 kilometres by Land Rover over the dusty trails of Namibia, Botswana and Zimbabwe. Here are her recollections of their African odyssey.

The safari company, "Afro Ventures" described this as their most rugged and adventurous safari, and indeed it was!

The safari was led by one guide, a naturalist from Zimbabwe. There were no assistants or hired help. We pitched our own tents and did the chores together. During the day it was hot, but at night in the desert it was usually below zero since it was winter in the southern hemisphere. We went to sleep wearing sweaters and jackets in double sleeping bags. It took time to adjust to sleeping in a small tent on the cold ground in the wilderness, but, when we did, we had a wonderful sound sleep each night and got up before sunrise to go on game drives.

All our meals were cooked on the open camp fire. Dinners were surprisingly good - curried chicken, steak, spaghetti, beef stroganoff, hake, gemsbok, squash, salads. Night time around the fire brought a very special camaraderie in our small circle of seven people. We moved camp at least every other day and "home" became wherever our fire was.

After camping in the Kalahari desert game reserve in South Africa we travelled west and north to the Namib (meaning "thirst lands"), which is the world's oldest desert. In the desert, the sky hangs over the earth like a perfect canopy; dramatic landscapes change from browns, golds, dull greens to yellows, oranges, reds and deep greens - always in harmony. In places, the wind blows the sand to form a rippled red sea that stretches for miles and is banked by mountainous dunes. We climbed the highest dune at dawn in our bare feet - 400 meters up with the rising sun and splendid vistas all around. The ascent along the rib of the dune (like the edge



The route taken by Patricia and Susannah Groves

of a pyramid) caused us to struggle and breathe hard, but after reaching the top we ran down the dune, swift as skiers.

A visit to a town, Swakopmund, on the Atlantic coast of Namibia, was our only contact with "regular" life. The town was completely 19th century German in character and architecture with an unhurried atmosphere reminiscent of times past. The native women (Hareiro Tribe) were dressed in turn-of-the-century clothing, including great hats and long, cinelone skirts.

Okavango Delta was the mid-point of the journey. We were transported in small planes into the heart of this unique inland river delta which once flowed into a great lake, now overtaken by the Kalahari desert. This is one of the most beautiful and lush areas of Africa, a network of 9,000 square

miles of lagoons and waterways, with exotic and colourful flora and fauna. We explored the narrow channels in traditional dug-out canoes called mokoros - constantly aware of crocodiles and hippopotami. The Okavango marshland is a paradise reminiscent of Ancient Egypt - papyrus grows in tall columns, presenting lovely, green jeweled screens along the waterways. At night the sounds of the wilderness encased our campsite - a chorus of cicada, frogs, night birds and snoring hippo. During the day the exquisitely marked impala with their slender legs and magnificent horns move gracefully through the landscape as in an ancient tapestry.

Tracking on foot with native guides on one of the islands in the delta, we succeeded in "catching" a herd of wild

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breeding grounds
for thousands
of flamingoes.
We saw them at
sunset as
a great pink cloud
mirroring
the reflected orange
and red light of
the sun.*



Patricia and Susannah on African odyssey

elephants In sound and movement they were unmistakably wild and would have charged us had they caught our scent.

In the vast reserves of the Moremi Wildlife Preserve by the banks of the Chobe River at Savuti and Seiondela we saw a great abundance of wildlife including twelve foot long crocodiles, great islands of hippo, antelope, gazelle, water buffalo and lion. At our last camp by the Chobe we saw guaffes peeking curiously at us from behind trees, followed by wild hunting dogs on their night chase, watched zebra herds from the distance, and saw vultures chewing on the rotting remains of an enormous elephant.

Early one morning, after fruitlessly tracking lion since before sunset, we turned our Landrover "home" along the sandy path to our campsite. At the first turn in the road, we saw, sitting motionless under a tree, something far more rare and elusive than the lion - something that had not been sighted in the area for months, not even by native trackers: the peerless cheetah. They sat, male and female, nobly together, surveying prey in the distance. We stopped, edged closer, observed, edged closer. At our second movement they gracefully rose, revealing their elegant forms, the patterned jewels of their limbs and backs, and the magnificent striping on their faces. As they glided away, their long aristocratic tails marked with fine gold and black flashes, almost as wings do.

We took a break from the safari at Victoria Falls on the mighty Zambezi River. It was Livingstone, the first white man to see this awesome sight, who

described the Falls as: "Scenes so lovely they must have been gazed upon by angels in flight." We took the "Flight of the Angels" in a small aircraft up the Zambezi and circled over the falls. It was even more exciting, though, going white water rafting through the rapids below the falls.

From Victoria Falls we journeyed to the Makgadikgadi Salt Pans, beds of the ancient lake or inland sea into which the rivers of the Okavango Delta flowed in prehistoric times. The Salt Pans are breeding grounds for thousands of flamingoes. We saw them at sunset as a great pink cloud mirroring the reflected orange and red light of the sun.

Our last game drives included sightings of rhinoceroses, which, unlike the black rhino, are not yet endangered. These huge animals blend easily into the trees and earth of their natural habitat and can move their bodies with remarkable speed. A great deal is being done in southern Africa to protect wildlife and preserve the vast stretches of land necessary for their survival.

We went to Africa to photograph the animals, but what impressed us most strongly was the extraordinary beauty of the African landscape, across which the herds of wild animals moved with natural magnificence. It is a landscape that is perfectly described in Out of Africa as:

"...a landscape that had not its like in all the world. The views were immensely wide. Everything that one saw made for greatness and freedom and unequalled nobility."



Dave Keen meetings on health and safety issues already under way

Keen named Co-ordinator of health/safety

The college recently appointed Dave Keen to the newly created position of Coordinator, Occupational Health and Safety.

Keen is responsible for ensuring that all occupational health and safety practices within the college meet Workers' Compensation Board regulations.

He has already met with the three campus Health and Safety Committees and will soon be requesting appointments with members of the College Executive Committee.

Keen has been touring college facilities and reviewing documents concerning VCC's occupational health and safety matters.

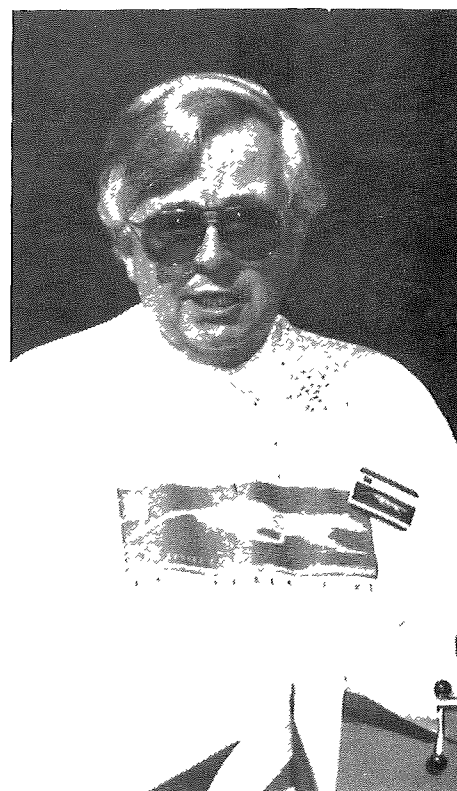
His job will include developing and maintaining VCC policy and procedures to comply with WHMIS (Workplace Hazardous Materials Information System) regulations. Keen can be reached at 875-1131, Local 335.



ABE launch promotes Fast Track 90-91

The first multi-media promotional campaign for Adult Basic Education was launched at KEC on the students' first day of class.

Much of the message and media were the result of a student survey designed and administered by ABE faculty members. The campaign consisted of a poster blitz, home delivery of program information, radio advertising, and subliminal 'reach' through bumper stickers, buttons, sweat-shirts, an electric billboard, bookmarks and balloons. Students and instructors returning from the summer vacation were welcomed by a rendering of a wild cat in motion headlined "FAST TRACK 90 - 91. NEW DIRECTIONS FOR THE ADULT LEARNER"



Principal Lawrence Fast helps launch Fast Track 90-91

KEC barbecue supports Food Bank

More than 100 students, staff and faculty attended a barbecue at KEC to raise awareness and support for the Vancouver Food Bank. The event was organized by students "to bring together students, staff and faculty for a worthwhile cause"

President of the Student Action Council, Karim Rajan, said, "The Food Bank needs food and cash donations and we have been successful in getting these needs noticed. The SAC will be looking into providing support on a regular basis, perhaps with a permanent box on campus for food donations."

Computer power for library users

By Monika Ullmann

Three weeks ago, I watched with fascination as Ross Carter, Director of College Resources, punched a few keys on his computer and within 30 seconds answered my question. I wanted to know if the libraries carried a controversial new book entitled "Sultans of Sleaze". The answer was no.

Without realizing it at the time, I was getting a preview of the powerful new computer-based catalogue system being installed in the VCC Libraries. The On Line Public Access Catalogue (OPAC) is up and running on all 55 terminals in the VCC system. New, bar-coded library cards will be issued to everyone who uses the library. And the 68 people who worked for five weeks putting bar-codes on every item in the libraries, will heave a sigh of relief. Now it's up to the computer.

Well, almost. For the next three months, the new system will be "on trial" as librarians instruct staff and students in its use and also gather feedback. After this evaluation period, the library staff will prepare a report for the system's supplier, requesting needed changes. So far, librarians are enthusiastic about the system's adaptability and its "user-friendly" menu operation.

"The beauty of this system is that it is flexible, and can be configured to meet our needs," said Rea Devakos, Library Dept. Head at City Centre. And Librarian Mark Goertz thinks the chief advantage of an electronic catalogue is that it gives the user quick access to different kinds of information. "It's an integrated system which allows the user to quickly find information in ways not possible with a manual system. For example, it allows you to search for a title even if you only remember one word."

Other benefits for the users are instant answers to questions like: Is the item available? Is it on hold? At which



campus is it available? What else is available in this category?

But it's not just the users who will benefit. According to Judith Neamtan at the Langara Library, the staff, especially at the circulation desk, will find that the computer eliminates tedious tasks like tracking overdues and checking items in and out. Instead of entering names and dates on cards, which then have to be filed, the bar-code on each item is matched with the bar-code on your card and automatically entered into the data bank. When your book is overdue, the computer will crank out a notice, immediately mark the item as "out", and re-enter it when it's returned.

One of the long-term benefits of the conversion, which is still in the planning stage, is to make the new system accessible to off-site users. This involves installing dedicated telephone lines to handle the information flow. A user will need a modem and some software to access the system. Meanwhile, everyone whose computer is hardwired into the prime mainframe can use the system from their office. And failing that, they can "network" onto a computer that is hardwired

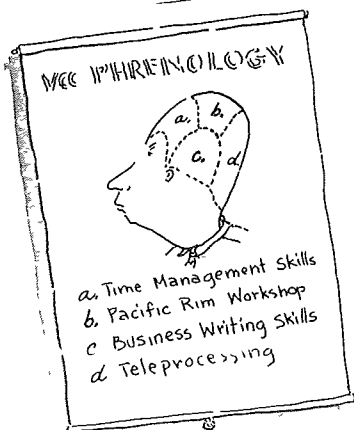
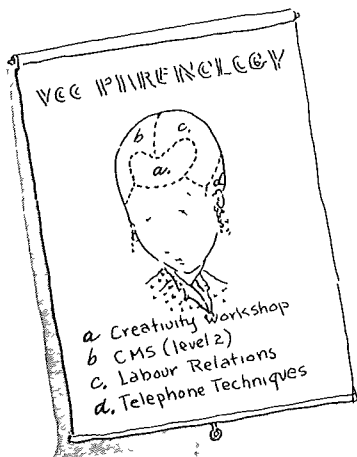
Other libraries operating on the same system in the Lower Mainland are the Vancouver Public Library and the District of North Vancouver Public Library. UBC has its own system, but is considering switching to another system like OPAC.

Incidentally, books and libraries are the original "information processing tools". They are our culture's time-honoured way of collecting, preserving and disseminating knowledge from one generation to the next.

Libraries typically use either the Dewey Decimal System, developed by Melvil Dewey in 1876, or the more complex Library of Congress system which came into use at the turn of the century. That's a mere century, not long when you consider that libraries have been with us since the time of the ancient Egyptians.

Put books, libraries and computers together, and you have what is surely the most all-encompassing "information processing tool" man has ever seen. Welcome to the computerized library: its possibilities are awesome.

HRD Courses for 1990-1991



VCC's Human Resources Development Program begins its second year with an extensive variety of courses. The full schedule is attached to this edition of Update.

Bigger 'n better Pac Rim Mag on sale in campus bookstores

"This is 95% a student effort. They deserve the credit."

With those words, publisher Tom Meikle unveiled the second issue of VCC's "unique" Pacific Rim magazine.

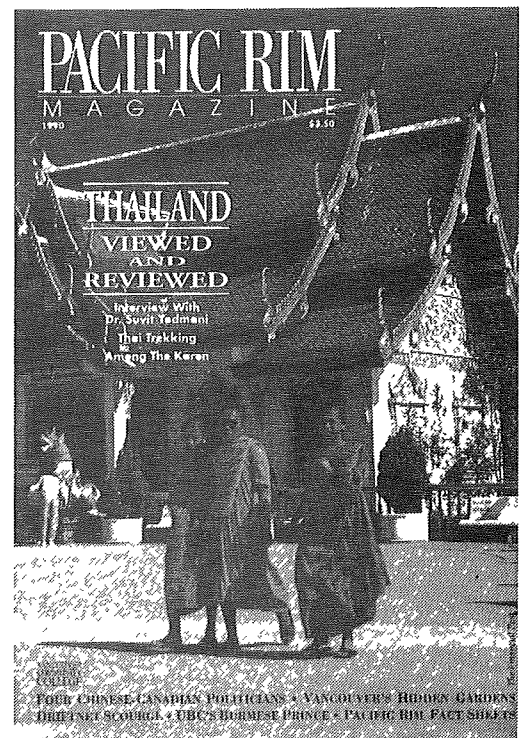
Editor Brian Campbell says the magazine is Canada's only general interest periodical devoted to the cultures and economies of Pacific Rim countries. Production of the magazine--from articles and photography to page lay-out and design--is a VCC endeavour with much of the work being done by students.

A gala launch for the unveiling of the latest issue was held Sept. 13 at City Centre with many of those involved in the magazine's production in attendance.

Joan Horsley, chairperson of the board of Pacific Rim magazine, says the magazine "showcases the many and various talents of students across the college."

This year 25,000 copies of the magazine were printed with 18,000 distributed through the Financial Post. For those who have not yet seen the glossy, 66 page publication, copies are on sale at all three campus bookstores for \$3.50.

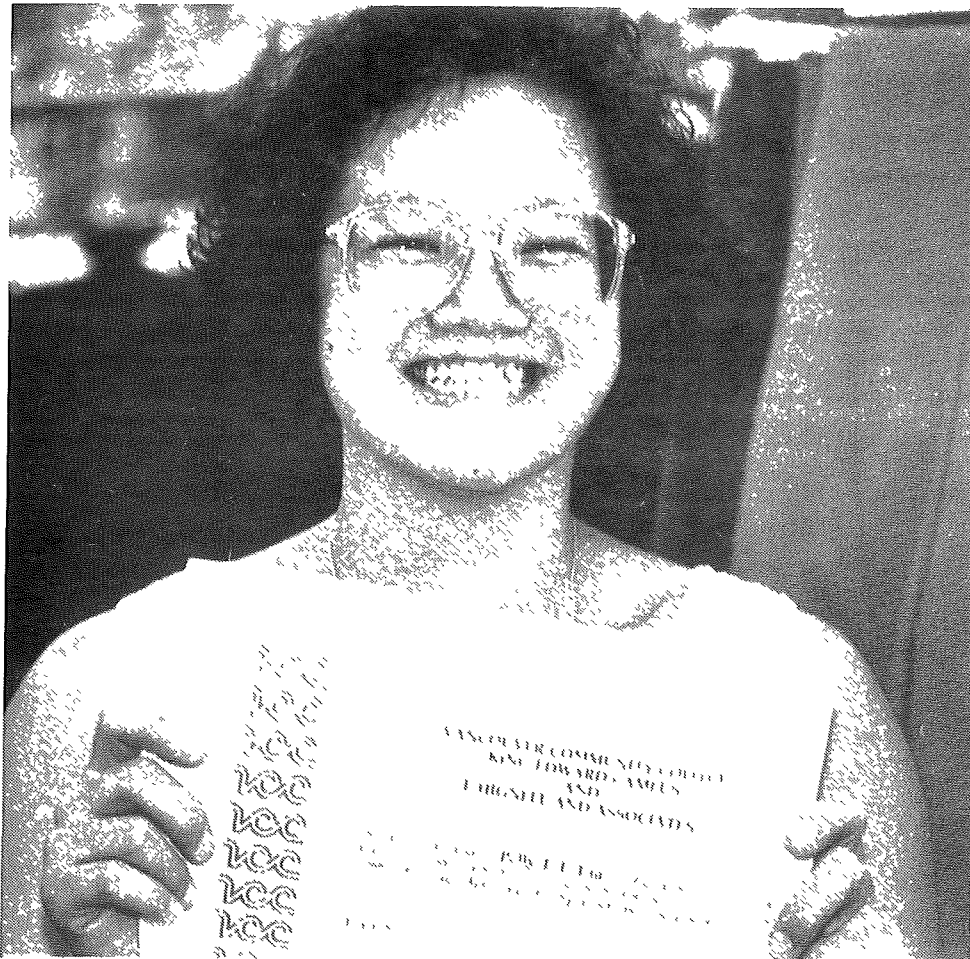
Meikle says the future of the magazine hinges on the provincial government's approval of a proposed publishing program. "We were given a three-year



mandate and this is our third year," he said.

Meikle said publication has been a "shoestring operation" and that the lack of equipment and compatible computer systems throughout the college made publication more difficult. He says full-time use of a Macintosh computer and new typewriter would make future publication easier.

Even with the restraints, he said the publication was very rewarding. "It was a pleasure to work with such talented, enthusiastic people."



Forty employees have completed the on-the-job course and twenty-five graduates will continue English lessons

On-the-job English pretty Snazzie

Three times a week, instructors from KEC's Outreach Department turn the work rooms at Hignell & Associates into classrooms, teaching English to 40 of the company's Chinese employees. This highly successful collaboration between the federal government's Job Strategy Program, Hignell & Associates and VCC is part of the "Language at Work Program" which started in Toronto two years ago.

Canada Employment and Immigration funds the course, the employer--a sportswear manufacturer--contributes the premises, employees contribute their time and the college provides the instruction.

The course is primarily for recent female arrivals to Canada with limited education. Bill Savage, Employer Relations Counsel-

lor at Canada Employment, said "We are hoping to get more funds to help new Canadians improve their communication skills and productivity, as well as advance in their positions."

"This is one of the greatest win-win projects I have ever been associated with," says Ian Hignell, owner of the company which manufactures "Snazzie" sportswear. "During the course of the program we discovered that these employees have serious gaps in understanding the basics of our business. This project has been a big boost as far as communication with our employees is concerned."

Twenty-five of the graduates have already indicated a desire to continue in English lessons and a contract is being discussed for classes to begin in October.

CE offers fee waivers to employees

Vancouver Community College employees who are eligible to receive benefits are also eligible for tuition fee waivers on many Continuing Education courses. Fee waivers are not available for courses in the General Interest category where the fee includes supplies (such as Wine Appreciation), rentals (Learn to Paint Textiles) or transportation (Travel Tours, Natural History).

Employee requesting a fee waiver should obtain, complete and return a blue "Fee Waiver Request" form as follows:

| | |
|-------------------------|---------------|
| City Centre | Lorna Guenard |
| King Edward Campus | Pam Ottidge |
| Langara | Linda Holmes |
| College Resources | Ross Carter |
| Continuing Education | Bob Lajoie |
| International Education | Jindia Repa |

All other employees should obtain the forms from a C.E. office and process their requests through their Department Director.

Please ... no retroactive refunds. Approval prior to registration **must** be obtained in order to receive a fee waiver.

If you have not received a copy, the Fall 1990 C.E. Flyer is available at all C.E. campus offices.

Correction

The July edition of Update referred to the "Homemaker" program at KEC as being responsible for assisting in the Midsummer Madness activity. The correct name of the program is Institutional Aide Program.



Lawrence Fast presents Walter Behnke with award

Behnke award buys computer equipment for KEC

"The Workings of Markets", Walter Behnke's computer-based software package for students of introductory economics, has put him at the forefront of creative education. Behnke is among nine winners of the \$5,000 Northern Telecom National Awards for outstanding achievement in putting hi-tech to work in the classroom

The award, one-half of which will be spent on new equipment for KEC, was presented at a reception at the National Institute in Halifax.

On behalf of Northern Telecom, Thomas Bryant, President of the Canadian Centre for Creative Technology, said the judges felt Behnke's program "shows an extraordinary ingenuity and should serve as a model for other educators".

Behnke and KEC Principal Lawrence Fast said the funds would be used to purchase a colour liquid crystal display for overhead projection of computer images.

Meanwhile, Behnke has been invited by the director of the Colombo Plan Staff College in Manila, the Philippines to present a course on "Computer-based Instructional Materials Development" to technical educators from Southeast Asia. He will be away from October to early December.

Former college Principal Gilligan dies

Thomas Gilligan, who was the second principal of VCC in the late '60s, died last week in Olympia, Washington. He was 70.

Dr. Gilligan, who was hired as Assistant Director of Adult Education for the Vancouver School Board and vice principal of the college in 1970, eventually became principal of the college system that emerged as a separate entity.

At the time, Dr. Gilligan said community colleges could be more adaptable than schools in meeting the needs of radical young students who didn't want nine-to-five jobs.

An American citizen with 30 years of education experience, Dr. Gilligan left the job in 1975 after intense controversy over budget cutbacks and college organization. He returned to the United States in 1977 and became Director of the Indo-Chinese Refugee Program for Washington's superintendent of public instruction until his retirement.

Dr. Gilligan is survived by his wife Norma, of Olympia; son Neil Gilligan of Vancouver; daughter Linda Hackett of Vancouver and grandson Jason Thomas Gilligan of Port Coquitlam, as well as family in Washington and Florida.

Truck lottery from page 1

to donate parts for a semi-tractor truck. Have it assembled at Vancouver Freightliner. Take the truck all over the province to advertise and sell tickets for a truck lottery. And offer a Dodge pick-up as an incentive for selling the winning ticket.

A committee was struck representing the trucking industry and VCC. From February to October, members met twice a month, and once a week during the last six weeks. The result: sales of 1612 tickets at \$100 each, and the grand winners, ten employees of the Clark Reefer Shop in Burnaby. Plus the happy winner of the Dodge pick-up, Warren Render, a Freightliner salesman who sold 65 tickets.

In addition, the college has an additional 1600 names on its mailing list and a commitment to do it all again next year. Sheila Grant, President of the VCC Educational Foundation and a committee member, said "It was a terrific experience working with the members of the trucking industry, and I want to thank everybody who participated."

How are the ten holders of the winning ticket going to 'divvy up' their truck? "We are going to sell it, and then divide up the profit," says Sam Becket, Foreman at Clark Reefer.

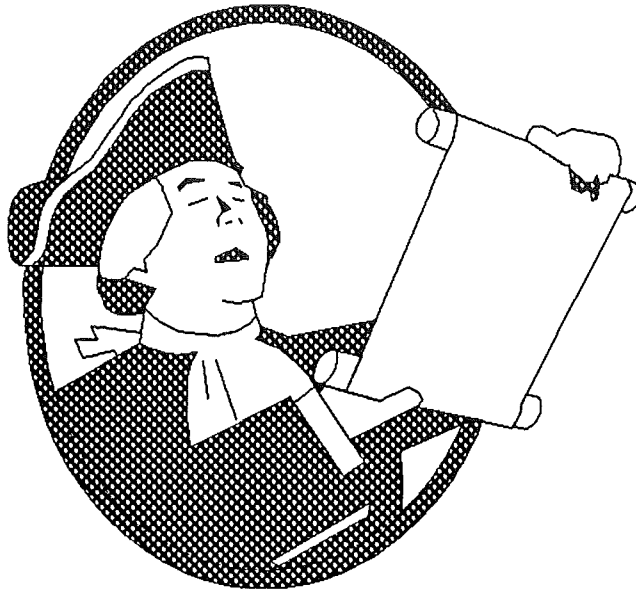
**Spectrum Update is
published monthly by the
Vancouver Community
College Public Relations and
Development Department.**

**Editor--Chuck Poulsen
Langara--324-5475**



H U M A N R E S O U R C E D E V E L O P M E N T

FALL 1990 &
WINTER 1991
PROGRAM PLAN



FALL 1990 AND WINTER 1991 PROGRAM PLAN

• We encourage you to identify those courses/workshop/sessions from which you feel you might benefit. Detailed Information will be published in your campus newsletter four to six weeks ahead of the scheduled date of the specific workshop, so watch out for those courses you would like to attend.

| <u>Date</u> | <u>Workshop Title</u> | <u>Audience</u> |
|--|---|---|
| October 24 Session A | How to be a Great Communicator - Part I (Styles, Listening, Body Language and Self Image) | All |
| November 1 8:30 -noon | Purchasing - What is the Scope and Responsibility of the Department? Policies and Procedures | Budget Officers and other signing personnel |
| November 1 1 - 4 p.m. (Langara) | Introduction to the Conscious use of Creativity | All |
| November 6 Session A | How to be a Great Communicator - Part II - (Dealing with Difficult People & Assertiveness) | All |
| November 8 | Meetings that Work | Anyone facilitating meetings of 2+ people |
| November 13, 14 & 15 (9 to noon each day) | Cross Cultural Communications | All |

| | | |
|---|---|--|
| November 16 9:00 - noon (King Ed. Campus) | Introduction to the Conscious use of Creativity | All |
| November 20 - 23 | Management Skills for Supervisors - Part I - Interpersonal Skills - Session D | Administrators, Managers and Supervisors |
| November 27 1:00 - 4:00 p.m. (City Centre Campus) | Introduction to the Conscious use of Creativity | All |
| November 27 | Conducting Effective Performance Reviews - Advanced Skills | Administrators, Managers and Supervisors of Support Staff |
| November 29 | Conducting Effective Performance Reviews - Advanced Skills | Administrators, Managers and Supervisors of Support Staff |
| December 3 & 4 | Success Skills in the Workplace | Administrative Support Staff |
| December 6 | Stress & Personal Excellence | Instructors |
| January 29 - February 1/91 | Management Skills for Supervisors - Part II - Group Skills - Session D | Administrators, Managers and Supervisors |
| February 7 Session B | How to be a Great Communicator - Part I (Styles, Listening, Body Language and Self Image) | All |
| February 21 Session B | How to be a Great Communicator - Part II - (Dealing with Difficult People & Assertiveness) | All |
| February 26 | Conducting Effective Performance Reviews - Advanced Skills | Administrators, Managers and Supervisors of Support Staff |
| February 27 | Conducting Effective Performance Reviews - Advanced Skills | Administrators, Managers and Supervisors of Support Staff |

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|---------------|--|--|
| March 7 & 8 | Effective Presentation Skills for People In the Public Eye | Anyone who gives presentations to others - inside or outside the College |
| March 11 - 14 | Management Skills for Supervisors - Part III - Administrative Skills - Session D | Administrators, Managers and Supervisors |
| March 14 | Management of Time | Anyone interested in strategies for setting priorities & managing time. |
| March 21 | Stress and Personal Excellence | Support Staff |
| May 8 - 10 | Management Skills for Supervisors Refresher | Graduates of 12 day Ministry Certificate Program |
| TBA | Plateauing: Threat or Opportunity? | Anyone interested in Career Development |
| TBA | Selection Interviewing - Faculty | Administrators, Division Chairs, Dept. Heads and Coordinators |
| TBA | Ethical Encounters for College Personnel | All |
| TBA | Learning about Disabilities | All |
| TBA | Excellence in Customer Service "I Care about Customer Service" | All |
| TBA | How to Train & Orient Employees | Managers, Supervisors |
| TBA | Problem Solving & Decision Making | Managers, Supervisors |
| TBA | Labour Relations | Managers, Supervisors |
| TBA | New Employee Orientation | New Employees |
| TBA | Interpersonal Skills | Managers, Supervisors |
| TBA | Computing Skills: - PC Orientation; Lotus 1-2-3; Graphics - Introduction to WP 5.1 | All All |
| TBA | Telephone Techniques | Telephone Operators/Receptionists & Clerical Support Staff |

CORPORATE & PROFESSIONAL TRAINING courses

Business Excellence:

| | |
|--------------|------------------------|
| Oct. 23 & 24 | Training Skills |
| Oct. 25 | Pacific Rim Workshop |
| Nov. 5 & 6 | The Winning Image |
| Nov. 23 | Communication Skills |
| Dec. 4 | Time Management Skills |

Management Information Systems:

| | | | |
|--------------------|-------------------------------------|------------|--------------------------------|
| Oct. 25 | PCs & LANs: Components/Ops. | Nov. 14-16 | Cross Systems Products |
| Oct. 26 | PCs & LANs: DBs & Interconnectivity | Nov. 14-16 | Advanced Data Communications |
| Oct. 29/ Nov. 2 | Structured Analysis | Nov. 20-21 | Rapid Online Application Dev. |
| Nov. 6 - 8 | SNA/NetView for Network Operators | Nov. 26-30 | Structured Design |
| Nov. 13 | IMS/VS Introduction | Dec. 5-7 | Logical Data Modeling |
| Nov. 13 | Prototyping Introduction | Dec. 10-14 | Fast Start In Systems Analysis |
| | | Dec. 12-14 | Voice Communications |

HRD's role is to provide VCC employees with the opportunity for growth and development of additional skills. Any ideas and suggestions in achieving this objective are welcome. Please forward these to Vi Blenert, Manager, Human Resource Development.

Thanks for helping us to better meet your needs!

*"A man will sometimes devote his entire life to
the development of one part of his entire body
- the wishbone." Robert Frost*